



LEARNING CATALOG 2016

BOOST THE TECHNICAL AND MANAGEMENT SKILLS OF YOUR MOST VALUED RESOURCE. BENEFIT YOUR WHOLE ENTERPRISE.

IT & BUSINESS TRAINING FOR ALL YOUR NEEDS

• MICROSOFT TECHNICAL • CISCO • VMWARE • COMPTIA • IBM • CLOUDERA • SAP • RED HAT • CITRIX • ITSM/ITIL • JAVA
• CYBERSECURITY • MICROSOFT OFFICE • ADOBE • PROJECT MANAGEMENT • BUSINESS ANALYSIS • BUSINESS SKILLS

OUR OFFICIAL TRAINING PARTNERS



UPGRADING
PEOPLE
EVERY DAY

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LEARNING METHODS AND CLASS TIMES

ILT Instructor-Led Training

Certified instructors guide learners through material in a classroom setting where they can participate in group activities, complete labs, and ask questions.

OLL Online LIVE

New Horizons Online LIVE removes geographical boundaries from learning by bringing students and instructors together synchronously in a virtual live classroom. This innovative program provides students with all of the benefits of being in a dynamic interactive learning environment — while enabling students to study from work, home, or from a New Horizons center.

ML Mentored Learning

New Horizons Mentored Learning is a Microsoft Innovation Award-winning training methodology that allows students to learn at their own pace with a certified instructor from home or at work. With Mentored Learning, students choose when they want to study by leveraging flexible learning schedules that free them from being constrained by the traditional 9-5 multiday class schedule.

OLA Online ANYTIME

Flexible, focused and fast alternative to learning in a classroom environment. Self-paced to ensure you learn the skills you need.

Visit our website at www.newhorizons.com for a complete listing of courses. The list of courses is updated constantly, ensuring current titles contain up-to-the-minute information!

AT NEW HORIZONS, New Horizons Computer Learning Centers Integrated Learning is a complete method of training through all stages of the learning lifecycle – Access, Learn, Reinforce, Support and Validate – delivered through flexible learning options including Instructor Led Classroom, Online LIVE (virtual classroom), Mentored Learning (personal instruction) and Online Anytime (self-paced e-learning). New Horizons provides you with more courses, more flexibility and scheduled more often.



CLASSROOM ILT As the foundation of our integrated learning approach, the classroom experience has become a more enriching, dynamic and valuable learning experience for students. Classroom Learning students have their own networked environments, which enable instructors to manage hands-on lab demonstrations and exercises that mirror the professional environment. Our state-of-the-art, fully configured live lab environment, provides students hands-on access to the systems and applications taught in our classrooms, empowering them to learn in the classroom as well as learning on their own schedules. Classroom Learning has been enhanced to include Web-based resources, such as tutorials and simulations, during and after class. A post assessment is completed by every student to gauge the return on a company's investment and measure increased productivity.



ONLINE LIVE New Horizons Online LIVE removes geographical boundaries from learning by bringing students and instructors together synchronously in a virtual live classroom. This innovative program provides students with all of the benefits of being in a dynamic interactive learning environment — while enabling students to study from work, home, or from a New Horizons center. OLL classes follow the same framework as our traditional instructor-led training. By combining lecture, group discussions, hands-on simulated labs and vendor authorized curriculum - our certified trainers provide instruction through our collaborative eLearning platform. Our fully configured live lab environment, provides students hands-on access to the systems and to use the same applications taught in our classrooms, therefore making remote instruction seamless. With a robust schedule and varied open-enrollment training schedule, chances are the class you want to learn begins next week.



MENTORED LEARNING Our newly upgraded Mentored Learning is a Microsoft Innovation Award-winning training methodology that allows students to learn at their own pace at home or work with a certified instructor. With Mentored Learning, students choose when they want to study by leveraging flexible learning schedules that free them from being constrained by the traditional 9–5 multiday class schedule. This is accomplished through a learning environment which provides students with simultaneous access to information delivered via audio and video, a simulated production environment, and a mentor to guide them through the process and provide one-on-one support. Our real-time, cloud-based lab solution allows students to access their labs easily while they are learning. Students control the content covered and the pace at which they learn so they can focus on the specific skills they need to achieve their goals. Hands-on practice reinforces those skills and one-on-one support and guidance from a certified instructor increase comprehension and retention of course material. The result is a truly learner-centric training solution that meets the needs of a multitude of students with varying skill levels and learning preferences.



ONLINE ANYTIME is a self-paced e-learning method that is convenient and easy. You can fit learning into your busy schedule, whether you are in the office, at home, or on the road. Your courses are available when you are, any time of the day or night. Online ANYTIME is convenient and easy. Learning can be fit into any busy schedule, either at the office, on the road or at home. Courses are available anytime from anywhere. Online ANYTIME Learning is a Web-based training platform and features the same content as our world-renowned instructor-led training.

With more than 3,000 courses, there is something for everyone, from high-level technical training to basic desktop applications and business skills. Plus, the online courses are completely searchable so when you want to learn a specific skill, you can pinpoint the exact part of the course you need to view.

Top Certification Training Programs

AT NEW HORIZONS, we know that technology is integrated into every aspect of business today and is vital in helping organizations achieve and maintain a competitive advantage. IT departments must align themselves with business strategies and deliver clear value in solving business problems. It is critical that individuals in IT roles be proficiently trained and skilled to support business goals and objectives.

MICROSOFT CERTIFICATION: As part of the largest network of Microsoft Gold and Silver Learning Partners, New Horizons offers Microsoft certification training using only Microsoft Official Curriculum and taught by Microsoft Certified Trainers (MCTs). Certification training includes courses mapping directly to Microsoft Certified Solutions Associate (MCSA), Microsoft Certified Solutions Expert (MCSE), Microsoft Certified Solutions Developer (MCSA), Microsoft Office Specialist (MOS), and the new Microsoft Technology Associate (MTA).

VMWARE CERTIFICATION: New Horizons delivers authorized VMware world-class certification training taught by VMware Certified Instructors (VCI's). Whether becoming a VMware Certified Professional (VCP), or VMware Certified Implementation Expert (VCIX) or VMware Certified Design Expert (VCDX) in Data Center Virtualization, Cloud Management and Automation, Network Virtualization or Desktop & Mobility, this training is designed to validate and recognize IT professionals with the technical capabilities and real-world experience needed to effectively install, manage, deploy and support VMware products and solutions.

CISCO CERTIFICATION: Cisco certifications are one of the the most sought after certifications in IT. By becoming Cisco certified, you demonstrate the unique ability to manage, secure and administer networks run on Cisco equipment. New Horizons offers authorized Cisco courses to help obtain your certification goals from CCNET and across the CCNA, CCDA, CCNP, CCDP tracks.

COMPTIA CERTIFICATION: As a platinum partner of CompTIA, New Horizons has courses that follow the exam objectives of CompTIA's certification programs developed in conjunction with its member organizations. Available certification tracks include: A+, Network+, Security+, Mobility+, Linux+ Powered by LPI, CompTIA Advanced Security Practitioner (CASP), Server+, Project+, Cloud+, CTT+, Healthcare IT Technician, Social Media Security Professional, and IT Fundamentals.

IBM CERTIFICATION: The IBM Certification Program will assist in laying the groundwork for your personal journey to become a world-class resource to your customers, colleagues, and company, by providing you with the appropriate skills and accreditation needed to succeed. New Horizons offers a comprehensive suite of offerings centered around the most popular IBM certifications.

RED HAT CERTIFICATION: Red Hat Certifications give employers a way to find and develop qualified professionals and allows technical professionals to prove their skills and build their careers. New Horizons offers a complete suite of Red Hat courses that qualify candidates for an array of exams for system and application administrators, engineers, architects, enterprise developers, and cloud and virtualization administrators.

SECURITY CERTIFICATION: New Horizons offers top security courses and certifications. These include EC-Council's Certified Ethical Hacker (CEH) and Computer Hacking Forensic Investigator (CHFI) certifications, and the Certified Information Systems Security Professional (CISSP) certification from ISC².

SAP CERTIFICATION: Globally recognized, SAP certifications demonstrate that the student has honed their skills through rigorous study and direct experience in your area of expertise. New Horizons offers certificate training by area of focus and skill level to unlock greater value from your technology solutions.

CLOUDERA CERTIFICATION: The Cloudera Certified Professional (CCP) program delivers the most rigorous and recognized Big Data credential. The CCP and Cloudera advanced certifications are both tools managers can use to verify expertise as well as resources for finding or cultivating the talent they need to launch and scale their Big Data projects. New Horizons offers the full Cloudera suite of courses and certifications through partnership with ExitCertified.

Top Certification Training Programs

CITRIX: Citrix technologies put IT professionals at the forefront of the evolving needs of today's businesses and organizations. Popular certifications include Virtualization, Networking, and Mobility credentials.

LINUX CERTIFICATION: Linux certification requires extensive knowledge of the Linux Operating System. New Horizons can help you prepare for popular Linux certifications such as Novell's Certified Linux Professional and CompTIA's Linux+.

NOVELL CERTIFICATION: The Novell technical education program is the only one that helps you integrate multi-vendor environments and products. And all Novell courses at New Horizons are taught by Certified Novell Instructors (CNIs). Certification tracks available include: Certified Novell Administrator (CNA), Certified Novell Engineer (CNE), Master Certified Novell Engineer (Master CNE), and Certified Directory Engineer (CDE).

INFORMATION TECHNOLOGY INFRASTRUCTURE LIBRARY (ITIL): ITIL is the most recognized framework for IT service management in the world. ITIL helps service providers with best-practice guidance on the provisioning of quality IT services, and the processes, functions and other capabilities needed to support them. Training in IT service management is available at the Foundation, Intermediate, Practitioner, and Expert levels.

IT SERVICE MANAGEMENT: IT Service Management (ITSM) is the implementation and management of quality IT services to meet the needs of the business. Good ITSM has become a key component of successful IT deliverables, which is critical in today's competitive business environment. New Horizons offers a complete suite of ITSM courses to help you leverage these processes and best practices.

PROJECT MANAGEMENT: Project Management training from New Horizons will help you keep your projects within their budget and delivered on time. Whether your goal is to learn the basics of project management, become certified in project management, or learn project management software, New Horizons has the courses and training you need. New Horizons partners with leading project management vendors including the Project Management Institute (PMI) and AXELOS.

HEALTHCARE INFORMATION MANAGEMENT: This program will give you the skills and knowledge to acquire a top-quality position in the medical billing and coding industry. Hands-on, interactive teaching methods, combined with certified instructors and real world documents allow for the best learning in the industry. The Healthcare Information Management Program can help you achieve the following certifications: CMAA – Certified Medical Administrative Assistant, CBCS - Certified Billing and Coding Specialist, and CPC - Certified Professional Coder.

ADOBE CERTIFICATION: The Adobe Certified Expert is recognized as an industry asset—an immediate way to communicate knowledge and gain advanced skills. Becoming an Adobe Certified Expert provides a clear and focused way to tell the world about Adobe expertise and communicate proficiency in leading products from Adobe. New Horizons Training can help prepare you for this valuable certificate.

INTERNATIONAL ASSOCIATION OF INFORMATION TECHNOLOGY ASSET MANAGERS, INC. CERTIFICATION: IAITAM Certification Courses, the CSAM, CHAMP and CITAM were designed to establish a viable professional development path for the IT Asset Manager and related occupations. IAITAM courses have been accepted around the globe as the industry benchmark for excellence in IT Asset Management education and an IAITAM Certification award shows the IT world that the holder is an IT professional that is prepared to handle the tasks necessary for the role of IT Asset Manager.

Microsoft Technical Training

Whether you're an experienced IT professional or new to the field, we have the training and certification path that will help lead you to success. Our classes are taught by Microsoft Certified Trainers, so you can be confident that the lesson material is accurate, complete, and up to date. Great training leads to Microsoft Certification—the premier credential of IT professionals worldwide. Certification is available for a diverse spectrum of job roles and responsibilities, and validates your ability to get the job done right.

Microsoft Certification Roadmap

choose your preferred path →

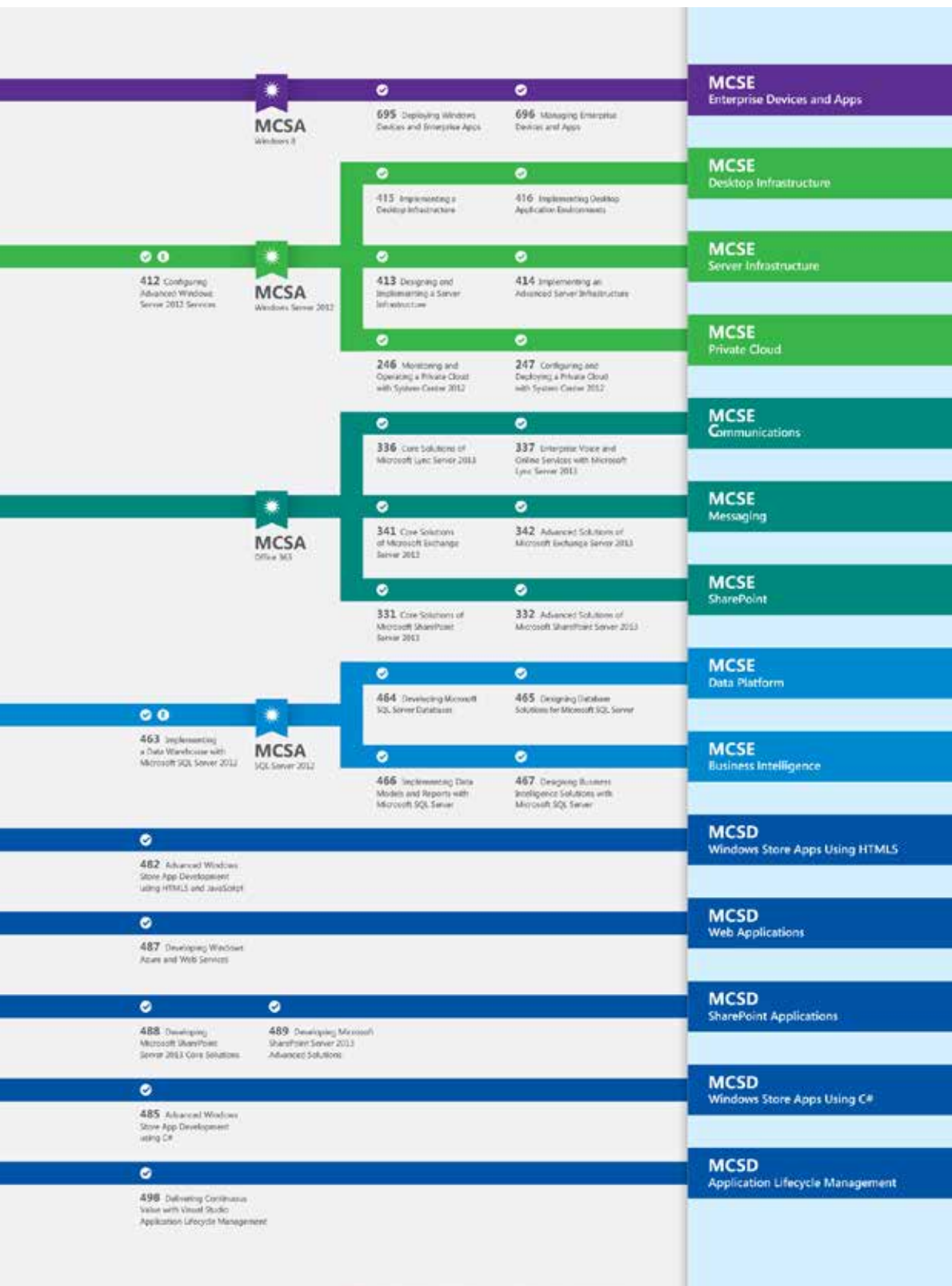
- ▶ Client
- ▶ Server
- ▶ Productivity
- ▶ Database
- ▶ Development

- Microsoft Technology Associate
Optional courses and exams to help you prepare for MCP Certification.
- Microsoft Official Course and Exam
Our courses and exams are available around the world and online. To register for an exam or find training options, please visit us at www.microsoft.com/learning.
- On-demand Exam
Alternative exams are available. Visit us at www.microsoft.com/learning to learn more.
- ◆ Microsoft Certified Professional (MCP)
MCP Certification validates core skills and is a prerequisite for MCSA and MCSD Certification.
- Microsoft Certified Solutions Associate (MCSA)
MCSA Certification validates core skills and is required to achieve MCSA Certification.
- Microsoft Certified Solutions Expert (MCSE)
MCSE Certification proves you have the skills to design and implement IT solutions, both in the cloud and on-site.
- Microsoft Certified Solutions Developer (MCSRD)
MCSRD Certification proves you have the skills to create applications across multiple devices.

▶ Microsoft Specialist: Azure

- 532 Developing Microsoft Azure Solutions
- 533 Implementing Microsoft Azure Infrastructure Solutions
- 534 Architecting Microsoft Azure Solutions







Microsoft Technical Training

IT PROFESSIONAL

WINDOWS 10

(20697-1) INSTALLING AND CONFIGURING WINDOWS 10 – 5 DAYS

Students will gain the knowledge and skills required to install and configure Windows 10 desktops and devices in a Windows Server domain corporate environment.

ILT OLL

(20697-2) DEPLOYING AND MANAGING WINDOWS 10 USING ENTERPRISE SERVICES – 5 DAYS

This course, designed for administrators, provides the practical skills required to plan and implement Windows 10 deployments in large organizations.

ILT OLL

(10982) SUPPORTING AND TROUBLESHOOTING WINDOWS 10 – 5 DAYS

Students acquire the knowledge required to successfully install and customize Windows 10 operating systems and apps, configure local and remote network connectivity and storage, configure security, and maintain, update, and recover Windows 10.

ILT OLL

WINDOWS 8.1

(20687) CONFIGURING WINDOWS 8.1 – 5 DAYS

Students will learn how to install and customize Windows 8.1 operating systems and apps, integrate and control access to domains and cloud services, and migrate and synchronize settings across multiple devices.

ILT OLL ML

(20688) SUPPORTING WINDOWS 8.1 – 5 DAYS

In this course, students will gain the knowledge and skills you need to support the Windows 8.1 operating system and solve technical troubleshooting problems in a Windows 8.1 and Windows Server 2012 R2 networking environment.

ILT OLL ML

(20695) DEPLOYING WINDOWS DEVICES AND ENTERPRISE APPS – 5 DAYS

This course describes how to assess operating system and application deployment options, determine the most appropriate deployment strategy, and then implement a lite-touch or zero-touch deployment solution for Windows devices and apps.

ILT OLL

WINDOWS 7

(6292) INSTALLING AND CONFIGURING WINDOWS 7 CLIENT – 3 DAYS

This three-day instructor-led course is intended for IT professionals who are interested in expanding their knowledge base and technical skills about Windows 7 Client. In this course, students learn how to install, upgrade, and migrate to Windows 7 client.

ILT OLL ML

(6293) TROUBLESHOOTING AND SUPPORTING WINDOWS 7 IN THE ENTERPRISE – 3 DAYS

This course is designed for IT professionals who have experience with Windows XP and Windows Vista who work as Windows 7 Enterprise Desktop Support Technicians in Tier 2 support environments.

ILT OLL ML

(6294) PLANNING AND MANAGING WINDOWS 7 DESKTOP DEPLOYMENTS AND ENVIRONMENTS – 5 DAYS

In this course, students will learn how to plan and deploy Windows 7 desktops in large organizations. They will also learn how to design, configure, and manage the Windows 7 client environment.

ILT OLL ML

(50255) MANAGING WINDOWS ENVIRONMENTS WITH GROUP POLICY – 5 DAYS

In this course you will learn how to reduce costs & increase efficiencies in your network. You will discover how to consolidate the administration of an enterprise IT infrastructure with Group Policy, and you will learn to control and manage computer systems.

ILT OLL

(50292) ADMINISTERING AND MAINTAINING WINDOWS 7 – 5 DAYS

Students will learn configuration of the IT Pro tools and applications that ship with Windows 7, how to identify technical problems that can occur on your organization's client computers, tools used to monitor and maintain computers.

ILT OLL ML

(50322) CONFIGURING AND ADMINISTERING WINDOWS 7 – 5 DAYS

Students will learn to configure and administer Microsoft Windows 7 as a standalone installation or in a corporate environment as a part of a Windows Active Directory domain.

ILT OLL ML

(50331) WINDOWS 7 ENTERPRISE DESKTOP SUPPORT TECHNICIAN – 5 DAYS

This course provides students with the knowledge and skills needed to isolate, document and resolve problems on a Windows 7 desktop or laptop computer.

ILT OLL ML

NEW HORIZONS has the world's largest network of Certified Microsoft Learning Partners. We offer organizations and individuals the widest selection of Microsoft Official Curriculum titles, each one delivered by Microsoft Certified Trainers (MCTs). Microsoft training helps improve team productivity, reduce downtime, increase employee satisfaction and loyalty, and helps IT professionals and developers master technologies to improve career opportunities. Whether you are working toward certification or just enriching your knowledge, Microsoft training from New Horizons can help you reach your goals.

WINDOWS SERVER 2012

(20410) INSTALLING AND CONFIGURING WINDOWS SERVER 2012 – 5 DAYS

This course primarily covers the initial implementation and configuration of core services including Active Directory Domain Services (AD DS), networking services, and Microsoft Hyper-V Server 2012 configuration. **ILT OLL ML**

(20411) ADMINISTERING WINDOWS SERVER 2012 – 5 DAYS

This course focuses on the administration tasks necessary to maintain a Windows Server 2012 infrastructure such as configuring and troubleshooting name resolution, user and group management with Active Directory Domain Services (AD DS) and Group Policy. **ILT OLL ML**

(20412) CONFIGURING ADVANCED WINDOWS SERVER 2012 SERVICES – 5 DAYS

Students will learn advanced configuration and services tasks necessary to deploy, manage and maintain Windows Server 2012 infrastructure, such as identity management, rights management, Federated services, network load balancing, and failover clustering. **ILT OLL ML**

(20413) DESIGNING AND IMPLEMENTING A SERVER INFRASTRUCTURE – 5 DAYS

This course provides students with the skills and knowledge needed to plan, design, and deploy a physical and logical Windows Server 2012 Active Directory Domain Services (AD DS) infrastructure. **ILT OLL ML**

(20414) IMPLEMENTING AN ADVANCED SERVER INFRASTRUCTURE – 5 DAYS

Students learn skills to plan and implement a highly available, secure infrastructure with focus on Active Directory Federation Service (AD FS), public key infrastructure (PKI), and Active Directory Rights Management Services (AD RMS). **ILT OLL ML**

(20415) IMPLEMENTING A DESKTOP INFRASTRUCTURE – 5 DAYS

This course provides guidance on planning and deploying desktops by using several technologies such as User State Migration Tool (USMT), Microsoft Deployment Toolkit (MDT), Virtual Desktop Infrastructure (VDI), and more. **ILT OLL ML**

(20416) IMPLEMENTING DESKTOP APPLICATION ENVIRONMENTS – 5 DAYS

This course provides students with the skills needed to design, deploy, and manage a physical and virtual Windows Server 2012 application management infrastructure, and focus on using Microsoft System Center 2012 Service Pack 1 (SP1). **ILT OLL ML**

(10971) STORAGE AND HIGH AVAILABILITY WITH WINDOWS SERVER – 4 DAYS

In this course, you will learn traditional storage topologies such as Direct Attached Storage (DAS), Network Attached Storage (NAS), Storage Area Networks (SANs), and bus technologies such as Fibre Channel and Internet SCSI (iSCSI). **ILT OLL**

(10972) ADMINISTERING THE WEB SERVER (IIS) ROLE OF WINDOWS SERVER – 5 DAYS

This course provides students with the fundamental knowledge to configure and manage IIS. It provides pre-requisite skills supporting a broad range of Internet web applications, security, and knowledge to help support other products that use IIS. **ILT OLL**

(10974) DEPLOYING WINDOWS SERVER – 3 DAYS

In this course students will learn how to plan for and deploy a Windows Server infrastructure in both physical and virtual environments. **ILT OLL**

(55021) CONFIGURING AND ADMINISTERING HYPER-V IN WINDOWS SERVER 2012 – 3 DAYS

Students will learn the history of Virtualization as it pertains to Microsoft technologies. Students will learn the new features of Hyper-V in Windows Server 2012. **ILT OLL**

(20417) UPGRADING YOUR SKILLS TO MCSA WINDOWS SERVER 2012 – 5 DAYS

This course explains new features and functionality in Windows Server 2012 around management, networking infrastructure, storage, access control, Hyper-V, high availability, and identity federation. **ILT OLL ML**

(10969) ACTIVE DIRECTORY SERVICES WITH WINDOWS SERVER – 5 DAYS

Students will learn the skills you need to better manage and protect data access and information, simplify deployment and management of your identity infrastructure, and provide more secure access to data from virtually anywhere. **ILT OLL**

(10970) NETWORKING WITH WINDOWS SERVER – 5 DAYS

Students will learn how to automate and consolidate networking processes and resources, more easily connect private clouds with public cloud services, and more easily connect users to IT resources and services across physical boundaries. **ILT OLL**

WINDOWS SERVER 2008

(6433) PLANNING AND IMPLEMENTING WINDOWS SERVER 2008 – 5 DAYS

The course content and exercises direct students toward making decisions and providing guidance to others. This course reflects the decision-making tasks that a server administrator undertakes. **ILT OLL**

(6438) IMPLEMENTING AND ADMINISTERING WINDOWS SHAREPOINT SERVICES 3.0 IN WINDOWS SERVER 2008 – 2 DAYS

This course provides the knowledge and skills that IT Professionals need to configure Microsoft Windows SharePoint Services in Windows Server 2008. **ILT OLL ML**

(6418) DEPLOYING WINDOWS SERVER 2008 – 3 DAYS

This course provides students with an understanding of migrating and deploying Windows Server 2008 R2. They will learn how to automate server deployment, as well as provide guidelines, best practices that will help migrate to Windows Server 2008 R2. **ILT OLL ML**

(6435) DESIGNING A WINDOWS SERVER 2008 NETWORK INFRASTRUCTURE – 5 DAYS

This course will prepare IT professionals for the role of Enterprise Administrator. Students will learn how to design application infrastructure solutions based on Windows Server 2008 to meet varying business and technical requirements. **ILT OLL**

(6436) DESIGNING WINDOWS SERVER 2008 ACTIVE DIRECTORY INFRASTRUCTURE AND SERVICES – 5 DAYS

Students will learn how to design an Active Directory infrastructure in the Windows Server 2008 and Windows Server 2008 R2 operating systems for security, high availability, disaster recovery, and migrations. **ILT OLL**

(10215) IMPLEMENTING AND MANAGING MICROSOFT SERVER VIRTUALIZATION – 5 DAYS

This course will provide students with the knowledge and skills to deploy and manage a server virtualization environment using Microsoft technologies, providing details on how to deploy and manage Hyper-V and Remote Desktop Services on Windows Server 2008 R2. **ILT OLL ML**

ILT Instructor-Led Training

OLL OnLine LIVE - Virtual ILT

ML Mentored Learning


New Horizons®
Computer Learning Centers
www.newhorizons.com

Microsoft Technical Training

SYSTEM CENTER 2012

(10747) ADMINISTERING SYSTEM CENTER 2012 CONFIGURATION MANAGER – 5 DAYS

This course describes how to configure and manage a System Center 2012 R2 Configuration Manager site and its associated site systems. The course focuses on day-to-day management tasks for System Center 2012 R2 Configuration Manager. [ILT](#) [OLL](#) [ML](#)

(10748) DEPLOYING SYSTEM CENTER 2012 CONFIGURATION MANAGER – 3 DAYS

This course describes how to plan and deploy a System Center 2012 Configuration Manager hierarchy, including the central administration site, one or more primary sites and secondary sites, and all associated site systems. [ILT](#) [OLL](#) [ML](#)

(20246) MONITORING AND OPERATING A PRIVATE CLOUD – 5 DAYS

This course describes how to monitor and operate a cloud with Microsoft System Center 2012 R2. It focuses on how to manage and administer a cloud environment and describes how you can monitor key infrastructure elements and applications. [ILT](#) [OLL](#)

(20247) CONFIGURING AND DEPLOYING A PRIVATE CLOUD – 5 DAYS

This course equips students with the skills they require to configure and deploy a cloud using Microsoft System Center 2012 R2. [ILT](#) [OLL](#)

(20696) MANAGING ENTERPRISE DEVICES AND APPS USING SYSTEM CENTER CONFIGURATION MANAGER – 5 DAYS

In this course, students will learn day-to-day management tasks including how to manage software client health, hardware and software inventory, applications, and integration with Windows Intune. [ILT](#) [OLL](#)

(55006) SYSTEM CENTER OPERATIONS MANAGER 2012 – 5 DAYS

In this course, students are introduced to the basic theory of service monitoring. They will also learn about configuration, deployment, monitoring, and operation of Operations Manager 2012. [ILT](#) [OLL](#)

(55007) SYSTEM CENTER 2012 ORCHESTRATOR – 3 DAYS

In this course, students are introduced to the various System Center products, and then learn how Orchestrator 2012 is architected and deployed within the Systems Center suite. [ILT](#) [OLL](#)

(55009) SYSTEM CENTER SERVICE MANAGER 2012 – 5 DAYS

This five-day course teaches students how to design, deploy and maintain Service Manager 2012 within their organizations. Students are introduced to the various System Center 2012 products and will learn how Service Manager 2012 is designed and deployed. [ILT](#) [OLL](#)

(10964) CLOUD & DATACENTER MONITORING WITH SYSTEM CENTER OPERATIONS MANAGER – 5 DAYS

This course equips students with the skills they require to deploy and configure System Center 2012 R2 Operations Manager. [ILT](#) [OLL](#)

(10965) IT SERVICE MANAGEMENT WITH SYSTEM CENTER SERVICE MANAGER – 4 DAYS

This four day course will provide students with the key knowledge required to deploy and configure System Center 2012 SP1 Service Manager. [ILT](#) [OLL](#)

WINDOWS POWERSHELL

(10961) AUTOMATING ADMINISTRATION WITH WINDOWS POWERSHELL – 5 DAYS

Learn how, with Windows PowerShell 4.0, to remotely manage single or multiple Windows-based servers and automate day-to-day management and administration tasks. [ILT](#) [OLL](#)

(10962) ADVANCED AUTOMATED ADMINISTRATION WITH WINDOWS POWERSHELL – 3 DAYS

This course is built on Windows Server 2012 R2 and Windows 8.1 and while it is specifically focused on Windows PowerShell v4.0, is also relevant in v2.0 and v3.0 Windows PowerShell environments. [ILT](#) [OLL](#)

SHAREPOINT SERVER 2013

(20331) CORE SOLUTIONS OF MICROSOFT SHAREPOINT SERVER 2013 – 5 DAYS

This course teaches how to configure SharePoint Server 2013, as well as provide guidelines, best practices, and considerations that will help optimize a SharePoint server deployment. [ILT](#) [OLL](#) [ML](#)

(20332) ADVANCED SOLUTIONS OF MICROSOFT SHAREPOINT SERVER 2013 – 5 DAYS

Students will learn how to plan, configure, and manage a Microsoft SharePoint Server 2013 environment. You will also learn to optimize the Search experience, how to develop and implement a governance plan, and how to perform an upgrade to the server. [ILT](#) [OLL](#) [ML](#)

(20488) DEVELOPING MICROSOFT SHAREPOINT SERVER 2013 CORE SOLUTIONS – 5 DAYS

Students will learn core skills that are common to almost all SharePoint development activities, including server-side and client-side object models, developing and deploying features, solutions, and apps, managing identity and permissions, and querying. [ILT](#) [OLL](#)

(20489) DEVELOPING MICROSOFT SHAREPOINT 2013 ADVANCED SOLUTIONS – 5 DAYS

Students will learn how to implement SharePoint solutions using Enterprise Search, Managed Metadata Service, Business Connectivity Services, Enterprise Content Management, Web Content Management, Social Computing features and SharePoint Apps. [ILT](#) [OLL](#)

(55141) SHAREPOINT 2013 SEARCH FOR POWER USERS – 1 DAY

This class provides the insight to store and find enterprise content and leverage both the core and advanced search features of SharePoint 2013. [ILT](#) [OLL](#)

(55042) SHAREPOINT 2013 BUSINESS INTELLIGENCE – 3 DAYS

Students will learn to work with all the associated SharePoint business intelligence services including PerformancePoint Service, Excel Services, Business Connectivity Services, and Visio Services. [ILT](#) [OLL](#)

(55028) SHAREPOINT 2013 POWER USER – 2 DAYS

This SharePoint 2013 Power User training class is designed for individuals who need to learn the fundamentals of managing SharePoint sites. [ILT](#) [OLL](#)

(55033) SHAREPOINT 2013 SITE COLLECTION AND SITE ADMINISTRATION – 5 DAYS

This course will provide the student with a deeper, narrowly-focused training on the important and popular skills needed to be an administrator for SharePoint site collections and sites. [ILT](#) [OLL](#)

(55049) POWERPIVOT, POWER VIEW AND SHAREPOINT 2013 BUSINESS INTELLIGENCE CENTER FOR ANALYSTS – 2 DAYS

Students will learn PowerPivot and Power View in Excel 2013 and how to surface the workbooks and visualizations using the Business Intelligence Center in SharePoint 2013. [ILT](#) [OLL](#)

SHAREPOINT 2010

(10174) CONFIGURING AND ADMINISTERING MICROSOFT SHAREPOINT 2010 – 5 DAYS

Students will learn how to install, configure, and administer Microsoft SharePoint and also how to manage and monitor sites and users by using Microsoft SharePoint 2010. [ILT](#) [OLL](#) [ML](#)

(10175) MICROSOFT SHAREPOINT 2010, APPLICATION DEVELOPMENT – 5 DAYS

This course provides existing .NET developers with practical information and labs that enables them to build solutions on the Microsoft SharePoint 2010 platform. [ILT](#) [OLL](#) [ML](#)

(10231) DESIGNING A MICROSOFT SHAREPOINT 2010 INFRASTRUCTURE – 5 DAYS

This course teaches IT Professionals to design and plan the deployment of Microsoft SharePoint 2010. [ILT](#) [OLL](#) [ML](#)

(10232) DESIGNING AND DEVELOPING MICROSOFT SHAREPOINT SERVER 2010 APPLICATIONS – 5 DAYS

In this course, students learn the skills and best practices that are required to help organizations design and develop effective SharePoint applications. [ILT](#) [OLL](#) [ML](#)

(50429) SHAREPOINT 2010 BUSINESS INTELLIGENCE – 5 DAYS

This course explores how to use SharePoint as your platform for Business Intelligence. Journey through the SharePoint Business Intelligence Center, Excel Services, Reporting Services, Analysis Service, Performance Point and PowerPivot. [ILT](#) [OLL](#)

Microsoft Software Assurance offers a broad range of value-added benefits in one program, combining the latest software with tools and resources to help you deploy, manage, and migrate software. Software Assurance Training Vouchers (SATVs) are just one benefit and can be redeemed at New Horizons for Microsoft Official Curriculum courses. Contact your Account Executive for more information.

(50547) MICROSOFT SHAREPOINT 2010 SITE COLLECTION AND SITE ADMINISTRATION – 5 DAYS

Students will learn to manage, administer and modify a SharePoint 2010 site based on business needs and objectives. The course will also focus on different aspects of Governance, Office 2010 integration, workflows and web parts. **ILT OLL**

(50470) MICROSOFT SHAREPOINT SERVER 2010 FOR THE SITE OWNER/POWER USER – 2 DAYS

This course is designed for the site owner/"power user" of a SharePoint site who needs to know how to create sites and lists, manage user access and customize lists and pages. This class uses the SharePoint Server 2010 version of SharePoint. **ILT OLL**

(50478) SHAREPOINT 2010 ADVANCED FOUNDATION DEVELOPMENT – 5 DAYS

Students will learn SharePoint Foundation 2010 fundamental building blocks such as features, application pages, site pages, Web Parts, custom list types, site columns, content types, custom workflows and site definitions. **ILT OLL**

SQL SERVER

(20461) QUERYING MICROSOFT SQL SERVER – 5 DAYS

Students learn the technical skills to write basic Transact-SQL queries for Microsoft SQL Server 2014. This course is the foundation for all SQL Server-related disciplines; namely, Database Administration, Database Development and Business Intelligence. **ILT OLL**

(20462) ADMINISTERING MICROSOFT SQL SERVER DATABASES – 5 DAYS

The course focuses on teaching individuals how to use SQL Server 2014 product features and tools related to maintaining a database. **ILT OLL**

(20463) IMPLEMENTING A DATA WAREHOUSE WITH MICROSOFT SQL SERVER – 5 DAYS

Students will learn how to create a data warehouse with Microsoft SQL Server 2014, implement ETL with SQL Server Integration Services, and validate and cleanse data with SQL Server Data Quality Services and SQL Server Master Data Services. **ILT OLL**

(20464) DEVELOPING MICROSOFT SQL SERVER DATABASES – 5 DAYS

This course introduces SQL Server 2014 and describes logical table design, indexing and query plans. It also focuses on the creation of database objects including views, stored procedures, along with parameters, and functions. **ILT OLL**

(20465) DESIGNING A DATA SOLUTION WITH MICROSOFT SQL SERVER – 5 DAYS

The focus of this course is on planning and implementing enterprise database infrastructure solutions by using SQL Server 2014 and other Microsoft technologies. **ILT OLL**

(20466) IMPLEMENTING DATA MODELS AND REPORTS WITH MICROSOFT SQL SERVER – 5 DAYS

This course describes how to implement multidimensional and tabular data models, deliver reports with Microsoft SQL Server Reporting Services, create dashboards with Microsoft SharePoint Server PerformancePoint Services. **ILT OLL**

(20467) DESIGNING SELF-SERVICE BUSINESS INTELLIGENCE AND BIG DATA SOLUTIONS – 5 DAYS

Students will learn how to design and implement a BI infrastructure. The course discusses design, installation, and maintenance of a BI platform. **ILT OLL ML**

(10977) UPDATING YOUR SQL SERVER SKILLS TO MICROSOFT SQL SERVER 2014 – 5 DAYS

This course teaches students how to use the enhancements and new features that have been added to SQL Server and the Microsoft data platform since the release of SQL Server 2008. **ILT OLL**

(40074) MICROSOFT SQL SERVER 2014 FOR ORACLE DBAS – 4 DAYS

This course provides students with the knowledge and skills to capitalize on their skills and experience as an Oracle DBA to manage a Microsoft SQL Server system. Students will be training for Oracle DBA to compare and contrast Oracle database management. **ILT OLL**

EXCHANGE SERVER 2013

(20341) CORE SOLUTIONS OF MICROSOFT EXCHANGE SERVER 2013 – 5 DAYS

Students will gain the knowledge and skills to plan, deploy, manage, secure, and support Microsoft Exchange Server 2013. **ILT OLL ML**

(20342) ADVANCED SOLUTIONS OF MICROSOFT EXCHANGE SERVER 2013 – 5 DAYS

Students will gain the knowledge and skills to configure and manage a Microsoft Exchange Server 2013 messaging environment. **ILT OLL ML**

EXCHANGE SERVER 2010

(10135) CONFIGURING, MANAGING AND TROUBLESHOOTING MICROSOFT EXCHANGE 2010 – 5 DAYS

This course provides students with the knowledge and skills to configure and manage an Exchange Server 2010 messaging environment, as well as provide guidelines, best practices, & considerations that will help you optimize your Exchange Server deployment. **ILT OLL ML**

(10233) DESIGNING AND DEPLOYING MESSAGING SOLUTIONS WITH MICROSOFT EXCHANGE 2010 – 5 DAYS

This course describes how to gather requirements for a messaging solution and then design the integration of Exchange Server 2010 with the current infrastructure. You will then learn how to plan and deploy the various server roles in Exchange Server 2010. **ILT OLL ML**

(10165) UPDATING YOUR SKILLS FROM MICROSOFT EXCHANGE SERVER 2003 OR EXCHANGE SERVER 2007 TO EXCHANGE SERVER 2010 – 5 DAYS

This course supports the large numbers of customers still running Exchange 2003 or Exchange 2007 in upgrading their skills and environments to Exchange 2010 Service Pack 1 (SP1). **ILT OLL**

LYNC SERVER

(20335) NETWORK READINESS AND ASSESSMENT FOR LYNC – 3 DAYS

This course targets the needs of professionals with data networking experience who take part in the planning, design, and deployment of the Lync Unified Communications solution in the enterprise. **ILT OLL**

(20336) CORE SOLUTIONS OF MICROSOFT LYNC SERVER 2013 – 5 DAYS

The course teaches IT professionals how to plan, design, deploy, configure, and administer a Microsoft Lync Server 2013 solution. **ILT OLL**

(20337) ENTERPRISE VOICE AND ONLINE SERVICES WITH MICROSOFT LYNC SERVER 2013 – 5 DAYS

Students will gain the knowledge and skills to configure and manage a Lync Server 2013 on premises, in the cloud or in a mixed deployment. **ILT OLL**

(10533) DEPLOYING, CONFIGURING, AND ADMINISTERING MICROSOFT LYNC SERVER 2010 – 5 DAYS

This course teaches IT professionals how to deploy, configure, and administer a Microsoft Lync Server 2010 solution. The course also emphasizes Lync Server 2010 Enterprise Voice features from a deployment and configuration perspective. **ILT OLL ML**

(10534) PLANNING AND DESIGNING A MICROSOFT LYNC SERVER 2010 SOLUTION – 5 DAYS

In this course, students learn how to plan and design a Lync Server 2010 system, with an emphasis on Voice features from a deployment perspective. **ILT OLL**

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WINDOWS AZURE

(10979) MICROSOFT AZURE FUNDAMENTALS – 2 DAYS

Students learn basic cloud computing concepts, as well as key Microsoft Azure concepts and basic implementation of Azure subscriptions, websites, virtual machines, storage, virtual networks, databases and Microsoft Azure Active Directory. [ILT](#) [OLL](#)

(10978) INTRODUCTION TO AZURE FOR DEVELOPERS – 5 DAYS

This course offers students the opportunity to take an existing ASP.NET MVC application and expand its functionality as part of moving it to Azure. This course focuses on developing in Azure using Storage, Cloud Services, Service Bus, Active Directory. [ILT](#) [OLL](#)

(20532) DEVELOPING MICROSOFT AZURE SOLUTIONS – 5 DAYS

This course focuses on the architectural considerations and decisions necessary when building a highly available solution in the cloud. This course also prepares the students for the 70-532: Developing Microsoft Azure Solutions certification exam. [ILT](#) [OLL](#)

(20533) IMPLEMENTING MICROSOFT AZURE INFRASTRUCTURE SOLUTIONS – 5 DAYS

This course is aimed at experienced IT Professionals who currently administer their on-premise infrastructure. The course introduces the student to Microsoft Azure and then teaches them how to manage their infrastructure in Azure rather than on premise. [ILT](#) [OLL](#)

(20487) DEVELOPING WINDOWS AZURE AND WEB SERVICES – 5 DAYS

In this course, students will learn how to design and develop services that access local and remote data from various data sources and how to develop and deploy services to hybrid environments, including on-premises servers and Windows Azure. [ILT](#) [OLL](#) [ML](#)

(50592) ADVANCED SQL AZURE – 4 DAYS

Students will learn the basics around server and database provisioning, valid Azure TSQL, and how security is implemented and managed. Advanced topics include partitioning with sharding, database design optimization, backup and synchronization. [ILT](#) [OLL](#)

MICROSOFT FOREFRONT

(50382) IMPLEMENTING FOREFRONT IDENTITY MANAGER 2010 – 4 DAYS

Students will learn the features and capabilities of Microsoft Forefront Identity Manager 2010 (FIM), with an overview of the solution scenarios that FIM addresses. [ILT](#) [OLL](#)

DYNAMICS

(80428) SQL OPTIMIZATION IN MICROSOFT DYNAMICS AX 2012 – 2 DAYS

Students will gain the knowledge and skills to configure and maintain the performance of Microsoft Dynamics AX 2012. [ILT](#) [OLL](#)

(80433) REPORTING IN MICROSOFT DYNAMICS NAV 2013 – 2 DAYS

Students will learn the reporting features and the design of RoleTailored client reports in Microsoft Dynamics NAV 2013. [ILT](#) [OLL](#)

(80434) FIXED ASSETS IN MICROSOFT DYNAMICS NAV 2013 – 2 DAYS

This course demonstrates how to set up Fixed Assets, how to perform a wide variety of Fixed Asset transactions, as well as how to handle reclassification, maintenance, and insurance where Fixed Assets are concerned. [ILT](#) [OLL](#)

(80435) APPLICATION SETUP IN MICROSOFT DYNAMICS NAV 2013 – 2 DAYS

Students will learn how to implement and maintain cross-application setup data after the Microsoft Dynamics system components are installed. [ILT](#) [OLL](#)

(80438) INSTALLATION AND CONFIGURATION IN MICROSOFT DYNAMICS NAV 2013 – 2 DAYS

In this course, students will learn how to complete the installation and configuration of Microsoft Dynamics NAV 2013. [ILT](#) [OLL](#)

(80439) INTRODUCTION IN MICROSOFT DYNAMICS NAV 2013 – 2 DAYS

Students will learn the basic concepts of Enterprise Resource Planning (ERP), how to personalize the user interface and how to navigate in Microsoft Dynamics NAV 2013. [ILT](#) [OLL](#)

(80440) TRADE IN MICROSOFT DYNAMICS NAV 2013 – 2 DAYS

This course provides students with the knowledge and skills to manage sales, purchase, and return activities in an efficient manner. [ILT](#) [OLL](#)

(80450) DELIVERING MICROSOFT DYNAMICS SOLUTIONS WITH SURE STEP – 2 DAYS

This course is an advanced training workshop that focuses on the Project Management area of Microsoft Dynamics Sure Step. Students will assume the role of a Project Manager as they complete a case study. [ILT](#) [OLL](#)

(80290) MARKETING AUTOMATION IN MICROSOFT DYNAMICS CRM 2011 – 1 DAY

This course introduces you on how to use Microsoft Dynamics CRM to extend the effectiveness of your marketing department and provides context of how to use things such as marketing campaigns, marketing lists, and campaign templates in MS Dynamics CRM. [ILT](#) [OLL](#)

(80291) SALES MANAGEMENT IN MICROSOFT DYNAMICS CRM 2011 – 1 DAY

This course introduces the capabilities of Sales Management in Microsoft Dynamics CRM that allow you to track and manage the sales process from potential to close. [ILT](#) [OLL](#)

(80292) SERVICE MANAGEMENT IN MICROSOFT DYNAMICS CRM 2011 – 1 DAY

Students will learn how to use the knowledge base and discusses how organizations can browse, locate, and share information in the repository. The course also discusses how to create, manage and use teams and queues in Microsoft Dynamics CRM. [ILT](#) [OLL](#)

(80293) SERVICE SCHEDULING IN MICROSOFT DYNAMICS CRM 2011 – 1 DAY

This course discusses the scheduling process, scheduling engine, and scheduling service activities in detail since they are key entry points in the scheduling process. [ILT](#) [OLL](#)

(80294) MICROSOFT DYNAMICS CRM 2011 CUSTOMIZATION AND CONFIGURATION – 3 DAYS

The student will learn techniques required to customize Microsoft Dynamics CRM to meet the specialized needs of businesses. Topics covered include security; creation and configuration of entities; design of forms views and charts; auditing and solutions. [ILT](#) [OLL](#)

(80295) EXTENDING MICROSOFT DYNAMICS CRM 2011 – 3 DAY

The student will learn to develop extensions for Microsoft Dynamics CRM 2011, extension methods documented in the Microsoft Dynamics CRM SDK, Common Platform Operations and integration between Windows Azure and Microsoft Dynamics CRM 2011. [ILT](#) [OLL](#)

(80296) MICROSOFT DYNAMICS CRM 2011 INSTALLATION AND DEPLOYMENT – 2 DAYS

The course describes the components used within a Microsoft Dynamics CRM 2011 deployment, installation instructions for the Microsoft Dynamics CRM Server, the E-mail Router, Microsoft Dynamics CRM for Office Outlook, and more. [ILT](#) [OLL](#)

(80534) FINANCE ESSENTIAL IN MICROSOFT DYNAMICS NAV 2013 – 3 DAYS

Students will learn key financial functions of Microsoft Dynamics such as the Cash Management, the management of VAT, Journal development and transactions, the General Ledger, and Receivables and Payables Management. [ILT](#) [OLL](#)

(80535) FINANCE ADVANCED IN MICROSOFT DYNAMICS NAV 2013 – 2 DAYS

Students will focus on the advanced financial functions within the Microsoft Dynamics such as multicurrency, cost accounting, cash flow forecast, and the VAT rate change tool as well as internal reporting and analysis functionality. [ILT](#) [OLL](#)

(80538) HUMAN RESOURCE MANAGEMENT IN MICROSOFT DYNAMICS AX 2012 R2 – 3 DAYS

Students will learn how to use the Human resources module to track worker setup, absences, performance, compensation, and benefits. Additionally students will learn to maintain jobs and positions and recruit for open positions. [ILT](#) [OLL](#)

(80539) INSTALLATION AND DEPLOYMENT IN MICROSOFT DYNAMICS CRM 2013 – 2 DAYS

This course focuses on the components used within a Microsoft Dynamics CRM deployment, the hardware and software requirements needed to successfully deploy MS Dynamics CRM, and the installation instructions for the primary MS Dynamics CRM components. [ILT](#) [OLL](#)

Microsoft Software Assurance offers a broad range of value-added benefits in one program, combining the latest software with tools and resources to help you deploy, manage, and migrate software. Software Assurance Training Vouchers (SATVs) are just one benefit and can be redeemed at New Horizons for Microsoft Official Curriculum courses. Contact your Account Executive for more information.

(80540) INSTALLATION AND CONFIGURATION IN MICROSOFT DYNAMICS GP 2013 – 2 DAYS

Students will learn the technologies and techniques necessary to successfully install Microsoft Dynamics GP.

ILT OLL

(80541) PAYROLL IN MICROSOFT DYNAMICS AX 2012 R2 – 2 DAYS

Students will learn how to use the Payroll module to track worker earnings, benefits, and deductions. Additionally students will learn to create schedules and issue payments. **ILT OLL**

(80542) CUSTOMIZATION AND CONFIGURATION IN MICROSOFT DYNAMICS CRM 2013 – 3 DAYS

This course describes the techniques required to customize Microsoft Dynamics CRM to meet the specialized needs of businesses. The course describes each topic and how each topic relates to the other topics to produce a full configured, effective solution.

ILT OLL

(80544) WAREHOUSE MANAGEMENT SYSTEM IN MICROSOFT DYNAMICS AX 2012 R2 – 2 DAYS

In this class, students will learn the necessary tools and resources to perform basic tasks in the warehouse management flow in Microsoft Dynamics AX 2012 R2.

ILT OLL

(80545) CUSTOMER SERVICE IN MICROSOFT DYNAMICS CRM 2013 – 1 DAY

This course focuses on how an organization can nurture customer satisfaction through automation of business processes within Microsoft Dynamics CRM 2013.

ILT OLL

(80546) SALES MANAGEMENT IN MICROSOFT DYNAMICS CRM 2013 – 1 DAY

This course introduces the capabilities of Sales Management in Microsoft Dynamics CRM 2013 that allow you to track and manage the sales process from potential to close. **ILT OLL**

(80549) DATA UPGRADE AND CODE UPGRADE TO MICROSOFT DYNAMICS NAV 2013 – 2 DAYS

This two-day instructor-led course provides students with the knowledge and skills to perform a full upgrade from Microsoft Dynamics NAV 2009 SP1, with customizations, to Microsoft Dynamics NAV 2013.

ILT OLL

(80550) MANUFACTURING IN MICROSOFT DYNAMICS NAV 2013 – 4 DAYS

In this class, students will gain the tools and information to help them better understand and identify the new and enhanced features of Manufacturing in Microsoft Dynamics NAV 2013. **ILT OLL**

(80571) INTRODUCTION TO MICROSOFT DYNAMICS GP 2013 – 1 DAY

The student will learn system and company setup procedures, how to use reports and inquiries, how to use SmartList to expand inquiry and analysis capabilities and tips for the user to personalize Microsoft Dynamics GP to streamline business practices. **ILT OLL**

(80572) GENERAL LEDGER IN MICROSOFT DYNAMICS GP 2013 – 1 DAY

Students will learn to set up general ledger accounts, enter and post transactions, and perform account reconciliation, budgeting, allocation, period-end procedures and year-end closing procedures. **ILT OLL**

(80573) PAYABLES MANAGEMENT IN MICROSOFT DYNAMICS GP 2013 – 1 DAY

In this course, students will examine the accounting cycle and processes required to enter vendor invoices and process checks, as well as additional functions such as adjustments, prepayments, month-end closing, and cash flow control. **ILT OLL**

(80574) RECEIVABLES MANAGEMENT IN MICROSOFT DYNAMICS GP 2013 – 1 DAY

Students will learn accounting cycle and processes required to enter invoices and receive payments, and how to enter credit memos, prepayments, small balance write offs, print customer statements, enter and void scheduled payments and month-end processes.

ILT OLL

(80575) BANK RECONCILIATION IN MICROSOFT DYNAMICS GP 2013 – 1 DAY

Students will learn the processes required to manage cash receipts, cash disbursements, and other transactions and how to perform the checkbook reconciliation process in the Bank Reconciliation module, ensuring accuracy of financial data. **ILT OLL**

(80576) FIXED ASSETS IN MICROSOFT DYNAMICS GP 2013 – 1 DAY

Students will learn the processes required to enter, depreciate, and retire fixed assets and additional related functions such as changing asset information, mass changes, partial transfers and partial retirements.

ILT OLL

(80316) PROJECT ESSENTIALS IN MICROSOFT DYNAMICS AX 2012 – 2 DAYS

This course provides students with the knowledge and skills to set up the Project Management and accounting module of Microsoft Dynamics AX R2. It also shows students how to create project transactions. **ILT OLL**

(80317) PROJECT ADVANCED IN MICROSOFT DYNAMICS AX 2012 – 3 DAYS

This course provides students with the knowledge and skills to set up the advanced features in the Project management and accounting module of Microsoft Dynamics AX. The course focuses on the advanced project functionality available in Microsoft Dynamics AX. **ILT OLL**

(80318) REPORTING IN MICROSOFT DYNAMICS AX 2012 – 2 DAYS

This course provides students with an introduction to the reporting and business intelligence features and functionality in Microsoft Dynamics AX 2012. **ILT OLL**

VISUAL STUDIO 2013/APPLICATION DEVELOPMENT

(20480) PROGRAMMING IN HTML5 WITH JAVASCRIPT AND CSS3 – 5 DAYS

This course provides an introduction to HTML5, CSS3, and JavaScript. This course helps students gain basic HTML5/CSS3/JavaScript programming skills.

ILT OLL ML

(20481) ESSENTIALS OF DEVELOPING WINDOWS STORE APPS USING HTML5 AND JAVASCRIPT – 5 DAYS

Students will learn essential programming skills and techniques that are required to develop Windows Store apps, including design and development skills, and use of the Visual Studio and Expression Blend tools.

ILT OLL ML

(20482) ADVANCED WINDOWS STORE APP DEVELOPMENT USING HTML5 AND JAVASCRIPT – 5 DAYS

Students will learn the more advanced programming skills and techniques that they can use to optimize their Windows Store app and differentiate their app from other apps in the Windows Store. **ILT OLL**

(20483) PROGRAMMING IN C# – 5 DAYS

This training course teaches developers the programming skills that are required for developers to create Windows applications using the C# language.

ILT OLL ML

(20484) ESSENTIALS OF DEVELOPING WINDOWS STORE APPS USING C# – 5 DAYS

Students will learn essential programming skills and techniques required to develop Windows Store apps, including a combination of design and development skills and using Visual Studio and Expression Blend tools. **ILT OLL**

(20485) ADVANCED WINDOWS STORE APP DEVELOPMENT USING C# – 5 DAYS

Students will learn the more advanced programming skills and techniques that they can use to optimize their Windows Store app and differentiate their app from other apps in the Windows Store. **ILT OLL**

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Microsoft Technical Training

(20486) DEVELOPING ASP.NET MVC 4 WEB APPLICATIONS – 5 DAYS

Students will learn to develop advanced ASP.NET MVC applications using .NET Framework 4.5 tools and technologies. [ILT](#) [OLL](#) [ML](#)

(20487) DEVELOPING WINDOWS AZURE AND WEB SERVICES – 5 DAYS

In this course, students will learn how to design and develop services that access local and remote data from various data sources and how to develop and deploy services to hybrid environments, including on-premises servers and Windows Azure. [ILT](#) [OLL](#)

(20497) SOFTWARE TESTING WITH MICROSOFT VISUAL STUDIO 2013 – 2 DAYS

Students will learn how to plan test efforts, execute manual and automated tests, and some techniques to manage work items and the test process workflow. [ILT](#) [OLL](#)

(10975) INTRODUCTION TO PROGRAMMING – 5 DAYS

In this 5-day course, students will learn the basics of computer programming through the use of Microsoft Visual Studio 2013 and either the Visual C# or Visual Basic programming languages. [ILT](#) [OLL](#)

VISUAL STUDIO 2010

(50564) INTRODUCTION TO HTML5 – 2 DAYS

Students will learn about the HTML5 structural, semantic, and form tags, how to use Canvas to create drawings natively in the browser, how to work with HTML5 audio and video, the new methods for storing variables client-side, and how to build applications that work offline. [ILT](#) [OLL](#) [OLA](#)

(10262) DEVELOPING WINDOWS APPLICATIONS WITH MICROSOFT VISUAL STUDIO 2010 – 5 DAYS

In this course, experienced developers who know the basics of Windows Forms development gain more advanced Windows Client design and development skills. [ILT](#) [OLL](#) [ML](#)

(10263) DEVELOPING WINDOWS COMMUNICATION FOUNDATION SOLUTIONS WITH MICROSOFT VISUAL STUDIO 2010 – 3 DAYS

This course provides participants with the knowledge and skills to develop distributed applications using WCF 4 and Microsoft Visual Studio 2010. [ILT](#) [OLL](#) [ML](#)

(10264) DEVELOPING WEB APPLICATIONS WITH MICROSOFT VISUAL STUDIO 2010 – 5 DAYS

In this course, students will learn to develop advanced ASP.NET MVC and Web Forms applications using .NET Framework 4 tools and technologies. ASP.NET MVC will be introduced and compared with Web Forms so that students know when each should/could be used. [ILT](#) [OLL](#) [ML](#)

(10265) DEVELOPING DATA ACCESS SOLUTIONS WITH MICROSOFT VISUAL STUDIO 2010 – 5 DAYS

Experienced developers who know the basics of data access (CRUD) in Windows client and Web application environments will learn to optimize their designs and develop better performing data access code by using the ADO.NET Entity Framework, and ADO.NET. [ILT](#) [OLL](#) [ML](#)

(10266) PROGRAMMING IN C# WITH MICROSOFT VISUAL STUDIO 2010 – 5 DAYS

The course focuses on C# program structure, language syntax, and implementation details with .NET Framework 4.0. This course describes the new enhancements in the C# 4.0 language by using Visual Studio 2010. [ILT](#) [OLL](#) [ML](#)

(10267) INTRODUCTION TO WEB DEVELOPMENT WITH MICROSOFT VISUAL STUDIO 2010 – 5 DAYS

This course provides knowledge and skills on developing Web applications by using Microsoft Visual Studio 2010. [ILT](#) [OLL](#) [ML](#)

(10550) PROGRAMMING IN VISUAL BASIC WITH MICROSOFT VISUAL STUDIO 2010 – 5 DAYS

This course teaches students Visual Basic language syntax, program structure, and implementation by using Microsoft Visual Studio 2010 and the Microsoft .NET Framework 4. [ILT](#) [OLL](#)

MICROSOFT VIRTUALIZATION

(10981) INFRASTRUCTURE PROVISIONING WITH SYSTEM CENTER VIRTUAL MACHINE MANAGER – 5 DAYS

This course will cover implementing, managing, maintaining and provisioning services and infrastructure in a Windows Server 2012 and Windows Server 2012 R2 environment using System Center 2012 R2 Virtual Machine Manager. [ILT](#) [OLL](#)

(20409) SERVER VIRTUALIZATION WITH WINDOWS SERVER HYPER-V AND SYSTEM CENTER – 5 DAYS

Students will learn the skills you need to deploy and manage a Microsoft Server Virtualization infrastructure in an enterprise environment. [ILT](#) [OLL](#)

(55021) CONFIGURING AND ADMINISTERING HYPER-V IN WINDOWS SERVER 2012 – 3 DAYS

Students will learn the history of Virtualization as it pertains to Microsoft technologies. Students will learn the new features of Hyper-V in Windows Server 2012. [ILT](#) [OLL](#)

(20694) VIRTUALIZING ENTERPRISE DESKTOPS AND APPS – 5 DAYS

This course builds your skills in Microsoft Application Virtualization (App-V) Service Pack 2 (SP2), Microsoft User Experience Virtualization (UE-V), and Virtual Desktop Infrastructure (VDI) as part of Windows Server 2012 R2. [ILT](#) [OLL](#)

MICROSOFT FUNDAMENTALS

(40349) WINDOWS OS FUNDAMENTALS – 3 DAYS

This three-day MTA Training course helps students prepare for Microsoft Technology Associate Exam 98-349 and build an understanding of these topics: Operating System Configurations, Installing and Upgrading Client Systems, Managing Applications, Managing Files and Folders, Managing Devices, and Operating System Maintenance. [ILT](#) [OLL](#)

(40365) WINDOWS SERVER ADMINISTRATION FUNDAMENTALS – 3 DAYS

This three-day MTA Training course helps students prepare for Microsoft Technology Associate Exam 98-365, and build an understanding of these topics: Server Installation, Server Roles, Active Directory, Storage, Server Performance Management, and Server Maintenance. [ILT](#) [OLL](#)

(40366) NETWORKING FUNDAMENTALS – 3 DAYS

This three-day MTA Training course helps students prepare for Microsoft Technology Associate Exam 98-366, and build an understanding of these topics: Network Infrastructures, Network Hardware, and Protocols and Services. [ILT](#) [OLL](#) [ML](#)

(40367) SECURITY FUNDAMENTALS – 3 DAYS

This three-day MTA Training course helps students prepare for Microsoft Technology Associate Exam 98-367, and build an understanding of these topics: Security Layers, Operating System Security, Network Security, and Security Software. [ILT](#) [OLL](#) [OLA](#)

(40364) DATABASE FUNDAMENTALS – 3 DAYS

This three-day MTA Training course helps students prepare for Microsoft Technology Associate Exam 98-364, and build an understanding of these topics: Core Database Concepts, Creating Database Objects, Manipulating Data, Data Storage, and Administering a Database. [ILT](#) [OLL](#)

(40361) SOFTWARE DEVELOPMENT FUNDAMENTALS – 3 DAYS

This three-day MTA Training course helps students prepare for Microsoft Technology Associate Exam 98-361, and build an understanding of these topics: Core Programming, Object-Oriented Programming, General Software Development, Web Applications, Desktop Applications, and Databases. [ILT](#) [OLL](#) [OLA](#)

(40362) WINDOWS DEVELOPMENT FUNDAMENTALS – 3 DAYS

This three-day MTA Training course helps you prepare for Microsoft Technology Associate Exam 98-362, and build an understanding of these topics: Windows Programming Basics, Creating Windows Forms Applications, Creating Windows Services Applications, Accessing Data in a Windows Forms Application, and Deploying a Windows Application. [ILT](#) [OLL](#)

(40363) WEB DEVELOPMENT FUNDAMENTALS – 3 DAYS

This three-day MTA Training course helps students prepare for Microsoft Technology Associate Exam 98-363, and build an understanding of these topics: Programming Web Applications, Working with Data and Services, Troubleshooting and Debugging Web Applications, Working with Client-Side Scripting, and Configuring and Deploying Web Applications. **ILT OLL**

(40372) MICROSOFT .NET FUNDAMENTALS – 3 DAYS

This three-day MTA Training course helps students prepare for Microsoft Technology Associate Exam 98-372, and build an understanding of these topics: .NET Framework Concepts, Namespaces and Classes in the .NET Framework, .NET Code Compilation, I/O Classes in the .NET Framework, Security, .NET Languages, and Memory Management. **ILT OLL**

(40373) MOBILE DEVELOPMENT FUNDAMENTALS – 3 DAYS

This three-day MTA Training course helps students prepare for Microsoft Technology Associate Exam 98-373, and build an understanding of these topics: Work with Physical Devices, Use Data with Mobile Services, Use a Mobile Application Development Environment, Develop Mobile Applications. **ILT OLL**

(40374) GAMING DEVELOPMENT FUNDAMENTALS – 3 DAYS

This three-day MTA Training course helps students prepare for Microsoft Technology Associate Exam 98-374, and build an understanding of these topics: Game Design, Hardware, Graphics, and Animation. **ILT OLL**

(40375) HTML5 APPLICATION DEVELOPMENT FUNDAMENTALS – 3 DAYS

This three-day MTA Training course helps students prepare for Microsoft Technology Associate Exam 98-375, and build an understanding of these topics: Manage the Application Life Cycle, Build the User Interface by Using HTML5, Format the User Interface by Using CSS, and Code by Using JavaScript. **ILT OLL**

OFFICE 365

(10968) DESIGNING FOR OFFICE 365 INFRASTRUCTURE – 3 DAYS

This intensive instructor-led course provides students with the knowledge and experience to implement Office 365 in a large corporate environment using the FastTrack three-phase delivery process of Pilot, Deploy, and Enhance. **ILT OLL**

(20346) MANAGING OFFICE 365 IDENTITIES AND SERVICES – 5 DAYS

This course focuses on skills required to set up an Office 365 tenant, including federation with existing user identities, and skills required to sustain an Office 365 tenant and users. **ILT OLL**

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WINDOWS 10 HAS ARRIVED!

Windows 10 is built for the mobile world, seamlessly connecting devices in ways that will revolutionize productivity. Whether you come from a big organization or a small one, whether you are an end user or an IT Professional, Windows 10 will have a significant impact on the way you do business moving forward.

New Horizons has a complete suite of authorized Microsoft Windows 10 training for IT Pros and a series of introductory courses for the end user designed to help you get the most out of your Windows investment.

WINDOWS 10 IT PRO COURSES

Course 20697-1:

Installing and Configuring Windows 10 (5 Days)

Course 20967-2:

Deploying and Managing Windows 10 Using Enterprise Services (5 Days)

Course 10982:

Supporting and Troubleshooting Windows 10 (5 Days)

WINDOWS 10 END USER COURSES

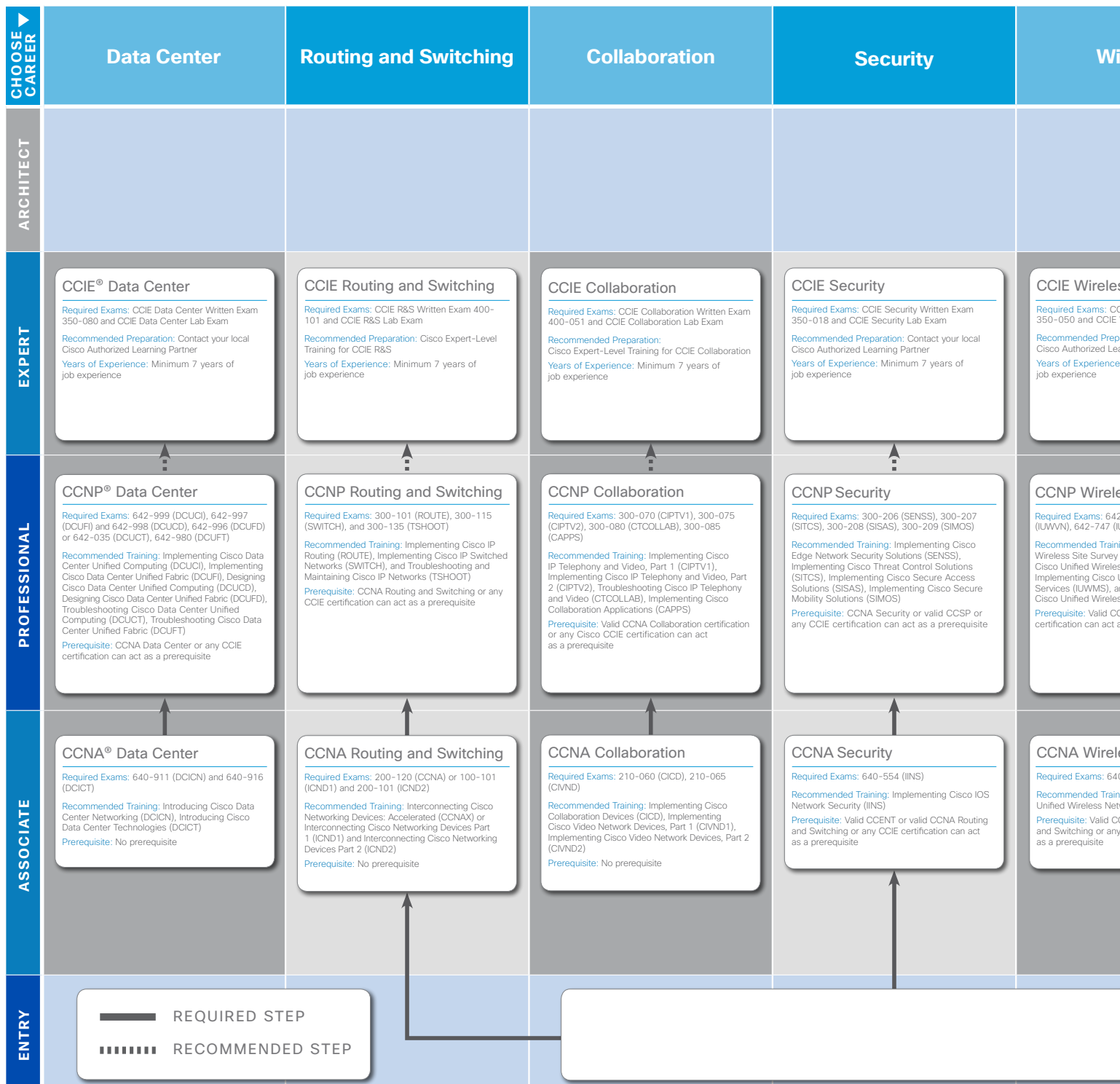
Using Microsoft Windows 10 (1-Day)

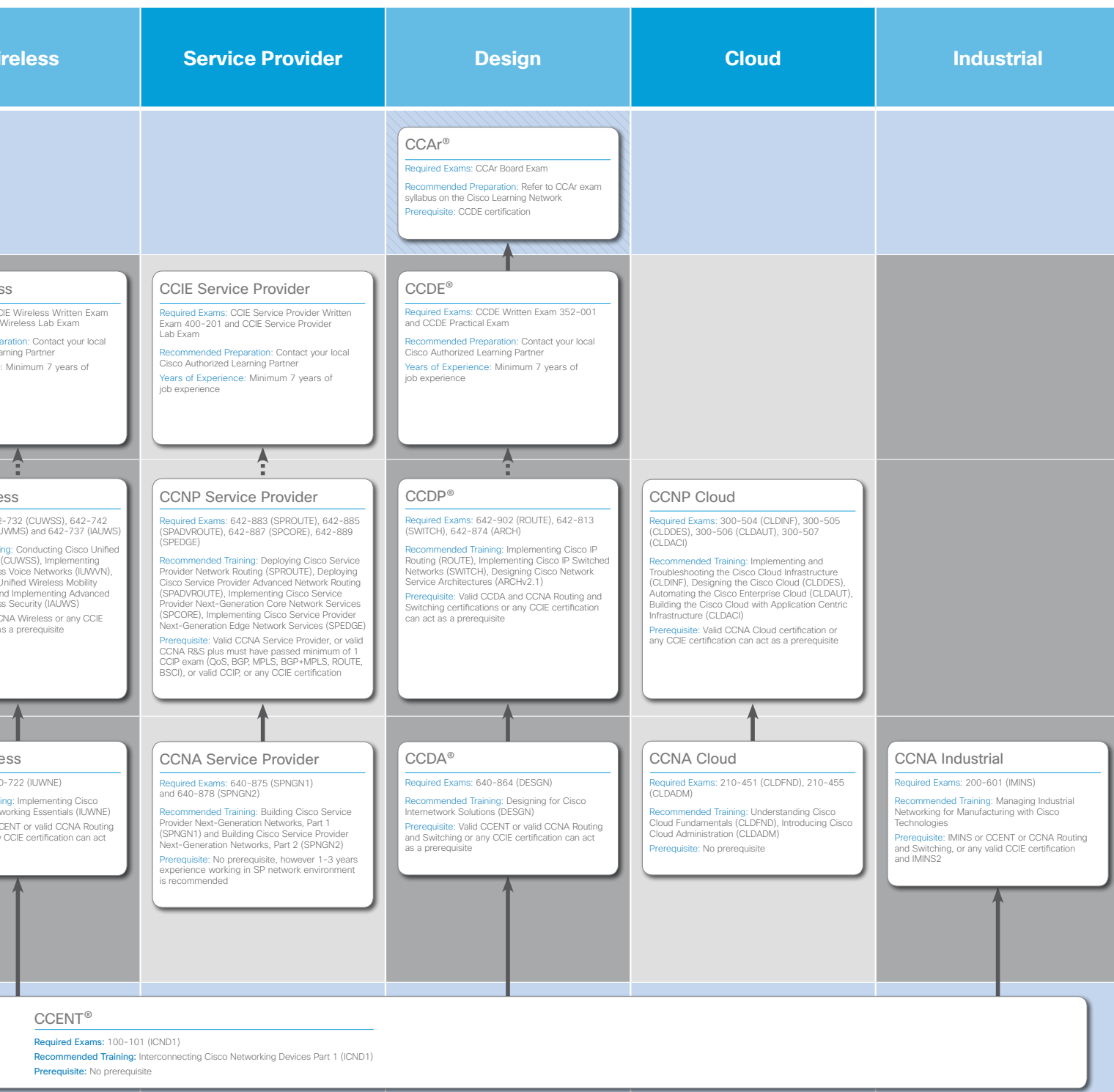
Microsoft Windows 10: Transition From Windows 7 (1 Day)



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Cisco Certifications help you launch and advance your IT Networking career. Choose a career path that meets your goals for professional and financial rewards.







Cisco Technical Training

CISCO TRAINING

Individuals who get formal training on Cisco technologies demonstrate higher productivity, make fewer errors and possess more of the skills valued by employers and customers than those who simply go through on-the-job training. Whether you are an experienced network professional or just starting a career in technology, Cisco training and certifications open up new IT networking career opportunities.

ROUTING AND SWITCHING

INTERCONNECTING CISCO NETWORKING DEVICES PART 1 V2.0 (ICND1) – 5 DAYS

Students will learn how to install, operate, configure, and verify a basic IPv4 and IPv6 network, including configuring a LAN switch, configuring an IP router, connecting to a WAN, and identifying basic security threats. **ILT OLL ML**

INTERCONNECTING CISCO NETWORKING DEVICES PART 2 V2.0 (ICND2) – 5 DAYS

Students will learn to install, configure, operate, and troubleshoot a small enterprise network, focusing on redundant topologies, configuring EIGRP and multi-area OSPF, understanding Wide Area Network technologies, device management and Cisco licensing. **ILT OLL**

INTERCONNECTING CISCO NETWORKING DEVICES ACCELERATED V2.0 (CCNAX) – 5 DAYS

This course is a derivative works course consisting of ICND1 and ICND2 content in its entirety, but with the content merged into a single course. **ILT OLL**

IMPLEMENTING CISCO IP ROUTING V2.0 (ROUTE) – 5 DAYS

ROUTE v2.0 includes major updates and follows an updated blueprint. However, note that this course does not cover all items listed on the blueprint. Some older topics have been removed or simplified, while several new IPv6 routing topics have been added. **ILT OLL**

IMPLEMENTING CISCO SWITCHED NETWORKS V2.0 (SWITCH) – 5 DAYS

This course is designed to help students prepare to plan, configure, and verify the implementation of complex enterprise switching solutions for campus environments using the Cisco Enterprise Campus Architecture. **ILT OLL ML**

TROUBLESHOOTING AND MAINTAINING CISCO IP NETWORKS V2.0 (TSHOOT) – 5 DAYS

TSHOOT v2.0, is a 5-day course which includes major updates and follows an updated blueprint. **ILT OLL**

CONFIGURING BGP ON CISCO ROUTERS V3.2 (BGP) – 5 DAYS

This course covers the theory of BGP, configuration of BGP on Cisco IOS routers, detailed troubleshooting information, and hands-on exercises that provide learners with the skills that they need to configure and troubleshoot BGP networks. **ILT OLL**

IPv6 FUNDAMENTALS, DESIGN AND DEPLOYMENT (IP6FD) – 5 DAYS

This course aims at enabling learners to study and configure Cisco IOS Software IP version 6 (IPv6) features. The course is a technology course covering IPv6 design and implementation topics. **ILT OLL**

IMPLEMENTING CISCO BRING YOUR OWN DEVICE SOLUTIONS (SBYOD) – 3 DAYS

In this course, students will learn advanced concepts, architecture, and use cases that are related to the Cisco Identity Services Engine (ISE). It will also prepare learners to implement advanced Cisco ISE solutions. **ILT OLL**

SECURITY

SECURING CISCO NETWORKS WITH THREAT DETECTION AND ANALYSIS 1.0 (SCYBER) – 5 DAYS

This course is designed to teach students how a network security operations center (SOC) works and how to begin to monitor, analyze, and respond to security threats within the network. **ILT OLL**

IMPLEMENTING CISCO IOS NETWORK SECURITY (IINS) 3.0 – 5 DAYS

IINS focuses on security principles and technologies, using Cisco security products to provide hands-on examples. This course allows students to understand common security concepts, and deploy basic security techniques utilizing a variety of popular security appliances within a "real-life" network infrastructure. **ILT OLL**

IMPLEMENTING CISCO SECURE ACCESS SOLUTIONS (SISAS) – 5 DAYS

This course provides the student with foundational knowledge and the capabilities to implement and managed network access security by utilizing Cisco ISE appliance product solution. **ILT OLL**

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IMPLEMENTING CISCO EDGE NETWORK SECURITY SOLUTIONS V1.0 (SENSS) – 5 DAYS

The student will gain hands-on experience with configuring various perimeter security solutions for mitigating outside threats and securing network zones.

ILT OLL

IMPLEMENTING CISCO SECURE MOBILITY SOLUTIONS V1.0 (SIMOS) – 5 DAYS

Students of this course will gain hands-on experience with configuring and troubleshooting remote access and site-to-site VPN solutions, using Cisco ASA adaptive security appliances and Cisco IOS routers.

ILT OLL

IMPLEMENTING CISCO THREAT CONTROL SOLUTIONS (SITCS) – 5 DAYS

The student will gain hands-on experience with configuring various advance Cisco security solutions for mitigating outside threats and securing traffic traversing the firewall.

ILT OLL

IMPLEMENTING CORE CISCO ASA SECURITY V1.0 (SASAC) – 5 DAYS

This course provides update training on the key features of the post-8.4.1 release of the Cisco ASA adaptive security appliance, including 9.x features.

ILT OLL

IMPLEMENTING ADVANCED CISCO ASA SECURITY V1.0 (SASAA) – 5 DAYS

This course provides update training on the key post 8.4.1 release Cisco ASA features including most 9.x features such as CX and Clustering.

ILT OLL

IMPLEMENTING AND CONFIGURING CISCO IDENTITY SERVICES ENGINE (SISE) – 5 DAYS

This course discusses the Cisco Identity Services Engine (ISE) and students with the knowledge and skills to enforce security posture compliance for wired and wireless endpoints and enhance infrastructure security using the Cisco ISE.

ILT OLL

SECURING THE WEB WITH CISCO WEB SECURITY APPLIANCE (SWSA) – 2 DAYS

This course will provide students with product information, and practical activities that will prepare them to evaluate, install, configure, and administer a Secure Web Network Appliance in SMB, and enterprise installations.

ILT OLL

ADVANCED SERVICES IMPLEMENTING CISCO IDENTITY SERVICES ENGINE SECURE SOLUTIONS V1.0 (ISE) – 5 DAYS

Students will implement network services using Cisco Catalyst and Nexus switches, wireless products, ASAs for VPN based posture assessment and policy enforcement using NAC platforms, solution design, sizing and resiliency and platform troubleshooting.

ILT OLL

CHANNEL PARTNER SECURING EMAIL WITH CISCO EMAIL SECURITY APPLIANCE V2.1 (PASESA) – 3 DAYS

Students will learn background information, and practical reinforcement activities that will prepare them to configure, administer, monitor, and conduct basic troubleshooting tasks of the Cisco Email Security Appliance in SMB, and enterprise installations.

ILT OLL

WIRELESS

IMPLEMENTING CISCO WIRELESS NETWORK FUNDAMENTALS (WIFUND) – 5 DAYS

Implementing Cisco Wireless Network Fundamentals course is designed for individuals who are involved in the technical management of Cisco wireless platforms and solutions, which involves installing, configuring, operating and troubleshooting.

ILT OLL

CONDUCTING CISCO UNIFIED WIRELESS SITE SURVEY V2.0 (CUWSS) – 5 DAYS

Students will gain a firm understanding of how to conduct a site survey and explore WLAN topologies for voice and data as well as Cisco Context-Aware Services.

ILT OLL



Upgrade Your Career with Cisco Cybersecurity Training

Cisco's threat-centric security approach addresses the cybersecurity attack continuum of Before, During, and After an Attack. And Cisco's product and certification security courses align behind the attack continuum with practical, relevant, job-ready security training aligned closely with the specific tasks expected of today's network security professionals.

The CCNA and CCNP Security Certification paths are excellent avenues for those who are pursuing, or already working in a career developing security infrastructures, recognizing threats and vulnerabilities to networks, and mitigating those security threats. Whether you are an experienced cybersecurity network professional, or have the desire to make a long term career out of network security, Cisco Security Certifications and product based courses open up new network career opportunities in cybersecurity!

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IMPLEMENTING CISCO UNIFIED WIRELESS VOICE NETWORKS (IUWVN) – 5 DAYS

Students will gain a firm understanding of how to integrate voice over wireless LAN (VoWLAN) services into the WLAN and how to implement quality of service (QoS) and high-bandwidth applications into the wireless network. **ILT OLL**

IMPLEMENTING CISCO UNIFIED WIRELESS MOBILITY SERVICES V2.0 (IUWMS) – 5 DAYS

Students will learn to integrate mobility services into the network, tune and troubleshoot the wireless LAN (WLAN), and implement indoor enterprise mesh networks. This course reinforces the instruction by providing labs. **ILT OLL**

IMPLEMENTING ADVANCED CISCO UNIFIED WIRELESS SECURITY (IAUWS) 2.0 – 5 DAYS

The student will learn to use appropriate security policies and best practices to secure the wireless network from security threats and to ensure the proper implementation of security standards and configuration of security components. **ILT OLL**

IMPLEMENTING & CONFIGURING CISCO IDENTITY SERVICES ENGINE FOR WIRELESS ENGINEERS (SWISE) – 2 DAYS

This course will enable Cisco end customers and authorized Cisco System Engineers (SEs) to understand the concepts, architecture, and use cases that are related to the Cisco ISE. **ILT OLL**

DATA CENTER

INTRODUCING CISCO DATA CENTER NETWORKING (DCICN) – 5 DAYS

In this course, students are introduced to the three primary technologies that are used in the Cisco data center. Through hands-on labs, you will focus on the basic configuration tasks required to obtain a solid foundational knowledge. **ILT OLL**

INTRODUCING CISCO DATA CENTER TECHNOLOGIES (DCICT) – 5 DAYS

Students explore the Cisco technologies that make up the fundamental deployment of a data center, including unified computing, unified fabric, and network services. Through hands-on labs, you will focus on verifying configurations, making configuration changes, and designing new topologies. **ILT OLL**

DATA CENTER UNIFIED COMPUTING IMPLEMENTATION (DCUCI) – 5 DAYS

Students will learn how to configure and manage Cisco UCS servers with consolidated I/O networking for LAN and SAN connectivity and learn how to virtualize server properties to enable simple and rapid mobility of server images between physical servers. **ILT OLL**

IMPLEMENTING CISCO DATA CENTER UNIFIED FABRIC V5.0 (DCUFI) – 5 DAYS

This program designed for systems, field and consulting systems engineers, technical solutions architects, and Cisco integrators and partners who install and implement the Cisco Nexus 7000 and 5000 Switch, and the Cisco Nexus 2000 Fabric Extender. **ILT**

DESIGNING CISCO DATA CENTER UNIFIED COMPUTING (DCUCD) – 5 DAYS

In this course, you will learn how to choose and design scalable, reliable, and intelligent data center unified computing and virtualization solutions. You'll also learn how to evaluate existing data center computing solutions, determine the requirements, and design Cisco data center unified computing and virtualization solutions. **ILT OLL**

TROUBLESHOOTING CISCO DATA CENTER UNIFIED COMPUTING (DCUCT) – 5 DAYS

In this course, you gain the knowledge and skills to properly troubleshoot Cisco UCS B-Series and C-Series servers operating in standalone and integrated modes. Through hands-on labs, you will learn the proper configuration procedures, and become familiar with common troubleshooting scenarios and recommended solutions. **ILT OLL**

TROUBLESHOOTING CISCO DATA CENTER UNIFIED FABRIC V5.0 (DCUFT) – 3 DAYS

The course covers the components and procedures needed to troubleshoot and resolve common issues with the Cisco Nexus 7000 Series, the Cisco Nexus 5000 Series, the Cisco MDS Series, and the Nexus 2000 Fabric Extenders in the network and SAN environment. **ILT OLL**

DESIGNING CISCO DATA CENTER UNIFIED FABRIC (DCUFD) – 5 DAYS

The course covers architectural components of Cisco Nexus and Cisco Catalyst switching lines, Cisco IOS and Cisco Nexus Operating System (NX-OS) software architecture, as well as management from the network design perspective. **ILT OLL**

CONFIGURING CISCO DATA CENTER UNIFIED COMPUTING SYSTEM V3.0 (DCUCS) – 5 DAYS

This course prepares individuals for implementing and maintaining Cisco UCS hardware with a strong emphasis on best practices. The Configuring Data Center Unified Computing course also addresses relevant additional features added by Version 2.1 Cisco UCS. **ILT OLL**

DESIGN

DESIGNING FOR CISCO INTERNETWORK SOLUTIONS (DESIGN) – 5 DAYS

In addition to general approaches and technologies for network design, this course promotes Cisco solutions in designing and implementing scalable internetworks. Among specific goals is the promotion of the modular approach to network design. **ILT OLL**

DESIGNING CISCO NETWORK SERVICE ARCHITECTURE (ARCH) – 5 DAYS

Students will learn how to perform the conceptual, intermediate, and detailed design of a network infrastructure that supports desired network solutions over intelligent network services to achieve effective performance, scalability, and availability. **ILT OLL**

IMPLEMENTING CISCO IP ROUTING V2.0 (ROUTE) – 5 DAYS ROUTE

v2.0 includes major updates and follows an updated blueprint. However, note that this course does not cover all items listed on the blueprint. Some older topics have been removed or simplified, while several new IPv6 routing topics have been added. **ILT OLL ML**

IMPLEMENTING CISCO SWITCHED NETWORKS V2.0 (SWITCH) – 5 DAYS

This course is designed to help students prepare to plan, configure, and verify the implementation of complex enterprise switching solutions for campus environments using the Cisco Enterprise Campus Architecture. **ILT OLL ML**

SERVICE PROVIDER

BUILDING CISCO SERVICE PROVIDER NEXT-GENERATION NETWORKS, PART 1 V1.01 (SPNGN1) – 5 DAYS

This course provides students with the basic knowledge and skills necessary to support a service provider network. The course provides knowledge of the major components of a network and helps learners to understand how service provider networks function. **ILT OLL**

BUILDING CISCO SERVICE PROVIDER NEXT-GENERATION NETWORKS, PART 2 V1.01 (SPNGN2) – 5 DAYS

This course provides network engineers and technicians the knowledge and skills necessary to implement and support a service provider network, as well as knowledge of the major components of a service provider network construction and administration. **ILT OLL**

DEPLOYING CISCO SERVICE PROVIDER ADVANCED ROUTING (SPADVROUTE) – 5 DAYS

This course is required for the CCNP-SP Certification. This certification is designed to prepare students to work at the Professional level in a Service Provider environment. **ILT OLL**

DEPLOYING CISCO SERVICE PROVIDER ADVANCED ROUTING (SPADVROUTE) – 5 DAYS

This course is required for the CCNP-SP Certification. This certification is designed to prepare students to work at the Professional level in a Service Provider environment. **ILT OLL**

IMPLEMENTING CISCO SERVICE PROVIDER NEXT-GENERATION CORE NETWORK SERVICES V1.0 (SPCORE) – 5 DAYS

This course is required for the new CCNP-SP Certification. This certification is designed to prepare students to work at the Professional level in a Service Provider environment. **ILT OLL**

IMPLEMENTING CISCO SERVICE PROVIDER NEXT-GENERATION EDGE NETWORK SERVICES V1.0 (SPEDGE) – 5 DAYS

This course is required for the CCNP-SP Certification. This certification is designed to prepare students to work at the Professional level in a Service Provider environment. **ILT OLL**

CLOUD

UNDERSTANDING CISCO CLOUD FUNDAMENTALS (CLDFND) – 5 DAYS

The Understanding Cisco Cloud Fundamentals course is designed to provide students with the necessary knowledge, skills and abilities (KSA) to perform foundational tasks related to Cloud computing. **ILT OLL**

INTRODUCING CISCO CLOUD ADMINISTRATION (CLDADM) – 5 DAYS

This course covers the basic features and operation of Cisco UCS Director (UCSD) and Cisco Intelligent Automation for Cloud (CIAC) products. It includes coverage of Cloud provisioning, management, monitoring, reporting, charge-back models, and remediation. **ILT OLL**

IMPLEMENTING AND TROUBLESHOOTING THE CISCO CLOUD INFRASTRUCTURE (CLDINF) – 5 DAYS

This course enables cloud support engineers to successfully build, maintain and troubleshoot cloud infrastructure at a cloud service provider. **ILT OLL**

PRODUCT BASED

DEPLOYING CISCO UNIFIED CONTACT CENTER EXPRESS SOFTWARE V5.0 (UCCX) – 5 DAYS

This course presented by training partners to systems engineers, Cisco Unified Communications system Partners, and customers who will be charged with deploying the Cisco Unified Contact Center Express (CCX) and Cisco Unified IP Interactive Voice Response. **ILT OLL**

CONFIGURING BGP ON CISCO ROUTERS (BGP) – 5 DAYS

This course covers the theory of BGP, configuration of BGP on Cisco IOS routers, detailed troubleshooting information, and hands-on exercises that provide learners with the skills that they need to configure and troubleshoot BGP networks. **ILT OLL**

DEPLOYING CISCO UNIFIED CONTACT CENTER ENTERPRISE V1.0 (DUCCE) – 5 DAYS

This course will give students an understanding of the Cisco Unified CCE deployment capabilities, processes, fault tolerance, installation, and basic troubleshooting. **ILT OLL**

ADMINISTERING CISCO UNIFIED CONTACT CENTER ENTERPRISE V2.0 (AUCCE2) – 5 DAYS

This course describes the requirements, resources and tools needed to perform routine adds, moves and changes in the inbound/outbound UCCE environment. **ILT OLL**

DEPLOYING CISCO UNIFIED INTELLIGENCE CENTER V1.1 (DUIC) – 3 DAYS

This course is designed to make the task of creating reports from disparate data sources easier on the customer, and present a consistent user interface and a common tool to access the varied data across multiple Cisco product families. **ILT OLL**

IMPLEMENTING CISCO MPLS V2.3 (MPLS) – 5 DAYS

An introduction to MPLS concepts, installation, migration, operation, inspection, and troubleshooting will be covered in this 5-day course. An overview of MPLS, MPLS operation, and MPLS VPN deployment will be taught as well. **ILT OLL**

INTRODUCING CISCO DATA CENTER NETWORKING V1.0 (DCICN) – 4 DAYS

This course will introduce the students to the three primary technologies that are used in the Cisco Data Center. The course is targeted for individuals that will perform only the more basic configuration tasks. **ILT OLL**

INTRODUCTION TO 802.1X OPERATIONS FOR CISCO SECURITY PROFESSIONALS V1.0 (8021X) – 3 DAYS

Students will gain the foundational knowledge of IEEE 802.1X protocol; the skills that are needed to configure the Cisco Identity Services Engine (ISE) for 802.1X operation; hands-on experience configuring a network for 802.1X-based network services. **ILT OLL**

IMPLEMENTING CISCO QUALITY OF SERVICE V2.5 (QOS) – 5 DAYS

This course provides students with knowledge of IP QoS requirements, conceptual models using Differentiated Services (DiffServ), Integrated Services (IntServ) and Best Effort (over provisioning), and the implementation of IP QoS on Cisco IOS switches. **ILT OLL**

IMPLEMENTING CISCO UNIFIED WEB AND E-MAIL INTERACTION MANAGER ENTERPRISE V2.0 (UEIME) – 5 DAYS

This course is intended for installation engineers, system administrators, database administrators, and others who are responsible for installing and maintaining a Cisco Unified E-Mail and Web Interaction Manager installation. **ILT OLL**

UNIFIED CONTACT CENTER EXPRESS & UNIFIED IP IVR DEPLOYMENT (UCCXD) – 5 DAYS

This course presented by training partners to systems engineers, Cisco Unified Communications system Partners, and customers who will be charged with deploying the Cisco Unified Contact Center Express (CCX) and Cisco Unified IP Interactive Voice Response. **ILT OLL ML**

UNIFIED CONTACT CENTER EXPRESS ADVANCED 1.0 (UCCXA) – 4 DAYS

Student will learn more advanced techniques in scripting and overall CRS functionality and implement features that extend the functionality of UCCX using many of the tools that are already available in the premium version. **ILT OLL**

VOICE PORTAL IMPLEMENTATION V8.0 (CVPI) – 5 DAYS

Students will define the tasks necessary for the Operation, Administration, Maintenance, and Provisioning (OAM&P) of Cisco Unified CVP as it is installed in a Comprehensive Cisco Unified Intelligent Contact Management (ICM) Enterprise environment. **ILT OLL**



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Cisco Technical Training

SELLING BUSINESS OUTCOMES V1.0 (OUTCOMES) – 1 DAY

This course is used in the following curricula, certifications, specializations, and learning maps: Selling Business Outcomes Certification. **ILT OLL**

CONFIGURING CISCO NEXUS 7000 SERIES SWITCHES (DCNX7K) 3.0 – 5 DAYS

This course is designed for systems and field engineers who install and implement Cisco Nexus 7000 Series Switches. This course covers the key components and procedures students need to know to configure, manage, and troubleshoot the Cisco Nexus 7000 Series Switch platform. **ILT OLL**

COLLABORATION

IMPLEMENTING CISCO COLLABORATION DEVICES (CICD) – 5 DAYS

This course focuses on providing the skills and knowledge necessary to implement Cisco Unified Communications (UC) solutions. It covers administration of end-user interfaces, telephony and mobility features, and Cisco UC solutions maintenance. **ILT OLL**

IMPLEMENTING CISCO VIDEO NETWORK DEVICES, PART 2 (CIVND2) 1.0 (5 DAYS) – 5 DAYS

The course will provide students with the necessary knowledge and skills to implement various Cisco Collaboration endpoints in converged Cisco infrastructures. It covers a range of Cisco Collaboration solutions and enables students to implement and troubleshoot Cisco Unified Communication. **ILT OLL**

IMPLEMENTING CISCO IP TELEPHONY AND VIDEO, PART 1 (CIPTV1) – 5 DAYS

This course prepares students for implementing a Cisco Collaboration solution at a single-site environment. It focuses primarily on Cisco Unified Communications Manager Version 10.x, which is the call-routing and signaling component for the Cisco Collaboration solution. Lab exercises included in the course help students to perform post installation tasks, configure Cisco Unified Communications Manager, implement MGCP and H.323 and, SIP trunks, and build dial plans to place single site on-cluster and off-cluster calling for voice and video. **ILT OLL**

IMPLEMENTING CISCO IP TELEPHONY AND VIDEO, PART 2 (CIPTV2) – 5 DAYS

This course prepares students for implementing Cisco Unified Communications Manager, Cisco VCS-C, and Cisco Expressway series in a multisite voice and video network. It covers globalized call routing, URI call routing, global dial plan replication based on the ILS, Cisco Unified SRST, mobility features, call admission control, integration of Cisco VCS and Cisco Unified Communications Manager, and Cisco Mobile Remote Access on Cisco Expressway Series. **ILT OLL**

TROUBLESHOOTING CISCO IP TELEPHONY AND VIDEO (CTCOLLAB) – 5 DAYS

This course prepares students for integrating Cisco Unity Connection, Cisco Unity Express, Cisco Unified IM and Presence, and video into a Collaboration deployment. It describes voice messaging deployment scenarios, Cisco Unified Presence features, and troubleshooting mechanisms as well as Cisco Unified IM and Presence and Cisco Jabber integration options with Cisco Unified Communications Manager. **ILT OLL**

PRIVATE GROUP CLASSES

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Private training allows organizations to train an entire team or department with one unified learning experience, ensuring that everyone obtains the same knowledge and skills. Courses can be delivered "off the shelf", slightly modified or completely customized to meet your organization's learning initiatives. Private training can be delivered in any of our 300 training centers worldwide, on-site at your offices, or at a location of your choice.

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As networks continue to evolve, the demand for skilled networking professional who can prove they have the skills needed to manage and maintain those networks will continue to grow. Set a course for success in networking with Cisco's Certified Network Associate (CCNA) and Cisco Certified Network Professional (CCNP) certifications. Designed to reflect the evolving networking landscape, Cisco's CCNA and CCNP certifications align with the emerging job roles and responsibilities of networking professionals.

Whether you want to specialize in Routing and Switching, Security, Cloud, Collaboration, Data Center, Wireless or other areas in networking, getting Cisco Authorized Training and certifications has never been easier. Cisco has created courses and exams that are targeted, efficient, and designed with only one thing in mind – your professional success!

New Horizons Computer Learning Centers are among the leaders in Cisco Authorized Training and have all the courses you are looking for, in locations around the world. Let us help you upgrade your career!



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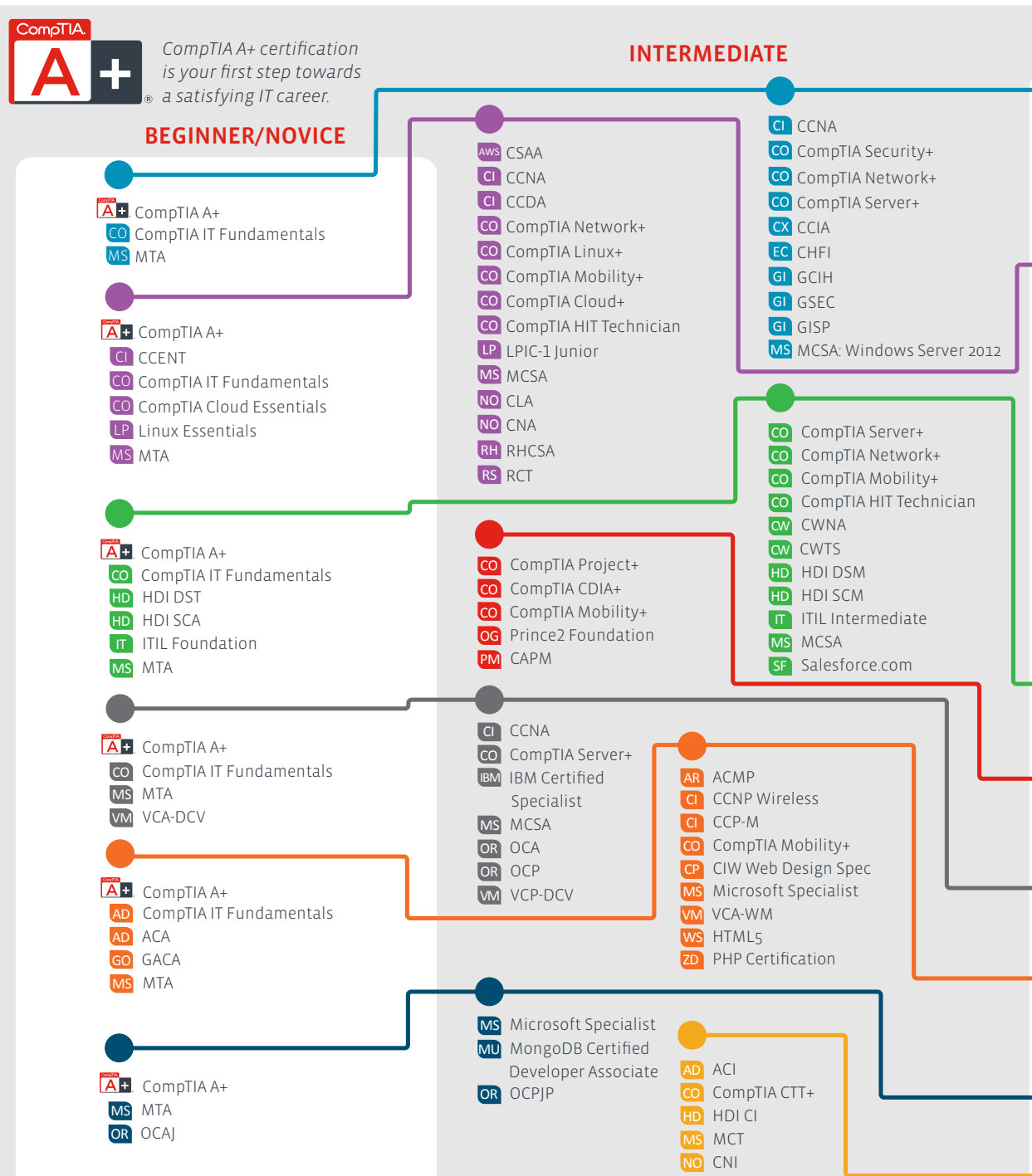
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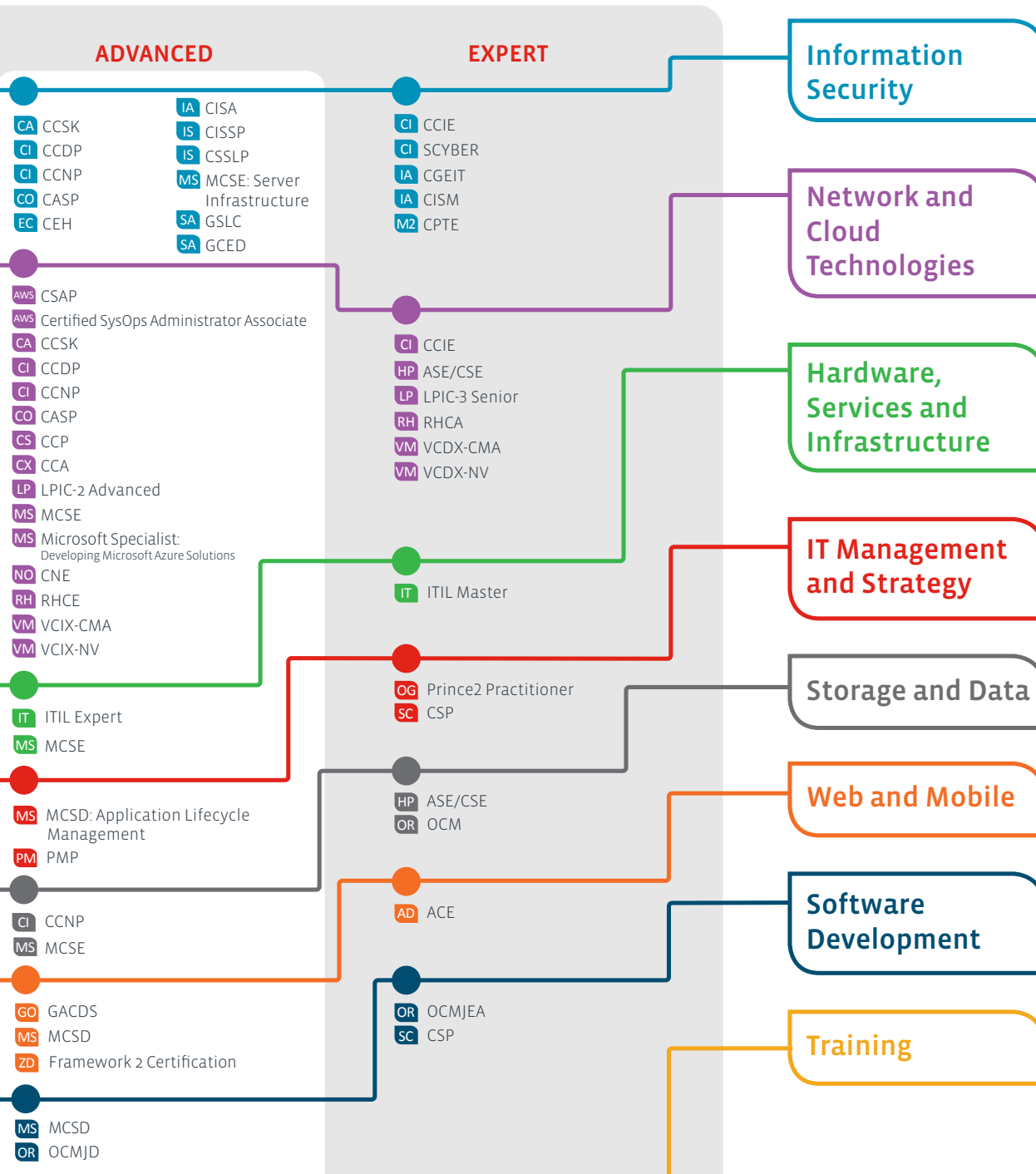
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Certifications validate expertise in your chosen career.







CompTIA Training

COMPTIA

COMPTIA A+ – 5 DAYS

In this course, students will acquire the essential skills and information students will need to install, upgrade, repair, configure, troubleshoot, optimize, and perform preventative maintenance of basic personal computer hardware and operating systems. [ILT](#) [OLL](#) [ML](#)

COMPTIA NETWORK+ – 5 DAYS

In this course, students will describe the major networking technologies and systems of modern networks, and be able to configure, manage, and troubleshoot modern networks. This course will help the students prepare for the N10-006 exam and certification. [ILT](#) [OLL](#) [ML](#)

COMPTIA SECURITY+ – 5 DAYS

In this course, students will implement, monitor, and troubleshoot infrastructure, application, information, and operational security. Students will prepare for the CompTIA Security+ certification examination (SY0-401). [ILT](#) [OLL](#) [ML](#)

COMPTIA ADVANCED SECURITY PRACTITIONER (CASP) – 5 DAYS

In this course, students will expand on their knowledge of information security to apply more advanced principles that will keep their organizations safe from the many ways they can be threatened. This course prepares students for the CAS-002 exam. [ILT](#) [OLL](#)

COMPTIA LINUX+ – 5 DAYS

Students will acquire the skills needed to install and support one or more distributions of the Linux operating system and learn information and skills that will be helpful as they prepare for the CompTIA Linux+ Powered by LPI exams. [ILT](#) [OLL](#)

COMPTIA PROJECT+ – 5 DAYS

In this course, students will apply recognized practices of project management and understand a project's life cycle and roles and skills necessary to effectively initiate, plan, execute, monitor and control, and close a project. [ILT](#) [OLL](#) [ML](#)

COMPTIA SERVER+ – 5 DAYS

In this course, students install, configure, upgrade, maintain, and troubleshoot servers, and learn information and skills that will be helpful on the job, and prepare for the CompTIA Server+ certification examination. [ILT](#) [OLL](#) [ML](#)

COMPTIA MOBILITY+ – 5 DAYS

This course builds on students' existing knowledge and experience to provide them with critical concepts related to over-the-air technologies, wireless networking, and mobile devices. [ILT](#) [OLL](#)

COMPTIA HEALTHCARE IT TECHNICIAN – 3 DAYS

The student will identify essential healthcare and IT concepts and terminology and how to integrate the two realms of practice. This course covers the medical environment and using IT in the medical workplace, providing medical IT support, and security. [ILT](#) [OLL](#) [ML](#)

COMPTIA CLOUD ESSENTIALS – 3 DAYS

In this basic introduction to Cloud computing, students will learn the business value of Cloud computing, technical perspectives and challenges, steps to successful adoption of Cloud computing and how Cloud computing aligns with ITIL. Students will also identify risks and consequences of IT in the Cloud, learning to make effective decisions and meet IT challenges in the Cloud. [ILT](#) [OLL](#) [ML](#)

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process and that IT
certifications are a
reliable predictor of a
successful employee.

Source: CompTIA HR Perception of
IT Training and Certification Study: 2015



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Whatever your career or professional goals are, CompTIA offers the foundational knowledge you need to succeed.

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HELP PROTECT THE INTERNET CYBERSECURITY TRAINING

- The internet is facing ever-growing cyber threats, and as the sophistication of cyberattacks increase, so does the demand for people who can stop them
- Postings for cybersecurity jobs are up 74% over the past five years*
- Positions for cybersecurity professionals are expected to grow by 53% through 2018*



CYBERSECURITY JOB POSTINGS UP 74%



IN 2018 THE DEMAND WILL INCREASE BY 53%

**Upgrade your cybersecurity skills, and let
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Extend the Power of Your Virtualization Investment

Can you deliver seamless desktops, applications, and data across devices and locations, on demand? Can you support hundreds of desktops with push-button simplicity? Can you increase IT efficiency and business agility? The answer is yes you can... with VMware Horizon.

Whether your business is newly implementing desktop virtualization or upgrading to the latest version of Horizon, New Horizons, VMware's Americas and Global Training Partner of the Year, is ready to help with the finest virtualization training and certification for Data Center, Desktop and Network.



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VMware Training

DATA CENTER VIRTUALIZATION

VMWARE VSPHERE: INSTALL, CONFIGURE, MANAGE (V6.0) – 5 DAYS

This hands-on course focuses on installing, configuring, and managing VMware vSphere 6, which includes VMware ESXi 6 and VMware vCenter Server 6. This course will give students a solid understanding of how to administer a vSphere infrastructure for an organization of any size. **ILT OLL**

VMWARE VSPHERE: WHAT'S NEW (V5.5 TO V6.0) – 2 DAYS

This hands-on course explores the newest features and enhancements in VMware vCenter Server 6 and VMware ESXi 6. Real-world case scenarios, hands-on labs, and lecture teach the skills you need to effectively implement and configure VMware vSphere 6 in an existing vSphere environment. **ILT OLL**

VMWARE VSPHERE: OPTIMIZE AND SCALE (V6.0) – 5 DAYS

This course teaches experienced VMware vSphere users advanced skills for configuring and optimizing the vSphere features that build a foundation for a truly scalable infrastructure and discusses when and where these features have the greatest effect. **ILT OLL**

VMWARE VSPHERE: FAST TRACK (V6.0) – 5 DAYS

This intensive, extended-hours course combines instructor training with hands-on labs to focus on how to install, configure, manage, and troubleshoot VMware vSphere 6, including VMware ESXi 6 and VMware vCenter Server 6. **ILT OLL**

VMWARE SECURITY OPERATIONS FOR THE SOFTWARE-DEFINED DATA CENTER (V1.0) – 4 DAYS

Students will learn how to use the VMware Software-Defined Data Center (SDDC) product portfolio and tools to better manage administrator access, harden the VMware vSphere environment, and secure data at rest and in motion. **ILT OLL**

VMWARE VSPHERE: INSTALL, CONFIGURE, MANAGE (V5.5) – 5 DAYS

In this hands-on course students explore the installation, configuration, and management of VMware vSphere, which consists of VMware ESXi and VMware vCenter Server. This course is based on versions of ESXi 5.5 and vCenter Server 5.5. **ILT OLL**

VMWARE VSPHERE: FAST TRACK (V5.5) – 5 DAYS

This course combines the content of the VMware vSphere: Install, Configure, Manage course with advanced tasks and skills for configuring a highly available and scalable virtual infrastructure. **ILT OLL**

VMWARE VSPHERE: WHAT'S NEW (V5.5) – 2 DAYS

Students will explore new features in VMware vCenter Server 5.5 and VMware ESXi 5.5. Topics include VMware vSphere 5.5 installation and how to upgrade from vSphere 4.x to vSphere 5.5. **ILT OLL**

VMWARE VSPHERE DESIGN WORKSHOP (V5.5) – 3 DAYS

The goal of this course is to equip consulting professionals with the knowledge, skills, and abilities to achieve competence in designing a VMware vSphere 5.5 virtual infrastructure. **ILT OLL**

VMWARE VSPHERE: OPTIMIZE & SCALE (V5.5) – 5 DAYS

This training course, for experienced VMware vSphere personnel, teaches advanced skills for configuring and maintaining a highly available and scalable virtual infrastructure. The course is based on VMware ESXi 5.5 and VMware vCenter Server 5.5. **ILT OLL**

VMWARE VSPHERE: SKILLS FOR OPERATORS (V5.5) – 2 DAYS

This course is designed to help operators and administrators create and manage virtual machines. Students will gain the skills required to work effectively with VMware virtual machines. **ILT OLL**

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VMware Certification Training Path

VMware Certification sets the standard for IT professionals and validates the critical skills organizations need to adopt and manage technology that drives desired business outcomes.

Version 5 Certification Roadmap

Role	Certification Level	Data Center Virtualization	Cloud	Desktop	Network Virtualization
Solution Design Architecture	VMware Certified Design Expert	VCDX-DCV	VCDX-Cloud	VCDX-DT	VCDX-NV
Implementation	VMware Certified Advanced Professional	VCAP5-DCA	N/A	N/A	VCIX-NV
		VCAP5-DCD	N/A	N/A	
Administration	VMware Certified Professional	VCP5-DCV	VCP-Cloud	VCP5-DT	VCP-NV
Business IT	VMware Certified Associate	VCA-DCV	VCA-Cloud	VCA-WM	VCA-NV

Version 6 Certification Roadmap

Role	Certification Level	Software-Defined Data Center			DTM
		Data Center Virtualization	Cloud Management & Automation	Network Virtualization	Desktop & Mobility
Solution Design Architecture	VMware Certified Design Expert	VCDX6-DCV	VCDX6-CMA	VCDX6-NV	VCDX6-DTM
Implementation	VMware Certified Implementation Expert	VCIX6-DCV	VCIX6-CMA	VCIX6-NV	VCIX6-DTM
Administration	VMware Certified Professional	VCP6-DCV	VCP6-CMA (VCP6-Cloud)	VCP6-NV	VCP6-DTM (VCP6-DT)
Business IT	VMware Certified Associate	VCA6-DCV	VCA6-CMA VCA6-HC	VCA6-NV	VCA6-DTM

In today's competitive IT marketplace being average isn't enough. New Horizons is proud to offer Authorized VMware Training. Demand for outstanding VMware practitioners is growing at all levels, and evolving with the industry requires continuous professional development. New Horizons is VMware's Global Partner of the Year.

VMWARE VSPHERE: TROUBLESHOOTING WORKSHOP (V5.5) – 5 DAYS

Students will have the advanced knowledge, skills, and abilities to achieve competence in troubleshooting the VMware vSphere environment. This workshop also increases your skill and competence in using the command-line interface to analyze problems. **ILT OLL**

VMWARE VCENTER SITE RECOVERY MANAGER: INSTALL, CONFIGURE, MANAGE (V5.8) – 2 DAYS

This hands-on training course equips experienced VMware vSphere administrators with the knowledge to install, configure, and manage VMware vCenter Site Recovery Manager 5.8 and equips administrators with the knowledge to assist in writing and testing disaster recovery plans. **ILT OLL**

VMWARE VIRTUAL SAN: DEPLOY AND MANAGE (V6.0) – 3 DAYS

This training course focuses on deploying and managing a software-defined storage solution with VMware Virtual SAN 6.0. This course looks at how Virtual SAN is used as an important component in the VMware software-defined data center (SDDC). **ILT OLL**

NETWORK VIRTUALIZATION

VMWARE NSX FOR INTERNETWORKING EXPERTS FAST TRACK (V6.1) – 5 DAYS

This fast-paced course is designed for advanced Cisco network administrators who want a comprehensive understanding of how to use the power of the NSX network virtualization and security platform and covers NSX as a part of the software-defined data center, implementation, use cases, features, and functionality operating at layer 2 through layer 7 of the OSI model. **ILT OLL**

VMWARE NSX: TROUBLESHOOTING AND OPERATIONS (V6.1) – 4 DAYS

This course prepares attendees to troubleshoot and operate a VMware NSX deployment. Students learn how to isolate problems and identify resolutions through a systematic process. **ILT OLL**

VMWARE NSX: INSTALL, CONFIGURE, MANAGE (V6.2) – 5 DAYS

This comprehensive, fast-paced training course focuses on installing, configuring, and managing VMware NSX. **ILT OLL**

VMWARE NSX: DESIGN AND DEPLOY (V6.1) – 4 DAYS

This course prepares students to lead VMware NSX design and deployment projects by giving them an understanding of general design processes and frameworks. **ILT OLL**

DESKTOP & MOBILITY

VMWARE HORIZON (WITH VIEW): INSTALL, CONFIGURE, MANAGE (V6.0) – 4 DAYS

This hands-on training course builds students skills in installing, configuring, and managing the Horizon View component of VMware Horizon. **ILT OLL**

VMWARE HORIZON: DESIGN AND DEPLOY (V6.0) – 5 DAYS

This course presents a methodology for designing and deploying a VMware Horizon solution. During this class, students apply new knowledge by working with other students to design and deploy a Horizon solution for a real-world project. **ILT OLL**

VMWARE MIRAGE (V5.0) AND HORIZON WITH VIEW (V6.0): FAST TRACK – 5 DAYS

This extended-hours, hands-on training course provides students with skills that they need to deploy a unified image management system using VMware Mirage as well as installing, configuring, and managing the VMware Horizon View component of VMware Horizon. **ILT OLL**

VMWARE HORIZON MIRAGE: INSTALL, CONFIGURE, MANAGE (V4.0) – 2 DAYS

This course builds student's skills in installing, configuring, and performing common administrator tasks and enduser tasks with the VMware Horizon Mirage software. **ILT OLL**

VMWARE VIEW: DESIGN BEST PRACTICES (V5.X) – 3 DAYS

This course presents a methodology for designing a VMware View solution for the VMware vSphere infrastructure. The design methodology includes gathering and analyzing data to make sound design decisions for the vSphere infrastructure and View component. **ILT OLL**

VMWARE VIEW: DESKTOP FAST TRACK (V5.1) – 5 DAYS

This fast-paced, course includes the content of the following courses:

- VMware View: Install, Configure, Manage
- VMware View: Design Best Practices

Students will learn skills in the VMware View Suite: View Manager, View Composer, and ThinApp. **ILT OLL**

VMWARE APPLICATION VIRTUALIZATION WITH VMWARE THINAPP (V5.0) – 1 DAY

This course will provide applications-oriented administrators with the knowledge and skills to virtualize Windows applications with VMware ThinApp, modify the Package.ini parameters to handle special circumstances, and choose the best deployment and updating processes for their environment. **ILT OLL**

CLOUD MANAGEMENT

VMWARE VCENTER CONFIGURATION MANAGER: INSTALL, CONFIGURE, MANAGE (V5.7) – 3 DAYS

This course provides students with the knowledge and skills to install and configure vCenter Configuration Manager, navigate the user interface, manage compliance, and perform administrative and configuration tasks against your infrastructure. **ILT OLL**

VMWARE VCLOUD AUTOMATION CENTER: INSTALL, CONFIGURE, MANAGE (V6.0) – 5 DAYS

This course covers the configuration and use of vCloud Automation Center as a platform for self-service provisioning of virtual, cloud, and physical machines to create and manage on-demand and multivendor cloud infrastructures. **ILT OLL**

VMWARE VCLOUD DIRECTOR: INSTALL, CONFIGURE, MANAGE (V5.5) – 3 DAYS

The student will learn how to deploy and manage the ongoing operation of VMware vCloud Director for a small private cloud environment. **ILT OLL**

VMWARE VCLOUD: DESIGN BEST PRACTICES (V1.5) – 3 DAYS

Students will learn to appreciate the effects of design choices in VMware vSphere, VMware vCloud Director, VMware vCenter Chargeback, and the VMware vShield Edge capability that is included with vCloud Director. **ILT OLL**

VMWARE VCLOUD NETWORKING & SECURITY FOR VSPHERE PROFESSIONALS (V5.5) – 3 DAYS

This course focuses on installing, configuring, and managing VMware vCloud Networking and Security for the VMware vSphere professional. **ILT OLL**

VMWARE CLOUD ORCHESTRATION AND EXTENSIBILITY (V6.1) – 5 DAYS

This hands-on training course explores the use of VMware vCenter Orchestrator 5.5 and VMware vCloud Automation Center 6.1 for the automation of VMware cloud infrastructure and IT processes. **ILT OLL**

VMWARE VREALIZE AUTOMATION: INSTALL, CONFIGURE, MANAGE (V6.2) – 5 DAYS

This training course focuses on installing, configuring, and managing VMware vRealize Automation. This course covers the configuration and use of the vRealize Automation platform, including self-service provisioning and the creation of multivendor cloud services. **ILT OLL**

VMWARE VREALIZE BUSINESS: COSTING AND IMPLEMENTATION – 4 DAYS

VMware vRealize Business (formerly VMware IT Business Management Suite) provides transparency and control over the costs and quality of IT services, enabling the CIO to align IT with the business and accelerate IT transformation. **ILT OLL**

VMWARE VREALIZE OPERATIONS MANAGER: INSTALL, CONFIGURE, MANAGE V6.0 – 5 DAYS

This course is designed for experienced VMware vSphere users and teaches how to use VMware vRealize Operations Manager as a forensic and predictive tool. **ILT OLL**

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IBM Training

COGNOS AND BUSINESS ANALYTICS

(B5A58) IBM COGNOS REPORT STUDIO: AUTHOR PROFESSIONAL REPORTS FUNDAMENTALS (V10.2.2) – 3 DAYS

This course is designed for professional report authors to learn report building techniques using relational data models, and methods of enhancing, customizing, and managing professional reports. **ILT OLL**

(B5A59) IBM COGNOS REPORT STUDIO: AUTHOR PROFESSIONAL REPORTS ADVANCED (V10.2.2) – 2 DAYS

Building on topics learned in the Fundamentals course, the Advanced course is designed for professional report authors to learn advanced report building techniques using mostly relational data models, and ways of enhancing, customizing, and managing professional reports. **ILT OLL**

(B5A81) IBM COGNOS WORKSPACE ADVANCED: AUTHOR SELF-SERVICE REPORTS (V10.2.2) – 2 DAYS

This course will develop the skills the participants will need to use IBM Cognos Workspace Advanced to create effective reports with relational and dimensional data. **ILT OLL**

(P8252) IBM COGNOS TM1: DESIGN AND DEVELOP MODELS (V10.2) – 5 DAYS

This course will teach modelers how to build a complete model in TM1 mainly using the Performance Modeler tool. **ILT OLL**

(B5A61) IBM COGNOS REPORT STUDIO: AUTHOR REPORTS WITH MULTIDIMENSIONAL DATA (V10.2.2) – 2 DAYS

This course allows professional report authors to build on their experience with Report Studio by applying dimensional techniques to reports. Through interactive demos and workshops, students will learn how to author reports that navigate and manipulate dimensional data structures using specific dimensional functions and features available in Report Studio. **ILT OLL**

(B5A55) IBM COGNOS BI ADMINISTRATION (V10.2.2) – 3 DAYS

This course is designed to teach new administrators the fundamental tasks of administering servers and content in IBM Cognos BI. Through a combination of lectures and interactive exercises, students will install and configure the IBM Cognos BI software, implement security, and manage the server components. Students will also monitor and schedule tasks, create data sources, manage and deploy content, manage report content in IBM Cognos Connection. **ILT OLL**

(B5280) IBM COGNOS DATA MANAGER: BUILD DATA MARTS WITH ENTERPRISE DATA (V10.2) – 5 DAYS

This course teaches students how to move, merge, consolidate, and transform data from a range of data sources to build and maintain subject-area data marts. In the process, students will create a catalog and add connections to data sources and targets. They will also deliver fact and dimension data to a data mart through the use of builds and the dimensional framework. In addition, students will learn how to automate common functionality and handle complex data issues, such as unbalanced hierarchical structures. **ILT OLL**

(B5A52) IBM COGNOS FRAMEWORK MANAGER: DESIGN METADATA MODELS (V10.2.2) – 5 DAYS

This course provides students with introductory to advanced knowledge of metadata modeling concepts, and how to model metadata for predictable reporting and analysis results using Framework Manager. Participants will learn the full scope of the metadata modeling process, from initial project creation, to publishing of metadata to the Web, enabling end users to easily author reports and analyze data. **ILT OLL**

(0G522) IBM DATA MANAGEMENT AND MANIPULATION WITH IBM SPSS STATISTICS (V21) – 2 DAYS

In this course, students will gain an understanding of the various options for controlling the IBM SPSS Statistics operating environment and how to use basic syntax to perform data transformations efficiently. **ILT OLL**

(0A005) IBM INTRODUCTION TO IBM SPSS MODELER AND DATA MINING (V16) – 2 DAYS

This course will provide an overview of data mining and the fundamentals of using IBM SPSS Modeler. The course structure follows the stages of a typical data mining project, from reading data, to data exploration, data transformation, modeling, and effective interpretation of results. **ILT OLL**

WEBSHERE

(WA591) IBM WEBSHERE APPLICATION SERVER V8.5.5 PROBLEM DETERMINATION – 5 DAYS

This course teaches students how to manage WebSphere Application Server problems more skillfully within students' organization by using problem determination tools and techniques. **ILT OLL**

IBM AUTHORIZED TRAINING AT NEW HORIZONS New Horizons is authorized to offer IBM software and systems training. Through a partnership with Arrow ECS Learning Solutions, one of IBM's select global training providers, New Horizons delivers authorized training for the design, installation, maintenance and troubleshooting of IBM technology, hardware, and storage. This partnership allows New Horizons to leverage the award-winning IBM technical training content that is exclusive to IBM's global training providers.

(WA855) IBM WEBSHERE APPLICATION SERVER V8.5.5 ADMINISTRATION – 5 DAYS

This course teaches students the skills that are needed to install and administer IBM WebSphere Application Server V8.5.5. **ILT OLL**

(WB819) IBM PROCESS IMPLEMENTING WITH IBM BUSINESS PROCESS MANAGER STANDARD/ADV V8.5.6 – I – 5 DAYS

This course integrates training in business process management (BPM) methods and implementation with IBM Business Process Manager V8.5.6. **ILT OLL**

WM665 IBM INTEGRATION BUS V9 APPLICATION DEVELOPMENT I – 5 DAYS

This course teaches how to use IBM Integration Bus to develop, deploy, and support platform-independent message flow applications. **ILT OLL**

(WM675) IBM INTEGRATION BUS V9 APPLICATION DEVELOPMENT II – 4 DAYS

This course provides an intermediate-level continuation of course IBM Integration Bus V9 Application Development I (WM665), which introduced the concepts necessary to successfully create and support IBM Integration Bus message flow applications. **ILT OLL**

(WPL47) DEVELOPING WEBSITES USING IBM WEB CONTENT MANAGER 8.5 – 5 DAYS

This course introduces the concepts and skills necessary to build a website by using IBM Web Content Manager 8.5. **ILT OLL**

POWER SYSTEMS

(AN10) AIX BASICS – 5 DAYS

This course enables students to perform everyday tasks using the AIX operating system. **ILT OLL**

(AN14) IBM AIX JUMPSTART FOR UNIX PROFESSIONALS – 5 DAYS

This course will provide focused training for experienced UNIX administrators on how to install, customize, and administer the AIX operating system in a multiuser POWER (System p) partitioned environment. The course is based on AIX 7.1. **ILT OLL**

(AN30) IBM POWER SYSTEMS FOR AIX - VIRTUALIZATION I: IMPLEMENTING VIRTUALIZATION – 5 DAYS

This course provides an overview of the PowerVM edition's features on POWER6 and POWER7 processor-based systems. **ILT OLL**

(AN31) IBM POWER SYSTEMS FOR AIX - VIRTUALIZATION II: ADVANCED POWERVM AND PERFORMANCE – 5 DAYS

In this course students will learn how to implement advanced IBM PowerVM features, such as Active Memory Sharing, Active Memory Expansion, shared dedicated processors, multiple shared processor pools, and Live Partition Mobility. **ILT OLL**

(AN61) IBM POWERHA 7 PLANNING, IMPLEMENTING, CUSTOMIZATION & ADMINISTRATION – 5 DAYS

This course is designed to prepare students to install and configure a highly available cluster using PowerHA SystemMirror. **ILT OLL**

(AN09) IBM POWER8 AND AIX ENHANCEMENTS WORKSHOP – 2 DAYS

This course is designed to provide continuing education for system administrators who have extensive experience with previous levels of POWER hardware, PowerVM, and AIX. **ILT OLL**

(BE87) IBM EFFECTIVE RACF ADMINISTRATION – 5 DAYS

This course prepares students to be a more effective security administrator as students gain experience and confidence in using the RACF component of the z/OS Security Server. **ILT OLL**

(ES05) IBM AN INTRODUCTION TO THE Z/OS ENVIRONMENT – 2 DAYS

This course is an overview of the z/OS operating systems and services for non-MVS IS technical personnel. **ILT OLL**

(ES07) IBM Z/OS JCL AND UTILITIES – 5 DAYS

This course is designed to teach students how to use z/OS job control language (JCL) and selected z/OS utility programs in an online batch environment. **ILT OLL**

(ES52) IBM Z/OS REXX PROGRAMMING WORKSHOP – 5 DAYS

This course is designed to teach students the basic skills required to write programs using the REXX language in z/OS. **ILT OLL**

(LX21) IBM LINUX ON POWER FUNDAMENTALS – 3 DAYS

This course is designed to teach the installation, configuration, administration, and troubleshooting of SUSE Linux Enterprise Server and Red Hat Enterprise Linux on POWER7 servers. **ILT OLL**

(OL19) IBM SYSTEM ADMINISTRATION AND CONTROL FOR SYSTEM I – 5 DAYS

Learn how to plan for, implement, and manage the ongoing operations of an IBM i. Emphasis is on security, system availability, backup and recovery, system software management, and problem determination. **ILT OLL**

(OP25) IBM Z/OS UNIX SYSTEM SERVICES IMPLEMENTATION – 5 DAYS

This course is designed to provide students with the skills required to install and customize z/OS UNIX (full name z/OS UNIX System Services), and to manage and monitor the z/OS UNIX environment. **ILT OLL**

INDUSTRY SOLUTIONS

(6C03) IBM STERLING CONNECT:DIRECT FOR WINDOWS V4.7 FUNDAMENTALS – 3 DAYS

Students will install and configure Sterling Connect:Direct, apply the Sterling Connect:Direct Process Language, issue commands, integrate applications, and troubleshoot problems. **ILT OLL**

CLOUD & SMARTER INFRASTRUCTURE & SECURITY

(TN025) IBM TIVOLI NETCOOL/OMNIBUS 8.1 INSTALLATION AND CONFIGURATION – 2 DAYS

Learn to perform a complete Netcool/OMNIBus Version 8.1 installation. This course includes all the steps required to install the core software components, configure an ObjectServer, install basic probes, and configure a bi-directional gateway to implement an ObjectServer high-availability configuration. **ILT OLL**

(TM023) IBM TIVOLI MONITORING 6.3 FUNDAMENTALS – 3 DAYS

Students will learn about the Tivoli Monitoring architecture and how to navigate the Tivoli Enterprise Portal. **ILT OLL**

(TS614) IBM TIVOLI STORAGE MANAGER 7.1.1 IMPLEMENTATION AND ADMINISTRATION FOR WINDOWS – 5 DAYS

In this course, the student will install the Tivoli Storage Manager 7.1.1 server, backup-archive client, the Tivoli Integrated Portal, and Administration Center. Creating and configuring storage pool hierarchies and define policies to manage the flow of data from disk to disk or tape media will be addressed. **ILT OLL**

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(TP403) IBM ENDPOINT MANAGER 9 PLATFORM FUNDAMENTALS – 3 DAYS

This course will present basic and intermediate level knowledge to help users in administrator and operator roles of the product to develop the foundation knowledge they need to successfully leverage this product in their managed environments. **ILT OLL**

(TS623) IBM TIVOLI STORAGE MANAGER 7.1 ADVANCED ADMIN, TUNING, TROUBLESHOOTING – 5 DAYS

In this course, students with a fundamental knowledge of IBM Tivoli Storage Manager will learn how to control and tune the Tivoli Storage Manager environment and what steps to take when troubleshooting. **ILT OLL**

(BQ102) IBM SECURITY QRADAR SIEM FOUNDATIONS – 2 DAYS

In this course, students learn to navigate the user interface and how to investigate offenses. Students search and analyze the information from which QRadar SIEM concluded a suspicious activity. **ILT OLL**

(BQ121) IBM SECURITY QRADAR SIEM 7.2 ADMINISTRATION AND CONFIGURATIONS – 3 DAYS

In this course, students learn how to configure and administer QRadar SIEM, create Universal DSMs and Log Source Extensions, and create event, flow and anomaly rules. **ILT OLL**

(TN035) IBM TIVOLI NETCOOL/OMNIBUS 8.1 ADMINISTRATION AND MAINTENANCE – 4 DAYS

This course covers advanced administration configurations such as: Advanced migration topics, TEC migration considerations, product integrations, virtualization support, advanced SQL and query optimization. It also addresses advanced ObjectServer and Webb GUI configurations, new probe and gateway remote installation and configurations, multi-tiered architecture, advanced security configurations, new user authentication configurations, best practices and problem resolution. **ILT OLL**

(TV355) IBM TIVOLI MONITORING 6.3 FOR IMPLEMENTERS – 3 DAYS

With IBM Tivoli Monitoring, students can manage studentsr systems graphically, dynamically, and flexibly. A browser-enabled interface helps transform systems management data into information students need to keep systems available. In this course, students learn how to implement IBM Tivoli Monitoring version 6.3. **ILT OLL**

(TM063) IBM TIVOLI MONITORING 6.3 ADVANCED ADMINISTRATION – 2 DAYS

In this course, students will learn about creating queries, links, situations (enterprise and private), autonomous agents, policies, agentless monitoring, and event integration with Netcool/OMNibus and Tivoli Enterprise Console. **ILT OLL**

(TR571) IBM MAXIMO ASSET MANAGEMENT 7.5 FUNDAMENTALS – 4 DAYS

This course introduces the Fundamental concepts and set up considerations of the various business areas supported by Maximo. **ILT OLL**

DB2

(CL493) IBM DB2 10 FOR LUW ADVANCED DATABASE RECOVERY – 4 DAYS

Gain a deeper understanding of the advanced recovery features of DB2 10 for Linux, UNIX, and Windows database environments with single and multiple partition databases. Get practical experience in the planning and utilization of a wide variety of DB2 recovery facilities in a series of database recovery scenarios students complete during lab exercises using DB2 Enterprise 10 for Linux. **ILT OLL**

(CL484) IBM DB2 10.1 FOR LINUX, UNIX, AND WINDOWS QUICKSTART FOR EXPERIENCED RELATIONAL DBAS – 4 DAYS

This course teaches students to perform basic and advanced database administrative tasks using DB2 10.1 for Linux, UNIX, and Windows. These tasks include creating and populating databases and implementing a logical design to support recovery requirements. **ILT OLL**

(CL2X3) IBM DB2 10 FOR LUW: BASIC ADMINISTRATION FOR LINUX AND WINDOWS – 4 DAYS

This course teaches students to perform basic database administrative tasks using DB2 10.1 for Linux, UNIX, and Windows. These tasks include creating and populating databases and implementing a logical design to support recovery requirements. The access strategies selected by the DB2 Optimizer will be examined using the DB2 Explain tools. Various diagnostic methods will be presented including using the db2diag.log file messages to direct students investigation of problems as well as using the db2pd commands. **ILT OLL**

INFOSPHERE

(KM203) IBM INFOSPHERE DATASTAGE ESSENTIALS V11.3 – 4 DAYS

This course is for project administrators and ETL developers responsible for data extractions and transformations using DataStage as an introduction to DataStage 9.1. **ILT OLL**

(KM402) IBM INFOSPHERE ADVANCED DATASTAGE - PARALLEL FRAMEWORK V9.1 – 3 DAYS

This course is designed to introduce advanced parallel job development techniques in DataStage V9.1. In this course students will develop a deeper understanding of the DataStage architecture, including a deeper understanding of the DataStage development and runtime environments. This will enable students to design parallel jobs that are robust, less subject to errors, reusable, and optimized for better performance. **ILT OLL**

RATIONAL

(RS728) IBM CONFIGURING PROJECTS IN IBM RATIONAL TEAM CONCERT V4.0.4 – 3 DAYS

This course targets project administrators and team leads. Students will learn how to configure Rational Team Concert project areas and processes so that the core IBM practices for agile development and change and release management can be effectively adopted by the project team. **ILT OLL**

(QN164) IBM RATIONAL DOORS FOUNDATION, V9.4 – 1 DAY

This course is for new Rational DOORS users. It introduces basic Rational DOORS concepts and functionality. **ILT OLL**

SYSTEM STORAGE

(H005) IBM PLATFORM ELASTIC STORAGE (GPFS) SYSTEM ADMINISTRATION FOR LINUX TRAINING – 3 DAYS

This course includes information on installing, configuring and monitoring a GPFS cluster. **ILT OLL**

(SNV1) IBM SAN VOLUME CONTROLLER (SVC) PLANNING AND IMPLEMENTATION WORKSHOP – 4 DAYS

This course is designed to leverage SAN storage connectivity by integrating a layer of intelligence or virtualization, the SAN Volume Controller (SVC) to facilitate storage application data access independence from storage management functions and requirements. **ILT OLL**

(SSE1) IBM STORWIZE V7000 IMPLEMENTATION WORKSHOP – 4 DAYS

This course is designed to leverage SAN storage connectivity by integrating a layer of intelligence - the IBM Storwize V7000 - to facilitate storage application data access independence from storage management functions and requirements. **ILT OLL**

(SSF1) IBM DS8000 IMPLEMENTATION WORKSHOP FOR SYSTEM Z – 3 DAYS

Students will learn the DS8000 storage subsystem and its hardware components and logical structure. **ILT OLL**

(SSG0) IBM STORWIZE V7000 UNIFIED IMPLEMENTATION WORKSHOP – 4 DAYS

The course will focus on planning and implementation of integrating the Storwize V7000 Unified system into a network environment. **ILT OLL**

MODULAR & PUREFLEX

(NGT41) IBM FLEX SYSTEM MANAGER – 3 DAYS

This course will focus on the IBM Flex System systems management building blocks. Discussions include a review of the initial setup for the CMM, and explore the FSM. **ILT OLL**

(NGTB1) IBM PUREFLEX SYSTEMS FUNDAMENTALS & IMPLEMENTATION SERVICES – 5 DAYS

This fundamentals class covers IBM PureSystems, IBM PureFlex System, and the IBM Flex System Enterprise Chassis along with the IBM X-Architecture and IBM Power Systems compute nodes, systems management, networking, and IBM Flex System V7000. **ILT OLL**

(NGT71) IBM SMARTCLOUD ENTRY IMPLEMENTATION IBM PUREFLEX – 2 DAYS

This course will provide an overview of the steps involved in transitioning an organization's virtual environment into cloud. **ILT OLL**

(NGT61) IBM FLEX SYSTEM V7000 STORAGE NODE – 3 DAYS

This course is designed to provide students basic operational knowledge of the Flex System V7000. This includes initial setup, configuration, and provisioning. **ILT OLL**

(XTR21) IBM SYSTEM STORAGE CONNECTIVITY OPTIONS FOR SYSTEM X – 2 DAYS

Upon completion of this hands-on simulator class students should be able to plan, install, configure, manage, and perform problem isolation on the IBM System Storage DS3000 and DS4000 family of products. **ILT OLL**



CLOUDERA

CLOUDERA TRAINING

INTRODUCING CLOUDERA AUTHORIZED TRAINING AT NEW HORIZONS

New Horizons is now authorized to offer Cloudera software training. Cloudera is the leading provider of Apache Hadoop education. Through a partnership with ExitCertified, New Horizons offers the industry's only truly dynamic Hadoop training curriculum, reflecting the state of the art in Big Data.

CLOUDERA

CLOUDERA ADMINISTRATOR TRAINING FOR APACHE HADOOP – 4 DAYS

Cloudera University's four-day administrator training course for Apache Hadoop provides students with a comprehensive understanding of all the steps necessary to operate and maintain a Hadoop cluster.

[OLL](#)

CLOUDERA DATA ANALYST TRAINING: USING PIG, HIVE, AND IMPALA WITH HADOOP – 4 DAYS

Cloudera University's four-day data analyst training course focusing on Apache Pig and Hive and Cloudera Impala will teach students to apply traditional data analytics and business intelligence skills to big data.

[OLL](#)

CLOUDERA DEVELOPER TRAINING FOR APACHE HADOOP – 4 DAYS

Cloudera University's four-day developer training course delivers the key concepts and expertise students need to create robust data processing applications using Apache Hadoop.

[OLL](#)

CLOUDERA DEVELOPER TRAINING FOR APACHE SPARK – 3 DAYS

Cloudera University's three-day training course for Apache Spark enables students to build complete, unified Big Data applications combining batch, streaming, and interactive analytics on all their data.

[OLL](#)

CLOUDERA ESSENTIALS FOR APACHE HADOOP – 1 DAYS

In this course, students unveil Apache Hadoop, giving themselves a thorough understanding of what the technology is and how it would impact their organizations.

[OLL](#)

CLOUDERA TRAINING FOR APACHE HBASE – 4 DAYS

Cloudera University's four-day training course for Apache HBase enables students to store and access massive quantities of multi-structured data and perform hundreds of thousands of operations per second.

[OLL](#)

CLOUDERA DESIGNING AND BUILDING BIG DATA APPLICATIONS – 4 DAYS

Cloudera University's four-day course for designing and building Big Data applications prepares the student to analyze and solve real-world problems using Apache Hadoop and associated tools in the enterprise data hub (EDH).

[OLL](#)

CLOUDERSA INTRODUCTION TO DATA SCIENCE: BUILDING RECOMMENDER SYSTEMS – 3 DAYS

This course helps students understand what data scientists do & the problems they solve. Using simulations, students apply data science methods to real-world challenges in different industries & prepare for data scientist roles in the field.

[OLL](#)

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SAP Training

SAP HANA

SAP BW ON SAP HANA (BW362) – 5 DAYS

This course enables students to implement and maintain SAP BW powered by SAP HANA. **ILT OLL**

SAP HANA - INTRODUCTION (HA100) – 2 DAYS

The student will get an overview of SAP HANA SPS09 and in-memory computing. **ILT OLL**

SAP SQL BASICS FOR HANA (HA150) – 2 DAYS

This course teaches basic SQL knowledge or refreshes the student's SQL knowledge, and enables the student to use basic and some advanced SQL techniques for querying and manipulating data in an SAP HANA database. **ILT OLL**

SAP HANA - OPERATIONS & ADMINISTRATION (HA200) – 5 DAYS

The course covers the most important tasks for the daily work of an SAP HANA system administrator. **ILT OLL**

SAP MIGRATION TO SAP HANA USING DMO (HA250) – 3 DAYS

The course covers the most important tasks for an SAP HANA administrator for the combined update and migration of an SAP system to the SAP HANA database. **ILT OLL**

SAP HANA - IMPLEMENTATION AND MODELING (HA300) – 3 DAYS

This course teaches how to optimize reporting performance using SAP HANA and builds on the introduction provided in the HA100 course, and deals with more advanced modeling and structuring techniques. **ILT OLL**

SAP HANA - DATA PROVISIONING (HA350) – 2 DAYS

Students will learn the essential techniques and tools of data provisioning and data transformation for SAP HANA and identify the most effective data provisioning solutions for an SAP HANA project. **ILT OLL**

SAP HANA - HANDS-ON LAB (HA360) – 2 DAYS

This course builds on the skills acquired in the classes HA100 and HA300. It allows students to practice their knowledge along a realistic scenario with data sets of 40+ million records and helps them learn performance optimized modeling. **ILT OLL**

SAP ABAP PROGRAMMING FOR SAP HANA (HA400) – 3 DAYS

This course will prepare the student to develop and optimize ABAP applications that access data stored in the SAP HANA Database. **ILT OLL**

SAP HANA LIVE (HA900) – 2 DAYS

Students will learn how to implement SAP HANA Live information models for real time operational reporting. **ILT OLL**

SAP BUSINESS SUITE ON SAP HANA (HABS1) – 3 DAYS

This technical training course is focusing on the implementation lifecycle of a typical customer project covering all phases. It enables partners and customers to deliver end to end Suite-on-HANA implementation projects. **ILT OLL**

SAP BUSINESSOBJECTS

SAP REPORTING WITH SAP BUSINESSOBJECTS BI SOLUTIONS FOR SAP BUSINESS WAREHOUSE (BO100) – 5 DAYS

This course provides detailed knowledge on the integration for reporting of SAP BusinessObjects BI Platform 4.x with SAP NetWeaver 7.x. **ILT OLL**

SAP BUSINESSOBJECTS ANALYSIS, EDITION FOR MICROSOFT OFFICE (BOAN10) – 2 DAYS

Students will learn to analyze OLAP sources in MS Excel and create intuitive presentations with MS PowerPoint using SAP BusinessObjects Analysis Addins. **ILT OLL**

SAP BUSINESSOBJECTS DESIGN STUDIO (BOD310) – 3 DAYS

This course is ideal for students requiring a deep level of knowledge in designing applications with SAP BusinessObjects Design Studio. **ILT OLL**

SAP BUSINESSOBJECTS BUSINESS INTELLIGENCE PLATFORM: ADMINISTRATION AND SECURITY (BOE310) – 2 DAYS

This course prepares students to perform key administrative tasks in SAP BusinessObjects Business Intelligence platform to manage users, groups, and objects, and to distribute contents to users. **ILT OLL**

SAP BUSINESSOBJECTS BUSINESS INTELLIGENCE PLATFORM: ADMINISTERING SERVERS (WINDOWS) (BOE320) – 3 DAYS

This course teaches students how to perform common server management and administrative tasks in SAP BusinessObjects Business Intelligence platform. **ILT OLL**

SAP BUSINESSOBJECTS BUSINESS INTELLIGENCE PLATFORM: DESIGNING AND DEPLOYING A SOLUTION (BOE330) – 5 DAYS

This course is aimed at experienced BI system architects, solution architects and system administrators responsible for designing and deploying SAP BusinessObjects BI 4.1 solutions for their organization but is also open to anyone interested in this topic. **ILT OLL**

NEW HORIZONS is now an authorized training partner of SAP, providing world class training on SAP software and products. New Horizons SAP training will give your workforce the knowledge and skills they need to maximize the power of your SAP solutions and ultimately boost software and technology proficiency across your organization.

SAP BUSINESSOBJECTS INFORMATION DESIGN TOOL (BOW10) – 5 DAYS

This course is designed to give the student the comprehensive skills and in-depth knowledge needed to create SAP BusinessObjects universes using the SAP BusinessObjects Information Design Tool.

ILT OLL

SAP WEB INTELLIGENCE: REPORT DESIGN I (BOW310) – 2 DAYS

This course teaches the comprehensive skills and in-depth knowledge needed to access, analyze and share data using SAP BusinessObjects BI launch pad and SAP BusinessObjects Web Intelligence.

ILT OLL

SAP BUSINESSOBJECTS WEB INTELLIGENCE: ADVANCED REPORT DESIGN (BOW320) – 2 DAYS

Students will gain the comprehensive skills and in-depth knowledge needed to apply alternative query and reporting techniques when creating complex Web Intelligence documents.

ILT OLL

SAP BUSINESSOBJECTS DASHBOARDS 4.1 (BOX310) – 3 DAYS

Students will learn how to transform Excel workbooks into captivating dashboards and how to manage multiple data sources by controlling all live data connections from one central interface.

ILT OLL

SAP INTRODUCTION TO SAP BUSINESSOBJECTS BI SOLUTIONS (SAPBI) – 3 DAYS

Students will learn about the use cases and get an overview of basic functions of the most important BusinessObjects reporting tools.

ILT OLL

SAP OTHER COURSES

SAP BUSINESS PROCESSES IN FINANCIAL ACCOUNTING (AC010) – 5 DAYS

Students of this course will gain an overview of the fundamental business processes and tasks of Financial Accounting with the SAP ERP application.

ILT OLL

SAP AS ABAP - ADMINISTRATION (ADM100) – 5 DAYS

This course teaches the many different tasks encountered by those technically responsible for SAP systems based on SAP NetWeaver Application Server ABAP ("AS ABAP").

ILT OLL

SAP AS ABAP - AUTHORIZATION CONCEPT (ADM940) – 3 DAYS

Students will learn about the elements, strategies, and tools of the SAP authorization concept.

ILT OLL

SAP ABAP WORKBENCH FOUNDATIONS (BC400) – 5 DAYS

Students will gain a detailed knowledge of the fundamental concepts of ABAP, and learn how to comfortably and efficiently work with the ABAP Workbench tools, in order to undertake custom developments with confidence.

ILT OLL

SAP PROCESS INTEGRATION (BIT400) – 5 DAYS

Students will gain knowledge in configuring SAP Process Integration and learn how to implement different integration scenarios with SAP and non-SAP applications.

ILT OLL

SAP BUSINESS PLANNING AND CONSOLIDATION (BPC420) – 5 DAYS

This course will prepare students to set up and manage an SAP Business Planning and Consolidation environment as application administrator.

ILT OLL

SAP BUSINESS PLANNING AND CONSOLIDATION: REPORTING AND PLANNING (BPC430) – 5 DAYS

Students of this class will learn all of the key reporting skills and some planning skills that apply to both the SAP Business Planning and Consolidation, version for SAP NetWeaver and version for the Microsoft platform.

ILT OLL

SAP BUSINESS WAREHOUSE QUERY DESIGN AND ANALYSIS (BW305) – 5 DAYS

This course gives the student the knowledge to create query definitions using the BEx Query Designer and to make them available for OLAP analysis.

ILT OLL

SAP BW - ENTERPRISE DATA WAREHOUSING (BW310) – 5 DAYS

Students will gain SAP NetWeaver Business Warehouse knowledge necessary for successful implementation and administration within a heterogeneous SAP NetWeaver BW system landscape. The knowledge the student will acquire will form the basis for more advanced courses in the BW curriculum.

ILT OLL

SAP ACCESS CONTROL IMPLEMENTATION AND CONFIGURATION (GRC300) – 5 DAYS

This course offers hands-on configuration and implementation of SAP Access Control 10.1, as well as important concepts students will need to know in order to prepare for implementation and ongoing access risk prevention.

ILT OLL

SAP BUSINESS PROCESSES IN PLANT MAINTENANCE (PLM300) – 5 DAYS

Students will learn the maintenance and repair business processes within SAP ERP. This foundation knowledge is mandatory in order to have the confidence to complete the subsequent configuration courses.

ILT OLL

SAP PROCESSES IN PROCUREMENT (SCM500) – 5 DAYS

This course will give the student the fundamental knowledge and a comprehensive overview of the processes in procurement in SAP.

ILT OLL

SAP SALES ORDER MANAGEMENT (SCM600) – 5 DAYS

Students learn how to perform the most important functions in the process chain, from presales to customer payment, in the SAP system. The areas of materials management, manufacturing and financial accounting are also touched on.

ILT OLL

SAP WAREHOUSE MANAGEMENT (SCM630) – 5 DAYS

Students will learn to set up organizational structures in Warehouse Management, configure control of pick, putaway, and stock transfer activities at master data and customizing level, and integrate Warehouse Management into other logistics applications in SAP ERP.

ILT OLL

SAP SUCCESSFACTORS EMPLOYEE CENTRAL ACADEMY (THR81) – 13 DAYS

This course teaches the basic configurations necessary in SuccessFactors Employee Central.

ILT OLL



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Other Technical Training

COMPTIA

COMPTIA A+ – 5 DAYS

In this course, students will acquire the essential skills and information students will need to install, upgrade, repair, configure, troubleshoot, optimize, and perform preventative maintenance of basic personal computer hardware and operating systems. [ILT](#) [OLL](#) [ML](#)

COMPTIA NETWORK+ – 5 DAYS

In this course, students will describe the major networking technologies and systems of modern networks, and be able to configure, manage, and troubleshoot modern networks. This course will help the students prepare for the N10-006 exam and certification. [ILT](#) [OLL](#) [ML](#)

COMPTIA SECURITY+ – 5 DAYS

In this course, students will implement, monitor, and troubleshoot infrastructure, application, information, and operational security. Students will prepare for the CompTIA Security+ certification examination (SY0-401). [ILT](#) [OLL](#) [ML](#)

COMPTIA ADVANCED SECURITY PRACTITIONER (CASP) – 5 DAYS

In this course, students will expand on their knowledge of information security to apply more advanced principles that will keep their organizations safe from the many ways they can be threatened. This course prepares students for the CAS-002 exam. [ILT](#) [OLL](#)

COMPTIA LINUX+ – 5 DAYS

Students will acquire the skills needed to install and support one or more distributions of the Linux operating system and learn information and skills that will be helpful as they prepare for the CompTIA Linux+ Powered by LPI exams. [ILT](#) [OLL](#)

COMPTIA PROJECT+ – 5 DAYS

In this course, students will apply recognized practices of project management and understand a project's life cycle and roles and skills necessary to effectively initiate, plan, execute, monitor and control, and close a project. [ILT](#) [OLL](#) [ML](#)

COMPTIA SERVER+ – 5 DAYS

In this course, students install, configure, upgrade, maintain, and troubleshoot servers, and learn information and skills that will be helpful on the job, and prepare for the CompTIA Server+ certification examination. [ILT](#) [OLL](#) [ML](#)

COMPTIA MOBILITY+ – 5 DAYS

This course builds on students' existing knowledge and experience to provide them with critical concepts related to over-the-air technologies, wireless networking, and mobile devices. [ILT](#) [OLL](#)

COMPTIA HEALTHCARE IT TECHNICIAN – 3 DAYS

The student will identify essential healthcare and IT concepts and terminology and how to integrate the two realms of practice. This course covers the medical environment and using IT in the medical workplace, providing medical IT support, and security. [ILT](#) [OLL](#) [ML](#)

COMPTIA CLOUD ESSENTIALS – 3 DAYS

In this basic introduction to Cloud computing, students will learn the business value of Cloud computing, technical perspectives and challenges, steps to successful adoption of Cloud computing and how Cloud computing aligns with ITIL. Students will also identify risks and consequences of IT in the Cloud, learning to make effective decisions and meet IT challenges in the Cloud. [ILT](#) [OLL](#) [ML](#)

CITRIX - VIRTUALIZATION

CCB-200 IMPLEMENTING WAN OPTIMIZATION WITH CITRIX CLOUDBRIDGE 7 – 3 DAYS

The objective of this course is to provide the foundational concepts and skills necessary to implement, configure, secure, and monitor a Citrix CloudBridge system in a WAN environment, providing application and data access to users. [ILT](#) [OLL](#)

CCP-300 IMPLEMENTING CITRIX CLOUDPLATFORM 4.3 POWERED BY APACHE CLOUDSTACK – 3 DAYS

This course is designed specifically for learners who have limited or no previous CloudPlatform experience. In order to successfully complete this course, learners will have access to hands-on exercises within a virtual lab environment. [ILT](#) [OLL](#)

CHD-100 HELP DESK SUPPORT FOR CITRIX XENDESKTOP 5.6 AND XENAPP 6.5 – 3 DAYS

This course introduces help desk and tier 1/tier 2 support professionals to concepts and troubleshooting strategies for XenApp and XenDesktop environments. [ILT](#) [OLL](#)

(CXA-207) CITRIX XENAPP 7.5 SKILLS UPDATE – 3 DAYS

Students will learn how to configure a XenApp 7.5 environment that includes the following Citrix components: Delivery Controller, Director, Studio, MCS, NetScaler, Provisioning Services, and Receiver. [ILT](#) [OLL](#)

(CXD-203) MANAGING APP AND DESKTOP SOLUTIONS WITH CITRIX XENAPP AND XENDESKTOP 7.6 – 5 DAYS

This course provides students with the skills required to effectively support a Citrix application and desktop virtualization solution in a Windows Server 2012 R2 environment. [ILT](#) [OLL](#)

NEW HORIZONS IS PROUD to offer IT professionals the most comprehensive learning experience. Through our partnerships with industry leaders such as CompTIA, Red Hat, Linux, Novell, Citrix, EC-Council, Business Objects and Axelos, we deliver training on the IT products and practices that drive business success.

(CXD-300) DEPLOYING APP AND DESKTOP SOLUTIONS WITH CITRIX XENAPP AND XENDESKTOP 7.5 – 5 DAYS

This course provides students with the skills required to successfully deploy a complete Citrix hosted application and desktop virtualization solution in a Windows Server 2012 R2 environment. **ILT OLL**

(CXD-300-6I) DEPLOYING APP AND DESKTOP SOLUTIONS WITH CITRIX XENAPP AND XENDESKTOP 7.6 – 5 DAYS

This course provides students with the skills required to successfully deploy a complete Citrix hosted application and desktop virtualization solution in a Windows Server 2012 R2 environment. **ILT OLL**

(CXD-400) DESIGNING APP AND DESKTOP SOLUTIONS WITH CITRIX XENAPP AND XENDESKTOP – 5 DAYS

Students will learn to successfully assess and design a XenDesktop 7 app and desktop solution based on the top key projects and architectures that a majority of Citrix customers implement, across different industries and use cases. **ILT OLL**

CXD-203 MANAGING APP AND DESKTOP SOLUTIONS WITH CITRIX XENAPP AND XENDESKTOP 7.6 – 5 DAYS

This course provides students with the skills required to effectively support a Citrix application and desktop virtualization solution in a Windows Server 2012 R2 environment. During this course, students will learn how to successfully manage, monitor, support and troubleshoot a XenDesktop 7.6 solution, which includes growing the implementation to accommodate changes in the environment (adding new applications, new users, new desktops, and new policies) and troubleshooting common issues. **ILT OLL**

CXD-203 DEPLOYING APP AND DESKTOP SOLUTIONS WITH CITRIX XENAPP AND XENDESKTOP 7.6 – 5 DAYS

This course provides students with the skills required to successfully deploy a complete Citrix hosted application and desktop virtualization solution in a Windows Server 2012 R2 environment. Throughout this course, students will learn how to configure an environment that includes the following Citrix components: XenServer, XenDesktop, Citrix License Server, MCS, PVS, Personal vDisk, StoreFront, NetScaler (ICA Proxy, Load Balancing, Endpoint Analysis), and Citrix Receiver. **ILT OLL**

CXD-400 DESIGNING APP AND DESKTOP SOLUTIONS WITH CITRIX XENAPP AND XENDESKTOP – 5 DAYS

This course provides students with the ability to successfully assess and design a XenDesktop 7 app and desktop solution based on the top key projects and architectures that a majority of Citrix customers implement, across different industries and use cases. **ILT OLL**

CITRIX - NETWORKING

CNS-205 CITRIX NETSCALER 10.5 ESSENTIALS AND NETWORKING – 5 DAYS

This course is designed specifically for students who have limited or no previous NetScaler experience. The objective of the Citrix NetScaler 10.5 Essentials and Networking course is to provide the foundational concepts and advanced skills necessary to implement, configure, secure, monitor, optimize, and troubleshoot a Citrix NetScaler system from within a networking framework. **ILT OLL**

CNS-207 IMPLEMENTING CITRIX NETSCALER 10.5 FOR APP AND DESKTOP SOLUTIONS – 5 DAYS

The objective of Implementing Citrix NetScaler 10.5 for App and Desktop Solutions is to provide the foundational concepts and skills necessary to implement, configure, secure, and monitor a Citrix NetScaler system with NetScaler Gateway in a desktop virtualization environment such as one containing Citrix XenDesktop 7.x or Citrix XenApp, while providing secure application and data access to users. **ILT OLL**

CITRIX - MOBILITY

CXM-302 DESIGN, DEPLOY AND MANAGE ENTERPRISE MOBILITY WITH XENMOBILE 9.0 – 5 DAYS

This course provides the skills necessary to install, configure, and integrate components in a Citrix XenMobile Enterprise solution. Students will deploy and configure the XenMobile Enterprise solution, apply principles to enroll mobile devices, install mobile apps, and use policies to manage device and application usage in a lab environment. In addition, topics such as how to integrate additional Citrix products and applications as part of the solution and how to troubleshoot some of the most common implementation issues will be discussed. **ILT OLL**

CXM-303 DEPLOYING ENTERPRISE MOBILITY SOLUTIONS WITH CITRIX XENMOBILE10 ENTERPRISE SOLUTIONS – 5 DAYS

This course provides the skills necessary to install, configure, and integrate components in a Citrix XenMobile 10 Enterprise solution. Students with limited or no XenMobile experience will gain an understanding of the components of a XenMobile Enterprise solution and their functions. Students will deploy and configure the XenMobile Enterprise components, apply principles to enroll mobile devices, install mobile apps, and use policies to manage device and application usage in a lab environment. **ILT OLL**

PROGRAMMING FUNDAMENTALS

(10958) PROGRAMMING FUNDAMENTALS OF WEB APPLICATIONS – 5 DAYS

Students will learn basic web development, including CSS, plug-ins, scripting, basic data access, how to use Windows Azure for application hosting, and how to move beyond WebMatrix 2 into Visual Studio. **ILT OLL**

OPERATIONAL SUPPORT AND ANALYSIS – 5 DAYS

The ITIL OSA (Operational Support & Analysis) course is part of the ITIL Intermediate Capability certification stream. The course prepares candidates to take the ITIL Operational Support & Analysis. **ILT OLL**

RED HAT

RED HAT SYSTEM ADMINISTRATION I (RH124) – 5 DAYS

This course will actively engage students in task-focused activities, lab-based knowledge checks, and facilitative discussions to ensure maximum skill transfer and retention. **ILT OLL**

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Technical Training

RED HAT SYSTEM ADMINISTRATION II (RH134) – 4 DAYS

This course is designed for IT professionals working to become full-time enterprise Linux system administrators. The course is a follow-up to System Administration I. [ILT](#) [OLL](#)

RED HAT SYSTEM ADMINISTRATION III (RH254) – 4 DAYS

This course is designed for experienced Linux administrators who require networking and security administration skills. [ILT](#) [OLL](#)

RED HAT SYSTEM ADMINISTRATION III WITH RHCE EXAM (RH255) – 5 DAYS

This course is designed for experienced Linux administrators who require networking and security administration skills. [ILT](#) [OLL](#)

RED HAT ENTERPRISE STORAGE MANAGEMENT (RH436) – 4 DAYS

This hands-on Red Hat Enterprise Clustering and Storage Management course teaches storage management, the Red Hat High Availability Add-On, and the shared storage technology delivered by Red Hat Global File System 2 (GFS2) and Red Hat Storage Server. [ILT](#) [OLL](#)

RED HAT ENTERPRISE DEPLOYMENT, VIRTUALIZATION AND SYSTEMS MANAGEMENT (RH401) – 4 DAYS

Experienced system administrators will learn how to implement and manage Red Hat Enterprise Linux deployments efficiently and effectively, in ways that make their systems manageable by a team of administrators. [ILT](#) [OLL](#)

RED HAT RHCE RAPID TRACK COURSE (RH299) – 4 DAYS

This course is designed for senior Linux system administrators who want to validate their competencies by earning the RHCSA and RHCE credentials. [ILT](#) [OLL](#)

RED HAT RHCSA RAPID TRACK COURSE (RH199) – 4 DAYS

This course is designed for experienced Linux System Administrators who want to harden their technical skill sets and become accredited with the RHCSA certification. [ILT](#) [OLL](#)

RED HAT LINUX TROUBLESHOOTING (RH242) – 4 DAYS

System administrators will learn techniques for troubleshooting a Linux system and how to use the troubleshooting tools available on Red Hat Enterprise Linux. [ILT](#) [OLL](#)

RED HAT ENTERPRISE STORAGE MANAGEMENT (RH436) – 4 DAYS

This hands-on Red Hat Enterprise Clustering and Storage Management course teaches storage management, the Red Hat High Availability Add-On, and the shared storage technology delivered by Red Hat Global File System 2 (GFS2) and Red Hat Storage Server. [ILT](#) [OLL](#)

JAVA

INTRODUCTION TO PROGRAMMING USING JAVA SE 7 – 1 DAY

Students will learn the basic concepts of programming using Java as the tool for learning. [ILT](#) [OLL](#)

JAVA FUNDAMENTALS (JAVA SE 7) – 5 DAYS

Students will create basic applications using the Java SE 7 programming language and describe object-oriented concepts, Unified Modeling Language (UML) representation of object-oriented programming (OOP) concepts, and Java platforms and technologies. [ILT](#) [OLL](#)

JAVA PROGRAMMING (JAVA SE 7) – 5 DAYS

Students will work with advanced features of Java. [ILT](#) [OLL](#)

AJAX TRAINING USING JSP – 3 DAYS

Students learn to make calls to the server with JavaScript and to manipulate XML content returned from the server. [ILT](#) [OLL](#)

JAVASCRIPT ADVANCED PROGRAMMING AND AJAX – 2 DAYS

In this course, students will use the advanced techniques in JavaScript programming and Ajax to make your web pages highly functional. [ILT](#)

CYBERSECURITY

EC-COUNCIL

CERTIFIED ETHICAL HACKER (CEH) V8.0 – 5 DAYS

This class will immerse the student into an interactive environment where they will be shown how to scan, test, hack and secure their own systems. Students then learn how intruders escalate privileges and what steps can be taken to secure a system. [ILT](#) [OLL](#)

CERTIFIED ETHICAL HACKER (CEH) V9.0

This course will immerse you into the Hacker Mindset so that you will be able to defend against future attacks. CEH V9.0 is the world's most advanced ethical hacking course with 18 of the most current security domains designed to facilitate comprehensive ethical hacking and penetration testing training to enhance the information security posture of an organization. CEH V9.0 covers 270 attack technologies, commonly used by hackers. [ILT](#) [OLL](#)

CYBERSEC FIRST RESPONDER: THREAT DETECTION AND RESPONSE – 5 DAYS

This course is designed for information assurance professionals who perform job functions related to the development, operation, management, and enforcement of security capabilities for systems and networks. [ILT](#) [OLL](#)

COMPUTER HACKING FORENSICS INVESTIGATOR (CHF) V8.0 – 5 DAYS

This course will provide participants the necessary skills to identify an intruder's footprints and to properly gather the necessary evidence to prosecute in the court of law. [ILT](#) [OLL](#)

CERTIFIED SECURE PROGRAMMER (ESCP) – 5 DAYS

EC Council Certified Secure Programmer (ESCP) teaches developers how to identify security flaws and implement security countermeasures throughout the software development life cycle to improve the overall quality of products and applications. [ILT](#) [OLL](#)

CERTIFIED SECURITY ANALYST – 5 DAYS

EC Council Certified Security Analyst, ECSA, an advanced ethical hacking training certification that complements the Certified Ethical Hacker, CEH certification by exploring the analytical phase of ethical hacking. While the Certified Ethical Hacker certification exposes the learner to hacking tools and technologies, the Certified Security Analyst course takes it a step further by exploring how to analyze the outcome from these tools and technologies. [ILT](#) [OLL](#)

CERTIFIED SECURE COMPUTER USER (SCU) – 2 DAYS

Students will immerse into an interactive environment where they will acquire fundamental understanding of various computer and network security threats such as identity theft, credit card fraud, online banking phishing scams, email hoaxes and more. [ILT](#) [OLL](#)

ISC²

THE OFFICIAL (ISC²) CISSP CBK REVIEW SEMINAR – 5 DAYS

This course provides a comprehensive discussion of the ten core subject areas fundamental to the understanding of security for CIOs, managers, and engineers. This course covers the ten domains that are required knowledge for the CISSP certification exam. [ILT](#) [OLL](#) [ML](#)

NEW HORIZONS OFFERS IT SERVICE MANAGEMENT COURSES

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COMPTIA

COMPTIA SECURITY+ – 5 DAYS

In this course, students will implement, monitor, and troubleshoot infrastructure, application, information, and operational security. Students will prepare for the CompTIA Security+ certification examination (SY0-401). **ILT OLL ML**

COMPTIA ADVANCED SECURITY PRACTITIONER (CASP) – 5 DAYS

In this course, students will expand on their knowledge of information security to apply more advanced principles that will keep their organizations safe from the many ways they can be threatened. This course prepares students for the CAS-002 exam. **ILT OLL**

SOCIAL MEDIA SECURITY PROFESSIONAL – 3 DAYS

In this course students will also be prepared to help guide and develop organizations' social media personnel security policy. **ILT OLL**

CISCO

IMPLEMENTING CISCO IOS NETWORK SECURITY (IINS) 2.0 – 5 DAYS

IINS focuses on the design, implementation, and monitoring of a comprehensive security policy, using Cisco IOS security features and technologies as examples. The course covers security controls of Cisco IOS devices as well as a functional introduction to the Cisco Adaptive Security Appliance (ASA). **ILT OLL**

IMPLEMENTING CISCO EDGE NETWORK SECURITY SOLUTIONS (SENS) – 5 DAYS

Gain hands-on experience with configuring various perimeter security solutions for mitigating outside threats and securing network zones. Students will learn how to reduce the risk to their IT infrastructures and applications using Cisco Switches, Cisco ASA, and Router security appliance feature and provide detailed operations support for these products. **ILT OLL**

IMPLEMENTING CISCO THREAT CONTROL SOLUTIONS (SITCS) – 5 DAYS

This course is designed to prepare security engineers with the knowledge and hands-on experience so that they can deploy Cisco's Next Generation Firewall (NGFW), provide operational support for Intrusion Prevention Systems as well as Web Security, Email Security and Cloud Web Security. **ILT OLL**

IMPLEMENTING CISCO SECURE ACCESS SOLUTIONS (SISAS) – 5 DAYS

Security engineers will learn the knowledge and gain hands-on experience so that they can deploy Cisco's Identity Services Engine and 802.1X secure network access. Students will gain hands-on experience with configuring various advance Cisco security solutions for mitigating outside threats and securing devices connecting to the network. **ILT OLL**

IMPLEMENTING CISCO SECURE MOBILITY SOLUTIONS (SIMOS) – 5 DAYS

This course prepares network security engineers with the knowledge and skills they need to protect data traversing a public or shared infrastructure such as the Internet by implementing and maintaining Cisco VPN solutions. Students of this course will gain hands-on experience with configuring and troubleshooting remote access and site-to-site VPN solutions, using Cisco ASA adaptive security appliances and Cisco IOS routers. **ILT OLL**

IMPLEMENTING ADVANCED CISCO ASA SECURITY (SASAA) – 5 DAYS

This course is targeted towards network security engineers who require in depth knowledge of the advanced features of Cisco ASA Security products, including features of Cisco ASA 5500-X Series Next-Generation Firewalls, ASASM, and ASA 1000V Cloud Firewall, and install and set up the Cisco IPS and Cisco ASA CX software modules, Implement Cisco ASA Identity Firewall policies by using Cisco CDA and Cisco ASA, Implement Cisco ASA CX policies, and Implement Cisco ASA and Cisco Cloud Web Security integration. **ILT OLL**

IMPLEMENTING AND CONFIGURING CISCO IDENTITY SERVICES ENGINE FOR WIRELESS ENGINEERS (SISE) – 3 DAYS

This course discusses the Cisco Identity Services Engine (ISE) version 1.1.1, including authentication, authorization, and accounting (AAA), posture, profiling, device on-boarding, and guest management, into a single context-aware identity-based platform. **ILT OLL**

AXELOS

RESILIA FOUNDATION – 3 DAYS

This course provides students the understanding of how operational decisions can have an impact on good cyber resilience. The class shows how nurturing cyber resilience can support operational effectiveness and business efficiency. **ILT OLL**

RESILIA PRACTITIONER – 2 DAYS

This course equips students with practical skills to achieve the best balance of security risk, cost, operational benefits and flexibility within an organization. **ILT OLL**

ISACA

CERTIFIED INFORMATION SYSTEMS AUDITOR (CISA) – 5 DAYS

In this course students will perform evaluations of organizational policies, procedures, and processes to ensure that an organization's information systems align with overall business goals and objectives. **ILT OLL ML**

CERTIFIED INFORMATION SECURITY MANAGER (CISM) – 5 DAYS

In this course, students will establish processes to ensure that information security measures align with established business needs. **ILT OLL ML**

IT SERVICE MANAGEMENT

ITIL

ITIL FOUNDATION – 3 DAYS

ITIL Foundation certification training program introduces the student to the fundamentals of IT Service Management (ITSM) based on ITIL 2011 Edition. This course covers the latest version of core ITIL best practices presented from a lifecycle perspective. **ILT OLL ML**

ITIL PRACTITIONER – 2 DAYS

Following ITIL Foundation, this course provides essential ITSM best practice skills you can apply in the real world. **ILT OLL ML**

ITIL 2011 INTERMEDIATE: SERVICE TRANSITION 2011 EDITION – 4 DAYS

The ITIL v3 (version 3) ST (Service Transition) course is part of the ITIL v3 Intermediate Lifecycle certification stream. The course prepares candidates to take the ITIL v3 Service Transition Intermediate exam. **ILT OLL**

ITIL INTERMEDIATE SERVICE STRATEGY – 4 DAYS

Students will learn the SS (Service Strategy) part of the ITIL v3 Intermediate Lifecycle certification stream. The course prepares candidates to take the ITIL v3 Service Strategy Intermediate exam. **ILT OLL**

ITIL INTERMEDIATE CONTINUAL SERVICE IMPROVEMENT 2011 EDITION – 4 DAYS

The ITIL CSI (Continual Service Improvement) course is part of the ITIL Intermediate Lifecycle certification stream. The course prepares candidates to take the ITIL Continual Service Improvement intermediate exam. **ILT OLL**

ITIL INTERMEDIATE SERVICE DESIGN 2011 EDITION – 4 DAYS

The student will learn the SD (Service Design) part of the ITIL v3 Intermediate Lifecycle certification stream. The course prepares candidates to take the ITIL v3 Service Design Intermediate exam as well as proving valuable workplace knowledge. **ILT OLL**

ITIL INTERMEDIATE SERVICE OPERATION – 4 DAYS

This course is part of the ITIL Intermediate Lifecycle certification stream. The course prepares candidates to take the ITIL Service Operation intermediate exam as well as providing valuable knowledge that can be implemented in the workplace. **ILT OLL**

ITIL INTERMEDIATE RELEASE CONTROL & VALIDATION 2011 EDITION – 5 DAYS

Students will learn the principles and core elements of the Service Capability approach to IT Service Management as well as focusing on the processes & roles, activities and their execution throughout the Service Lifecycle. **ILT OLL**

ITIL INTERMEDIATE SERVICE OFFERINGS AND AGREEMENTS 2011 EDITION – 5 DAYS

The Service Offerings & Agreements course is part of the ITIL v3 Intermediate Capability certification stream. The course prepares candidates to take the ITIL v3 Service Offerings & Agreements Intermediate exam. **ILT OLL**

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Technical Training

ITIL INTERMEDIATE OPERATIONAL SUPPORT & ANALYSIS 2011 EDITION – 5 DAYS

Students will learn the OSA (Operational Support & Analysis) part of the ITIL v3 Intermediate Capability certification stream. The course prepares candidates to take the ITIL v3 Operational Support & Analysis Intermediate exam. [ILT](#) [OLL](#)

ITIL INTERMEDIATE PLANNING, PROTECTION & OPTIMIZATION 2011 EDITION – 5 DAYS

The ITIL PPO (Planning, Protection & Optimization) course covers the principles and core elements of the Service Capability approach to ITSM as well as focusing on the processes & roles, activities and their execution throughout the Service Lifecycle. [ILT](#) [OLL](#)

ITIL EXPERT MANAGING ACROSS THE LIFECYCLE (2011 EDITION) – 4 DAYS

This course offers candidates the ability to achieve the ITIL Expert certification upon passing the ITIL Managing Across the Lifecycle exam as well as providing valuable knowledge that can be implemented in the workplace. [ILT](#) [OLL](#)

IAITAM

IAITAM ITAM FOUNDATIONS – 2 DAYS

This course is designed to impart an extensive overview of IT Asset Management (ITAM) best practices and processes as well as ways to embrace multiple organizational frameworks such as ITAM & IT Service Management (ITSM). [ILT](#) [OLL](#)

CERTIFIED HARDWARE ASSET MANAGEMENT PROFESSIONAL - (CHAMP) – 2 DAYS

Designed to address the numerous issues plaguing professionals in managing hardware assets, the IAITAM Certified Hardware Asset Management Professional ("CHAMP") Course follows the lifecycle of IT hardware assets beyond the scope of the cradle to grave analogy and discusses the business practices that can best be used to manage those assets efficiently and cost-effectively. Emphasis is placed on identifying the policies that enhance lifecycle management. [ILT](#) [OLL](#)

CERTIFIED MOBILE ASSET MANAGEMENT (CMAM) – 2 DAYS

This course is aligned with the IAITAM Best Practices Library ("IBPL"). The IAITAM Certified Mobile Asset Management ("CMAM") course prepares the individual and organizations responsible for the complex task of managing mobile devices. [ILT](#) [OLL](#)

CERTIFIED IT ASSET DISPOSAL – (CITAD) – 2 DAYS

The IAITAM Certified IT Asset Disposal ("CITAD") course prepares individuals to manage the IT asset disposal process within an organization. Best practices in IT Asset Disposal ("ITAD") are broken down from policy management, data security to chain of custody transitioning. Attendees will take away the knowledge of how to avoid risk of data loss and public exposure that surround a breakdown in ITAD process management. ITAD processes can be a profit center and area of risk mitigation for those organizations that embrace the CITAD. [ILT](#) [OLL](#)

SIX SIGMA

SIX SIGMA GREEN BELT – 1 DAY

Students will implement Six Sigma as a Green Belt. [ILT](#)

LEAN SIX SIGMA MASTER BLACK BELT – 5 DAYS

The Lean Six Sigma Master Black Belt program allows students to complete certification requirements faster than traditional Lean Six Sigma training programs. This course combines Six Sigma Methodology and Lean Thinking. [ILT](#) [OLL](#)

COBIT 5

INTRODUCTION TO COBIT 5 – 1 DAY

This course will provide existing practitioners and potential new COBIT users' excellent insight into the new framework and explain the differences between COBIT4.1 and COBIT5. [ILT](#) [OLL](#)

COBIT 5 FOUNDATION – 3 DAYS

This course provides an overview of the main concepts of IT Governance according to COBIT 5, ISACA's latest governance framework, and how they can be applied. [ILT](#) [OLL](#)

LEAN IT

LEAN IT FOUNDATION – 2 DAYS

Lean IT is applied to transform your IT organization to a customer-focused, efficient and transparent IT organization that can deliver sustainable results to the business. The Lean IT Foundation training covers all elements to introduce you to Lean IT. [ILT](#) [OLL](#)

AGILE

AGILE ESSENTIALS – 1 DAY

In this course students will identify the key features of the agile software development model and the benefits of implementing this model to develop a software product. [ILT](#) [OLL](#)

OTHER

CERTIFIED INFORMATION SYSTEM SECURITY PROFESSIONAL (CISSP) – 5 DAYS

In this course, students will analyze a wide range of information systems security subjects that are organized into 10 domains for CISSP exam certification. [ILT](#) [OLL](#) [ML](#)

CERTIFIED INFORMATION SYSTEMS AUDITOR (CISA) – 5 DAYS

In this course, students will evaluate organizational policies, procedures, and processes to ensure that an organization's information systems align with its overall business goals and objectives. [ILT](#) [OLL](#) [ML](#)

CERTIFIED SOFTWARE QUALITY ENGINEER (CSQE) – 5 DAYS

This course teaches to ASQ's objectives to certify understanding of software quality development and implementation, software inspection, testing, verification and validation. [ILT](#) [OLL](#)

SECURITY AWARENESS CONCEPTS AND PRACTICES – 1 DAY

Students will learn to identify and apply security techniques. [ILT](#) [OLL](#)



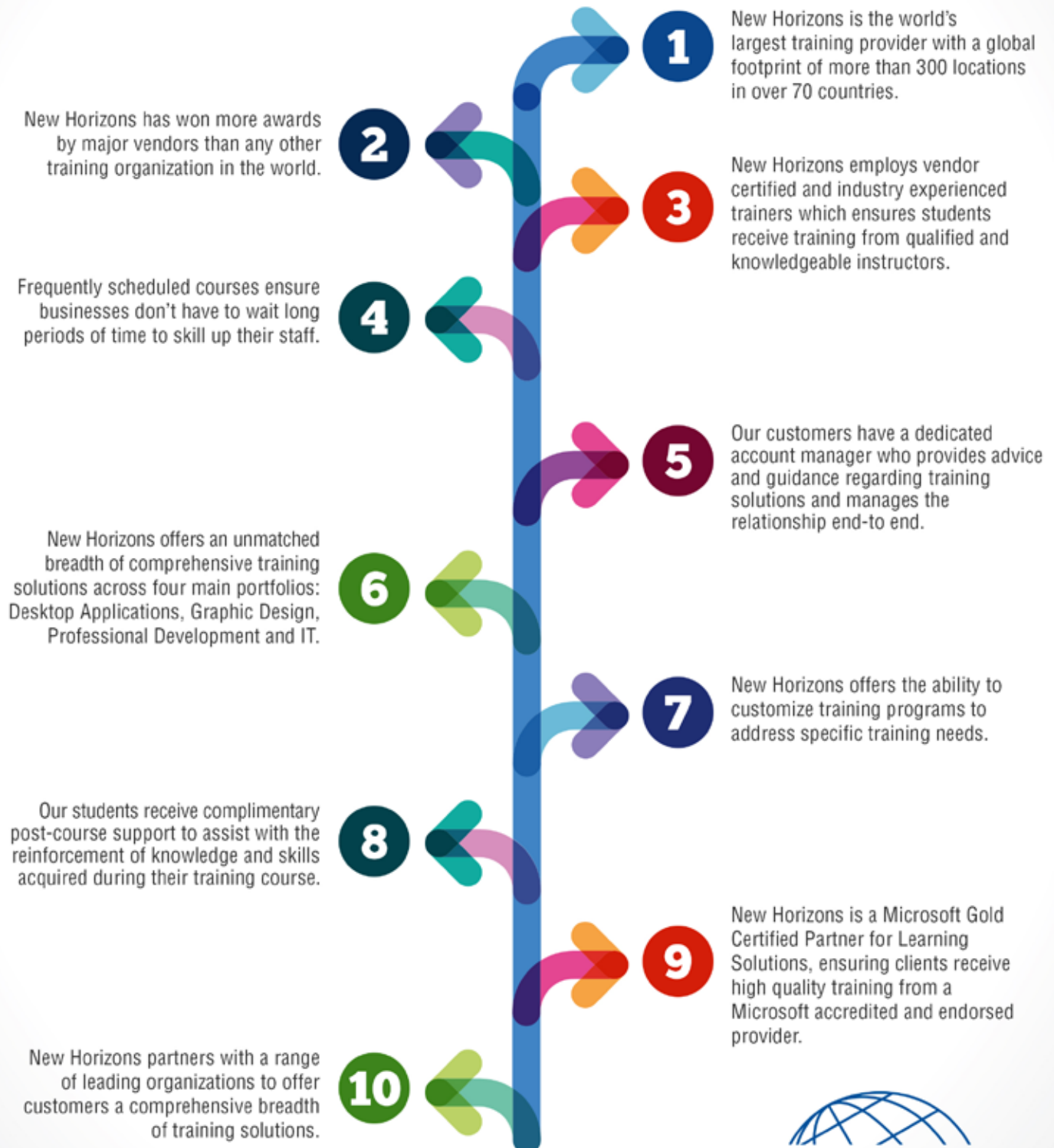
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The New Horizons Business Analysis suite of courses not only meets the stringent standards of the International Institute of Business Analysis (IIBA), but offers a wide array of courses that encompass those starting in the field to those whose extensive experience has them poised to become a Certified Professional.

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Applications Training



THE MICROSOFT OFFICE SPECIALIST CERTIFICATION is the credential required by academia and business, recognized globally as the premier credential chosen by individuals seeking to validate their knowledge, skills and abilities relating to the Microsoft Office systems. In academia, MOS promotes success in the classroom for students and instructors, and prepares students for an increasingly competitive workforce for business. MOS maximizes office productivity and efficiency for the organization and increases job satisfaction and heightens career achievement among employees. In workforce development, MOS prepares and places job candidates, ensuring they possess the skills employers require.

MICROSOFT OFFICE

ACCESS

ACCESS 2016 - PART 1 – 2 DAYS

In this course, students will learn how to use Access 2016 to manage data, including creating a new database; constructing tables; designing forms and reports; and creating queries to join, filter, and sort data. **ILT OLL ML**

ACCESS 2016 - PART 2 – 2 DAYS

In this course, students learn advanced Access features such as database management, advanced form design, packaging a database, encrypting a database, preparing a database for multi-user access and more. **ILT OLL ML**

ACCESS 2013 - PART 1 – 2 DAYS

In this course, students will learn how to use Access 2013 to manage data, including creating a new database; constructing tables; designing forms and reports; and creating queries to join, filter, and sort data. **ILT OLL ML**

ACCESS 2013 - PART 2 – 2 DAYS

In this course, students learn advanced Access features such as database management, advanced form design, packaging a database, encrypting a database, preparing a database for multi-user access and more. **ILT OLL ML**

ACCESS 2010 - PART 1 – 2 DAYS

In this course, students will learn how to use Access 2010 to manage your data, including creating a new database, constructing tables, designing forms and reports, and creating queries to join, filter, and sort data. **ILT OLL ML**

ACCESS 2010 - PART 2 – 2 DAYS

Students will expand their knowledge of Microsoft Access 2010 to include relational database design, writing advanced queries, structuring existing data, sharing data across applications, and customizing reports. **ILT OLL ML**

ACCESS 2010 - PART 3 – 1 DAY

In this course students will exchange data with other applications, automate business processes by using VBA code, and secure and share databases. **ILT OLL ML**

EXCEL

EXCEL 2016 - PART 1 – 1 DAY

In this course, students will use Microsoft Office Excel 2016 to create spreadsheets and workbooks that they can use to store, manipulate, and share data. **ILT OLL ML**

EXCEL 2016 - PART 2 – 1 DAY

Students will build upon the foundational Microsoft Office Excel 2016 knowledge and skills already acquired and learn to create advanced workbooks and worksheets, including advanced formulas, tables, PivotTables, PivotCharts and data filtering. **ILT OLL ML**

EXCEL 2016 - PART 3 – 1 DAY

In this course, students will learn some of the more advanced features of Excel, including automating common tasks, auditing workbooks to avoid errors, sharing data with other people, analyzing data, and using Excel data in other applications. **ILT OLL ML**

EXCEL 2013 - PART 1 – 1 DAY

In this course, students will use Microsoft Office Excel 2013 to create spreadsheets and workbooks that they can use to store, manipulate, and share data. **ILT OLL ML**

EXCEL 2013 - PART 2 – 1 DAY

Students will build upon the foundational Microsoft Office Excel 2013 knowledge and skills already acquired and learn to create advanced workbooks and worksheets, including advanced formulas, tables, PivotTables, PivotCharts and data filtering. **ILT OLL ML**

WANT TO IMPROVE COMMUNICATIONS, increase productivity, and streamline/automate processes—all of which can impact the bottom line? New Horizons offers more than 400 desktop applications courses in areas such as word processing, databases, graphics, desktop presentations, operating systems (and more!) that can help you meet your business goals. Courses are offered at multiple skill levels (Level 1, Level 2, Level 3) with curriculum that provides practical hands-on knowledge. Classes are available during the day or evening in multiple learning modalities – including on-site at your company's location of choice.

EXCEL 2013 - PART 3 – 1 DAY



In this course, students will learn some of the more advanced features of Excel, including automating common tasks, auditing workbooks to avoid errors, sharing data with other people, analyzing data, and using Excel data in other applications. **ILT OLL ML**

EXCEL 2011 (MACINTOSH) - LEVEL 1 – 1 DAY

Students will learn to create and edit basic Microsoft Office Excel 2011 worksheets and workbooks. **ILT OLL**

EXCEL 2011 (MACINTOSH) - LEVEL 2 – 1 DAY

In this course, students will use advanced formulas and work with various tools to analyze data in spreadsheets. Students will also organize table data, present data as charts, and enhance the look and appeal of workbooks by adding graphical objects. **ILT OLL**

EXCEL 2010 - PART 1 – 1 DAY



In this course, students will use Microsoft Office Excel 2010 to create spreadsheets and workbooks that they can use to store, manipulate, and share data. **ILT OLL ML**

EXCEL 2010 - PART 2 – 1 DAY



This course builds upon the foundational Microsoft Office Excel 2010 knowledge and skills you've already acquired and sets you on the road to creating advanced workbooks and worksheets that will deepen your firm's business intelligence. **ILT OLL ML**

EXCEL 2010 - PART 3 – 1 DAY



The students will learn about some of the more advanced features of Excel including automating common tasks, auditing workbooks to avoid errors, sharing data with other people, analyzing data, and using Excel data in other applications. **ILT OLL ML**

EXCEL 2010 - PART 4 – 1 DAY



In this course, students will use the advanced features of Microsoft Office Excel 2010 to attain proficiency as an Excel power user. **ILT OLL ML**

EXCEL 2010 PIVOT TABLES – 0.5 DAY

In this course, students will create and analyze PivotTable data. They will also present a PivotTable in a PivotChart. **ILT OLL**

EXCEL 2010 POWERPIVOT – 1 DAY

In this course, students will make use of the PowerPivot add-in to import data from various sources and create a dynamic report. Students will also learn to use DAX functions and distribute PowerPivot data. **ILT OLL**

EXCEL 2010 - VBA – 1 DAY

The student will learn to automate job tasks in Microsoft Office Excel 2010. This course teaches students to develop and format worksheets using macros, create an interactive worksheet, work with multiple worksheets, and perform calculations. **ILT OLL**

OFFICE

INFOPATH 2010 - CREATING INFOPATH FORMS – 1 DAY

In this course, students will learn how to use InfoPath to gather and share information by creating and implementing XML-based forms. **ILT OLL**

OFFICE 365: WEB APPS AND COLLABORATION FOR OFFICE 2013 – 1 DAY

Students will get an introduction to Microsoft Office 365: Web Apps and Collaboration for Office 2013 in a cloud-based environment, without requiring an installation of the full desktop version of Microsoft Office 2013 on the local computer. **ILT OLL**

OFFICE 365: OFFICE WEB APPS AND COLLABORATION FOR OFFICE 2010 – 1 DAY

This course is an introduction to the Microsoft Office 365: Microsoft Office Web Apps and Collaboration in a cloud-based environment. Users can easily communicate with each other through Outlook mail and Lync instant messaging and online meetings. **ILT OLL**

MANAGING OFFICE 365 IDENTITIES AND SERVICES – 5 DAYS

This course focuses on skills required to set up an Office 365 tenant, including federation with existing user identities, and skills required to sustain an Office 365 tenant and users. **ILT**

MICROSOFT OFFICE 2016 TRANSITION FROM 2007/2010 – 1 DAY

This course focuses on enhanced Office 2016 features that students can leverage to improve the way they manage, organize, present, and distribute their company's data and information such as Word's ability to edit PDF files, the new Flash Fill functionality in Excel that dramatically increases the speed of adding data to a spreadsheet, the deep integration of the cloud into the Office experience and the ease of collaborating with colleagues. **ILT OLL**

MICROSOFT OFFICE 2013 TRANSITION FROM 2007/2010 – 1 DAY

This course builds upon the foundational Microsoft Office 2007/2010 knowledge and skills students have already acquired. It focuses on the enhanced features to improve the way to manage, organize, present, and distribute a company's data and information. **ILT OLL**

MICROSOFT OFFICE 2013: TRANSITION FROM OFFICE 2003 – 1 DAY

This course will help students bridge the gap from the version they already know and love to the latest release of Microsoft's flagship productivity suite. **ILT OLL**

ONENOTE

ONENOTE 2013 – 1 DAY

The student will learn how to use the key components of the Microsoft Office OneNote 2013 application on a desktop, laptop, or Microsoft Windows 8 or Windows 10 tablet device, when working in or away from the primary office or study environment. **ILT OLL**

ONENOTE 2010 – 1 DAY

In this course, students will create, edit, organize, and enhance notes and also integrate them with other applications using Microsoft OneNote 2010. **ILT OLL**

OUTLOOK

OUTLOOK 2016 - PART 1 – 1 DAY



Students will learn the basic skills needed to start using Outlook 2016 to manage email communications, calendar events, contact information, tasks, and notes. **ILT OLL ML**

OUTLOOK 2016 - PART 2 – 1 DAY



Students will explore the advanced features provided with the Outlook interface, such as advanced message, calendar, and contacts management. **ILT OLL ML**

OUTLOOK 2013 - PART 1 – 1 DAY



Students will learn the basic skills needed to start using Outlook 2013 to manage email communications, calendar events, contact information, tasks, and notes. **ILT OLL ML**

OUTLOOK 2013 - PART 2 – 1 DAY



Students will explore the advanced features provided with the Outlook interface, such as advanced message, calendar, and contacts management. **ILT OLL ML**

OUTLOOK 2010 - PART 1 – 1 DAY



In this course, students will explore the Outlook interface, manage Email communications, Calendar, Contacts, create Tasks and Notes for themselves and customize the Outlook interface to serve their own personal needs. **ILT OLL ML**

OUTLOOK 2010 - PART 2 – 1 DAY



In this course, students will explore the advanced features provided with the Outlook interface, such as advanced message, calendar, and contacts management. **ILT OLL ML**

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OUTLOOK 2010 - LEVEL 3 – 1 DAY



Students will work with advanced Outlook features such as personalizing email, organizing Outlook items, managing Outlook data files and contact information, saving and archiving email, creating custom Outlook forms, and working offline and remotely. **ILT OLL ML**

POWERPOINT

POWERPOINT 2016-PART 1 – 1 DAY



In this course, students will use PowerPoint 2016 to begin creating engaging, dynamic multimedia presentations. **ILT OLL ML**

POWERPOINT 2016-PART 2 – 1 DAY



PowerPoint 2016 Part 2 provides the student with advanced tools that can help in delivering presentations in nearly any situation, while saving time and effort. **ILT OLL ML**

POWERPOINT 2013-PART 1 – 1 DAY



In this course, students will use PowerPoint 2013 to begin creating engaging, dynamic multimedia presentations. **ILT OLL ML**

POWERPOINT 2013-PART 2 – 1 DAY



PowerPoint 2013 Part 2 provides the student with advanced tools that can help in delivering presentations in nearly any situation, while saving time and effort. **ILT OLL ML**

POWERPOINT 2011 (MACINTOSH) - LEVEL 1 – 1 DAY



Students will explore the PowerPoint environment and create a presentation. They will format text on slides, adding graphical objects, tables and charts to enhance clarity and appeal. Then they will finalize and deliver a presentation. **ILT OLL**

POWERPOINT 2011 (MACINTOSH) - LEVEL 2 – 1 DAY



Students will enhance presentations by using features that will transform them into a powerful means of communication. Students will customize the PowerPoint interface to suit all requirements and use features to create dynamic presentations. **ILT OLL**

POWERPOINT 2010-PART 1 – 1 DAY



Using the vast array of features and functionality contained within Microsoft Office PowerPoint 2010, students will gain the ability to organize content, enhance it with high-impact visuals, and deliver it with a punch. **ILT OLL ML**

POWERPOINT 2010-PART 2 – 1 DAY



In this course students will enhance their presentation by using features that will transform it into a powerful means of communication. They will customize the PowerPoint interface to suit the requirements and use features to create presentations. **ILT OLL ML**

PROJECT

PROJECT 2016 - PART 1 – 1 DAY

This course is designed to familiarize you with the basic features and functions of Microsoft Project Professional 2016 so that you can use it effectively and efficiently in a real-world environment. **ILT OLL ML**

PROJECT 2016 - PART 2 – 1 DAY

Students will learn the advanced features and functions of Microsoft Project Professional 2016. **ILT OLL ML**

PROJECT 2013 - PART 1 – 1 DAY

This course is designed to familiarize you with the basic features and functions of Microsoft Project Professional 2013 so that you can use it effectively and efficiently in a real-world environment. **ILT OLL ML**

PROJECT 2013 - PART 2 – 1 DAY

Students will learn the advanced features and functions of Microsoft Project Professional 2013. **ILT OLL ML**

PROJECT 2010 - PART 1 – 1 DAY

In this course, students will create and manage a project schedule using Microsoft Project 2010. **ILT OLL ML**

PROJECT 2010 - PART 2 – 1 DAY

Students will manage and customize project plans during the implementation stage of a project. **ILT OLL ML**

VISIO

VISIO PROFESSIONAL 2013 - PART 1 – 1 DAY

Visio provides students with an intuitive, customizable tool to easily create a professional-looking visual product by using its extensive gallery of shapes. **ILT OLL**

VISIO PROFESSIONAL 2013 - PART 2 – 1 DAY

In this course, students will learn about more advanced features—making students more efficient and effective Visio users. **ILT OLL**

VISIO PROFESSIONAL 2010 - LEVEL 1 – 1 DAY

In this course, students will design and manage basic diagrams, workflows, and flowcharts. **ILT OLL**

VISIO PROFESSIONAL 2010 - LEVEL 2 – 1 DAY

In this course, students will create custom elements and a custom template, represent external data as a drawing, and share their work with others. **ILT OLL**

WORD

WORD 2016 - PART 1 – 1 DAY



In this course, students will learn how to use Word 2016 to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents. **ILT OLL ML**

WORD 2016 - PART 2 – 1 DAY



In this course, students will learn to use Word more efficiently by automating some tasks and creating complex documents that include lists, tables, charts, graphics, and newsletter layouts and will merge data to personalize correspondence and labels. **ILT OLL ML**

WORD 2016 - PART 3 – 1 DAY



In this course, students will gain advanced skills to work with lengthy documents, collaborate with others, and create forms, as well as revise, manage, and secure business documents. **ILT OLL ML**

WORD 2013 - PART 1 – 1 DAY



In this course, students will learn how to use Word 2013 to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents. **ILT OLL ML**

WORD 2013 - PART 2 – 1 DAY



In this course, students will learn to use Word more efficiently by automating some tasks and creating complex documents that include lists, tables, charts, graphics, and newsletter layouts and will merge data to personalize correspondence and labels. **ILT OLL ML**

WORD 2013 - PART 3 – 1 DAY



In this course, students will gain advanced skills to work with lengthy documents, collaborate with others, and create forms, as well as revise, manage, and secure business documents. **ILT OLL ML**

WORD 2011 (MACINTOSH) - LEVEL 1 – 1 DAY



Students will learn to create, edit, and enhance standard business documents using Microsoft Office Word 2011. **ILT OLL**

WORD 2011 (MACINTOSH) - LEVEL 2 – 1 DAY



In this course, students will create complex documents and build personalized efficiency tools using Microsoft Office Word 2011. **ILT OLL**

WORD 2010 - PART 1 – 1 DAY



In this course, you'll learn how to use Word 2010 to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents. **ILT OLL ML**

WORD 2010 - PART 2 – 1 DAY



In this course, students will create complex documents and build personalized efficiency tools using Microsoft Office Word 2010. **ILT OLL ML**

WORD 2010 - PART 3 – 1 DAY



The student will learn to collaborate on complicated documents and manage how the documents are accessed and distributed. Advanced features of Word 2010 enable students to revise, manage, and secure your business documents. **ILT OLL ML**

SHAREPOINT

MICROSOFT SHAREPOINT DESIGNER 2013 – 1 DAY

In this course, students will learn to create and publish custom SharePoint workflows without code using SharePoint Designer 2013. **ILT OLL**

MICROSOFT SHAREPOINT FOUNDATION 2013: SITE ADMINISTRATOR – 1 DAY

This course helps students collaborate and use familiar applications and web-based tools to create, access, store, and track documents and data in a central location. **ILT OLL**

MICROSOFT SHAREPOINT FOUNDATION 2013: SITE OWNER – 1 DAY

Students will learn how to create, configure, and manage a SharePoint Team Site so that their organization can share information and collaborate effectively. **ILT OLL**

MICROSOFT SHAREPOINT FOUNDATION 2013: SITE USER – 1 DAY

In this course, students will learn about and use a SharePoint Team Site to access, store, and share information and documents. **ILT OLL**

MICROSOFT SHAREPOINT DESIGNER 2010 LEVEL 1 – 1 DAY

In this course students will use Microsoft Office SharePoint Designer 2010 to create and modify a SharePoint site. **ILT OLL**

MICROSOFT SHAREPOINT DESIGNER 2010 LEVEL 2 – 1 DAY

In this course, students will extend a SharePoint site by including server-side controls and administer a SharePoint site. **ILT OLL**

UPGRADING YOUR END USER SKILLS TO SHAREPOINT 2013 – 3 DAYS

Students will learn all the new end user features exposed in SharePoint 2013. **ILT OLL**

MICROSOFT SHAREPOINT FOUNDATION 2010 LEVEL 1 – 2 DAYS

In this course, students will use, create, and edit content in a team website. Students will also create and perform basic management of a team site using SharePoint Foundation 2010. **ILT OLL ML**

MICROSOFT SHAREPOINT FOUNDATION 2010 LEVEL 2 – 2 DAYS

In this course, students will manage site collections and site components as a site collection administrator and as a site administrator. **ILT OLL ML**

MICROSOFT SHAREPOINT SERVER 2010 INTRODUCTION – 1 DAY

In this course, students will collaborate with team members and share information with them using Microsoft SharePoint Server 2010. **ILT OLL**

MICROSOFT WINDOWS

USING MICROSOFT WINDOWS 10 – 1 DAY

This course offers an introduction to the basics of the Windows 10 operating system. It introduces users to the key features and functionality. Students will also learn how to customize the Windows environment, tailoring it to their exact needs, while securing their files and information. **ILT OLL**

MICROSOFT WINDOWS 10: TRANSITION FROM WINDOWS 7 – 1 DAY

Students transitioning from Microsoft Windows 7 to the Windows 10 operating system will learn to navigate the Windows 10 environment, including both familiar applications and new features, such as personal digital assistant Cortana and browser Microsoft Edge. Course also covers protecting information with effective data backup and security features. **ILT OLL**

MICROSOFT WINDOWS 8.1 TABLET FOR WINDOWS 8.1 TRANSITION FROM WINDOWS 7 – 1 DAY

You will gain a foundational understanding of how to operate within the Windows 8 environment from your PC and be able to take full advantage of the many sharing, storing, and multi-platform benefits inherent in the Windows 8 operating system. **ILT OLL**

USING MICROSOFT WINDOWS 8.1 – 1 DAY

Students will define what a PC is, and be familiarized with the Windows 8.1 user interface and its basic capabilities. In this course, students will explore Windows 8.1 and learn how to create documents, send email, browse the Internet, and more. **ILT OLL**

WINDOWS 8.1 TABLET FOR BUSINESS USE – 1 DAY

Students will learn how to set up, configure, and secure a Windows 8.1 tablet, run and use various apps, manage files, use a tablet in conjunction with other devices, and search for information. **ILT OLL**

USING MICROSOFT WINDOWS 8 – 1 DAY

In this course, students will explore Windows 8 and learn how to create documents, send email, browse the Internet, and share information between applications and with other users. **ILT OLL**

MICROSOFT WINDOWS 8 AND OFFICE 2013: MAKING THE TRANSITION – 1 DAY

This course will teach students to transition to Windows 8 and Office 2013, bridging the gap between laptop or desktop PC, and a variety of mobile devices. **ILT OLL**

WINDOWS 7: INTRODUCTION TO PERSONAL COMPUTERS – 1 DAY

In this course, students will become familiar with the basic components of personal computers, log on to Windows 7, explore the Windows 7 interface, manage files and folders, use the common tools and programs available, and customize the desktop. **ILT OLL**

WINDOWS 7 - LEVEL 1 – 1 DAY

Students will log on to Windows 7, explore its interface, identify the different components in the interface, customize the Windows 7 desktop, manage files and folders, use the common tools and programs available in Windows 7, and browse the Internet. **ILT OLL ML**

WINDOWS 7 - LEVEL 2 – 1 DAY

In this course, students will familiarize themselves with the advanced customization techniques and work with applications and programs in Windows 7. In addition to this, students will also work with Internet Explorer 8. **ILT OLL ML**

ADOBE/WEB DESIGN

ADOBE ACROBAT XI - PART 1 – 1 DAY

Students will learn the power of the Portable Document Format. Taking advantage of the functionality and features available in Acrobat, students will ensure the integrity of electronic documents for any viewer, on any devices, or operating systems. **ILT OLL**

ADOBE ACROBAT XI - PART 2 – 1 DAY

Students will learn to use Adobe Acrobat XI Pro to convert technical documents to PDF files, enhance PDF documents, create interactive PDF forms, and prepare PDF files for commercial printing. **ILT OLL**

ADOBE ACROBAT X PRO - LEVEL 1 – 1 DAY

In this course, students will use Adobe Acrobat Pro to create and manage PDF documents. **ILT OLL**

ADOBE ACROBAT X PRO - LEVEL 2 – 1 DAY

In this course, students will use Adobe Acrobat Pro to convert documents to PDF files, enhance and customize PDF documents for interactive use online, and prepare them for printing. **ILT OLL**

ADOBE COLDFUSION 9 - LEVEL 1 – 1 DAY

Students will learn to build and deploy dynamic web applications using ColdFusion. **ILT OLL ML**

ADOBE DREAMWEAVER CC - PART 1 – 1 DAY

In this course, students will learn to maintain and administer their websites with Dreamweaver's site and page management tools. **ILT OLL**

ADOBE DREAMWEAVER CC - PART 2 – 1 DAY

In this course, students will use Adobe Dreamweaver CC to create fluid CSS layouts, implement mobile integration techniques, and share files over a server to work in a collaborative manner. **ILT OLL**

ADOBE DREAMWEAVER CS6 - PART 1 – 1 DAY

In this course, students will use Adobe Dreamweaver to create web pages while focusing on the content, styling, and design. As web pages are created, Dreamweaver will competently create the XHTML, CSS and JavaScript required. **ILT OLL**

ADOBE DREAMWEAVER CS6 - PART 2 – 1 DAY

In this course, students will create fluid CSS layouts, implement mobile integration techniques, and share files over a server to work in a collaborative manner. **ILT OLL**

ADOBE FIREWORKS CS5 - LEVEL 1 – 2 DAYS

In this course, students will use Adobe Fireworks CS5 to create vector graphics, edit bitmap graphics, optimize images, create and assign rollover effects, and create multiple pages for the web. **ILT OLL**

ADOBE FLASH CC - PART 1 – 1 DAY

In this course, students will learn to navigate the Flash CC interface and gain knowledge in using the tools and features necessary for drawing graphics and creating a website that contains an animated introduction. **ILT OLL**

ADOBE FLASH CC - PART 2 – 1 DAY

Topics include ActionScript Programming, Flash objects, accessing structured data, components for display and user input, external media content, Rich Media accessibility, and publishing a movie. This course covers the Interactive Media Using Adobe Flash Professional CC objectives to help students prepare for the Adobe Certified Associate (ACA) exam and covers the Adobe Certified Expert (ACE) exam objectives. **ILT OLL**

ADOBE FLASH CS6 - PART 1 – 1 DAY

In this course, students will learn to navigate the Adobe Flash CS6 interface, and gain knowledge in using the tools and features necessary for drawing graphics and creating a website that contains an animated introduction. **ILT OLL**

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ADOBE FLASH CS6 - PART 2 – 1 DAY

Students will gain an understanding of ActionScript and other advanced features of Flash, importing content from external sources, such as XML and video files, and create items that respond to user interaction. [ILT](#) [OLL](#)

ADOBE ILLUSTRATOR CC - PART 1 – 1 DAY

Students will learn to use Adobe Illustrator CC to create illustrations that include graphics and text. They will identify the components and capabilities of Illustrator CC; create basic shapes, custom paths, and graphics with custom text; customize objects and basic shapes; and prepare documents for deployment. This course covers the Graphic Design & Illustration Using Adobe Illustrator CC objectives to help students prepare for the Adobe Certified Associate (ACA) exam and covers the Adobe Certified Expert (ACE) exam objectives. [ILT](#) [OLL](#)

ADOBE ILLUSTRATOR CC - PART 2 – 1 DAY

In this course, students will use painting tools, manage colors, format type, work with effects, prepare artwork for commercial printing, and prepare graphics for the web. [ILT](#) [OLL](#)

ADOBE ILLUSTRATOR CS6 - PART 1 – 1 DAY

Students will learn to create "drawn" graphics, integrating content from other CS6 domains (such as photo-oriented graphics and animation, which belong to Photoshop and Flash). [ILT](#) [OLL](#)

ADOBE ILLUSTRATOR CS6 - PART 2 – 1 DAY

Students will learn to create complex artwork using advanced tools, options, and effects prepare artwork for commercial printing and save it for the Web. Students will draw complex illustrations, and enhance them using various painting options. [ILT](#) [OLL](#)

ADOBE INDESIGN CC - PART 1 – 1 DAY

This course has all the tools students need to elevate the look of their documents and get them out to the people who need to see them, whether they be in print or on the web. [ILT](#) [OLL](#)

ADOBE INDESIGN CC - PART 2 – 1 DAY

In this course students will learn advanced InDesign techniques to enhance the look and functionality of their documents. [ILT](#) [OLL](#)

ADOBE INDESIGN CS6 - PART 1 – 1 DAY

This course offers students all the tools they need to give their documents a well-designed, professional look, including paragraph and character styles, layout features, and customized text and graphics. [ILT](#) [OLL](#)

ADOBE INDESIGN CS6 - PART 2 – 1 DAY

Students will learn advanced InDesign techniques to enhance the look and functionality of their documents. Topics include creating documents for multiple formats, managing advanced page elements and styles, building complex paths, etc. [ILT](#) [OLL](#)

ADOBE PHOTOSHOP CC - PART 1 – 1 DAY

This course focuses on some of the basic features of Photoshop so that the student can navigate the environment and use Photoshop tools to work with photographic images. [ILT](#) [OLL](#)

ADOBE PHOTOSHOP CC - PART 2 – 1 DAY

This course delves into some of the more advanced image creation and editing techniques, and offers students hands-on activities that demonstrate how these techniques can be used in combination to create exciting visual effects. [ILT](#) [OLL](#)

ADOBE PHOTOSHOP CS6 - PART 1 – 1 DAY

This course focuses on basic features of Photoshop so that the student can navigate the environment and use the Photoshop tools to work with photographic images. [ILT](#) [OLL](#)

ADOBE PHOTOSHOP CS6 - PART 2 – 1 DAY

This course delves into some of the more advanced image creation and editing techniques, and offers hands-on activities that demonstrate how Photoshop techniques can be used in combination to create exciting visual effects. [ILT](#) [OLL](#)

ADOBE PREMIERE PRO CS5.5 - BASIC VIDEO EDITING – 1 DAY

In this course, students will use Adobe Premiere Pro to create a video program that combines video, audio, and still images. [ILT](#) [OLL](#)

WEB DESIGN WITH HTML5 AND CSS3 – LEVEL 1 – 1 DAY

In this course, students will use HTML5 to create and design web pages. [ILT](#) [OLL](#)

WEB DESIGN WITH HTML5 AND CSS3 – LEVEL 2 – 1 DAY

Students will learn to create advanced web pages and test their validity. [ILT](#) [OLL](#)

BUSINESS PRODUCTIVITY

CRYSTAL REPORTS 2013 - PART 1 – 2 DAYS

Organizations use reporting tools to access data sources and generate customized reports. Crystal Reports 2013 enhances report building and report processing techniques with a variety of features that add value to a presentation. [ILT](#) [OLL](#)

CRYSTAL REPORTS 2013 - PART 2 – 2 DAYS

In this course, students will create complex reports and data sources using the tools in Crystal Reports 2013. They will not only create more sophisticated reports including subreports and cross-tabs, but will also increase in speed and efficiency. [ILT](#) [OLL](#)

INTRODUCTION TO CLOUD COMPUTING – 1 DAY

In this course, students will define cloud computing technology and describe its impact on IT scenario. [ILT](#) [OLL](#)

GOOGLE ADWORDS - PART 1 – 1 DAY

Students will create a Google AdWords account, an AdWords campaign and text ads, research and optimize keywords, refine text ad copy, manage a campaign through analysis, analyze and optimize bidding and budget, and generate reports. [ILT](#) [OLL](#)

GOOGLE ADWORDS - PART 2 – 1 DAY

In this course, students will create a Display Network Campaign, define location and language targeting, and schedule when ads will run. They will optimize their Display Network targeting and create a YouTube campaign. [ILT](#) [OLL](#)

GOOGLE ADWORDS - PART 3 – 1 DAY

Students will use advanced AdWords features to dynamically generate ads, insert keywords into ads, and experiment with changes to their campaigns before making them permanent. [ILT](#) [OLL](#)

GOOGLE ADWORDS FOR BUSINESSES – 1 DAY

In this course, students will create an AdWords account, run an ad campaign, and track the performance of ads. [ILT](#) [OLL](#)

GOOGLE ANALYTICS – 1 DAY

In this course, students will implement Google Analytics and perform analysis by using standard reports. [ILT](#) [OLL](#)

GOOGLE ANALYTICS FOR BUSINESSES – 1 DAY

In this course, students will track and analyze websites and applications. [ILT](#) [OLL](#)

MAKING GOOGLE WORK FOR YOU – 1 DAY

In this course, students will use products such as Google Chrome, Google Mail, Google Desktop, iGoogle, and Google Maps. Students will use Google gadgets and applications to communicate, collaborate, obtain, and download information from the Internet. [ILT](#) [OLL](#)

PROJECT 2013 - PART 1 – 1 DAY

This course is designed to familiarize you with the basic features and functions of Microsoft Project Professional 2013 so that you can use it effectively and efficiently in a real-world environment. [ILT](#) [OLL](#) [ML](#)

PROJECT 2013 - PART 2 – 1 DAY

Students will learn the advanced features and functions of Microsoft Project Professional 2013. [ILT](#) [OLL](#) [ML](#)

PROJECT 2010 - PART 1 – 1 DAY

In this course, students will create and manage a project schedule using Microsoft Project 2010. [ILT](#) [OLL](#) [ML](#)

PROJECT 2010 - PART 2 – 1 DAY

Students will manage and customize project plans during the implementation stage of a project. [ILT](#) [OLL](#) [ML](#)

PROJECT MANAGEMENT ESSENTIALS – 3 DAYS

In this course, students will identify and apply generally recognized practices in project management. [ILT](#) [OLL](#)

PROJECT MANAGEMENT FUNDAMENTALS – 1 DAYS

In this course, students will identify effective project management practices and their related processes. They will examine the elements of sound project management and apply the generally recognized practices to successfully manage projects. [ILT](#) [OLL](#)

PUBLISHER 2013 – 1 DAY

Students will learn desktop publishing capabilities of Publisher, including how to produce greeting cards, certificates, newsletters, and calendars, integrating mail merge features for a list of recipients and exporting publications as HTML web pages. [ILT](#) [OLL](#)

PUBLISHER 2010 - LEVEL 1 – 1 DAY

In this course, students will create, format, edit, and distribute publications. [ILT](#) [OLL](#) [ML](#)

QUICKBOOKS 2015 - GET GOING WITH QUICKBOOKS 2015 – 1 DAY

This course is dedicated to providing you with a flexible, high-performance learning system. [ILT](#) [OLL](#)

QUICKBOOKS 2015 - KEEP GOING WITH QUICKBOOKS 2015 – 1 DAY

This course is dedicated to providing you with a flexible, high-performance learning system. **ILT OLL**

QUICKBOOKS 2014 - GET GOING WITH QUICKBOOKS 2014 – 1 DAY

This course is dedicated to providing students with a flexible, high-performance learning system. Students will become familiar with the software, and will learn the new features and functionality of the content. **ILT OLL**

QUICKBOOKS 2014 - KEEP GOING WITH QUICKBOOKS 2014 – 1 DAY

This course is dedicated to providing students with a flexible, high-performance learning system. Students will become familiar with the software, and will learn the new features and functionality of the content. **ILT OLL**

SALESFORCE.COM: ADMINISTRATOR – 3 DAYS

This course is designed to help Salesforce.com System Administrators fulfill the typical responsibilities expected for both the implementation of a new org and for the maintenance and improvement of an existing organization. **ILT OLL**

SALESFORCE.COM: FOR SALES REPRESENTATIVES – 1 DAY

Building strong relationships with your customers is the key to sales success. Salesforce is a powerful tool that enables you to manage your customer relationships more effectively and efficiently—resulting in greater sales to new and existing customers. **ILT OLL**

BE A COMPLETE PROJECT MANAGER

Get the training and certification you need to successfully manage global projects



In today's business world, global reach is not a luxury – it is a requirement.

It is critical that the projects you manage meet the complex needs of global stakeholders. In order to do this, you, and those you manage, need to be fluent in the project management methodologies and best practices that dominate the world landscape.

From PMI to PRINCE2, New Horizons offers the complete suite of training and certification to bring success to every project you manage.





Business Skills Training

GET AHEAD WITH CURRENT BUSINESS SKILLS!

Today's emerging business managers must have a complete and balanced skill-set to be productive within their organization and competitive in the marketplace.

Build valuable business skills in classes like these:

BUSINESS WRITING: Poor writing skills can leave a bad impression of you and your business. Learn how to use writing to effectively communicate information in the proper formats for various written pieces, such as business letters, e-mail messages, and memos.

TIME MANAGEMENT: Effectively manage your time by learning how to identify goals, create daily plans and increase productivity by controlling interruptions.

MANAGERIAL LEADERSHIP: Develop the skills to effectively motivate, empower, and lead people. Learn how to motivate employees during times of change and resolve conflicts.

PROJECT TEAMS: Building a team or working with other departments can be a source of conflict instead of success. Learn to build a project team that works together, communicates effectively and is motivated for success.

Popular Courses Include:

- Financial Management
- Emotional Intelligence for Managers
- Sales Negotiations
- Coaching in the Workplace
- Excel 2013 or 2016 (Levels 1 & 2)
- Six Sigma
- Project Management Fundamentals
- Effective Business Writing
- Outlook 2013 or 2016 (Levels 1, 2)
- Word 2013 or 2016 (Levels 1, 2 & 3)
- Managing Project Teams

BUSINESS SKILLS

BUSINESS CASE WRITING – 1 DAY

In this course, students will identify the elements of a business case, find out how to gather and present all the critical information, and make a compelling argument in favor of funding. **ILT OLL**

ADVANCED BUSINESS WRITING – 1 DAY

In this course, student will learn how to choose the best document to use and prepare to write the document to help you achieve your business goals. **ILT**

ADVANCED COMMUNICATION SKILLS – 1 DAY

In this course, students will be shown how to apply advanced verbal and written communication techniques in the workplace. **ILT**

APPRAISING PERFORMANCE – 1 DAY

This course provides an overview of the basics of conducting performance appraisals. It provides guidelines and best practices for evaluating and improving the work performance of employees, thereby increasing quality and productivity. **ILT OLL**

BUSINESS CRISIS MANAGEMENT – 1 DAY

In this course, students will manage business crisis. It covers preparing for and communicating during a crisis. **ILT OLL**

CLIENT RELATIONSHIP MANAGEMENT – 1 DAY

In this course, students will manage client relationships during various phases of a project's life cycle. **ILT OLL**

COACHING IN THE WORKPLACE – 1 DAY

This course is designed for managers or those seeking to assume a managerial role. It covers establishing a coaching relationship and coaching for performance. **ILT OLL**

MASTER THE CRITICAL SKILLS that propel dynamic careers and grow successful businesses. Today's emerging business professionals must have a complete and balanced skill-set to be productive within their organizations and competitive in the marketplace. New Horizons has the solution: Business Skills Training. You can choose from an extensive list of seminar style courses that will give you the practical skills you'll use every day to get ahead in business.

CONSULTING SKILLS – 1 DAY

Students will develop the necessary skills to be successful consultants by learning from the best: industry expert Elaine Belch. Students will explore the basics of consulting and how it may affect their work and organizations. **ILT OLL**

CREATING A WINNING MANAGEMENT STYLE – 1 DAY

In this course, students will learn to adopt the best practices for a winning management style and to build an effective team. **ILT**

CUSTOMER SERVICE – 1 DAY

In this course, students will explore the background and techniques of customer interactions, including defining customer service success, engaging difficult customers, building customer loyalty, and increasing sales via service. **ILT**

CUSTOMER SERVICE VIA PHONE AND EMAIL – 1 DAY

In this course, students practice skills and apply principles for providing customer service remotely, via telephone and the web. **ILT OLL**

DEALING WITH CHALLENGING CUSTOMER INTERACTIONS – 1 DAY

In this course, students will explore methods for dealing with common difficult customer interactions, learning to establish solid customer relationships, overcome communication issues, and resolve challenging situations. **ILT OLL**

DEVELOPING AND PRESENTING SUCCESSFUL TRAINING FOR NON-TRAINING PROFESSIONALS – 1 DAY

In this course, students will learn how to develop and present successful training, identifying training needs, creating content, and presenting their training. **ILT OLL**

DEVELOPING YOURSELF AS A LEADER – 1 DAY

This course will provide the methods to perform a personal assessment so that new managers can identify areas for improvement and apply strategies to develop and grow their leadership capabilities. **ILT OLL**

EFFECTIVE BUSINESS WRITING – 1 DAY

This course offers effective strategies to sharpen writing skills by structuring ideas logically, exercising diplomacy in letters and reports, and shaping arguments. **ILT OLL**

EFFECTIVE CONTRACT NEGOTIATION FOR IT MANAGERS – 1 DAY

In this course, students will perform IT contract negotiations: exploring the process, planning for and performing negotiations, refining negotiating skills, and creating winning results. **ILT OLL**

EFFECTIVE FACILITATION SKILLS – 1 DAY

In this course, students will strategically plan work sessions and create formal agendas, lead groups to generate new ideas through brainstorming events, and help people work through facilitated difficult sessions. **ILT OLL**

EFFECTIVE TIME MANAGEMENT – 1 DAY

In this course, students will practice techniques that will help them achieve more effective use of their time so that they can direct their energy towards the activities that will further their professional and personal goals. **ILT OLL**

EMOTIONAL INTELLIGENCE FOR MANAGERS – 1 DAY

In this course, students will assess their current emotional intelligence capabilities, determine strengths, and identify areas for improvement. They will examine how emotions affect behavior and how those behaviors impact relationships with others. **ILT OLL**

EMPLOYEE RELATIONS – 1 DAY

In this course, students will identify strategies for maintaining effective employee relations, including communicating skills, satisfying employees, and understanding employment laws. **ILT OLL**

FUNDAMENTALS OF COMMUNICATION – 1 DAY

This course provides an overview of the basic principles of business communication. It provides guidelines and best practices for effectively communicating in the workplace. **ILT OLL**

FUNDAMENTALS OF CUSTOMER SERVICE – 1 DAY

This course provides guidelines and best practices for providing excellent customer service that will enable frontline associates and service staff in back-up and support roles to build, maintain, and increase a loyal customer base. **ILT OLL**

FUNDAMENTALS OF FINANCE FOR IT MANAGERS – 1 DAY

Students will identify the fundamental concepts of finance, the budgeting process, and how a budget is prepared. Students will also identify project costs and how to monitor and control them. Students will then review some financial statements. **ILT OLL**

GETTING THE RESULTS WITHOUT THE AUTHORITY – 1 DAY

This course offers strategies to build relationships, identify the key people you will need to help complete your project, ask them for the assistance that you need, and orchestrate the process of moving your project forward to completion. **ILT OLL**

GIVING AND RECEIVING PERFORMANCE FEEDBACK – 1 DAY

In this course, students will give and receive performance feedback. It covers preparing to give feedback and leveraging performance feedback for professional growth. **ILT OLL**

HAVING TOUGH TALKS – 0.5 DAY

In this course, students will use Lead Star's leadership communication skills to resolve challenging and sensitive performance and conduct problems. **ILT OLL**

GOOGLE ANALYTICS – 1 DAY

In this course, students will implement Google Analytics and perform analysis by using standard reports. **ILT OLL**

ADVANCED GOOGLE ANALYTICS – 1 DAY

This course covers advanced Google Analytics features such as intelligence events, advanced segmentation, custom reporting, eCommerce tracking and reporting, virtual pageviews, event and multiple domain tracking. **ILT OLL**

GOOGLE ANALYTICS FOR BUSINESSES – 1 DAY

In this course, students will track and analyze websites and applications. Course covers getting started, managing accounts, exploring goals and funnels, examining filters, and working with reports. **ILT OLL**

GOOGLE ADWORDS: PART 1 – 1 DAY

Students will create a Google AdWords account, an AdWords campaign and text ads, research and optimize keywords, refine text ad copy, manage a campaign through analysis, analyze and optimize bidding and budget, and generate reports. **ILT OLL**

GOOGLE ADWORDS: PART 2 – 1 DAY

In this course, students will create a Display Network Campaign, define location and language targeting, and schedule when ads will run. They will optimize their Display Network targeting and create a YouTube campaign. **ILT OLL**

GOOGLE ADWORDS: PART 3 – 1 DAY

Students will use advanced AdWords features to dynamically generate ads, insert keywords into ads, and experiment with changes to your campaign before making them permanent. **ILT OLL**

GOOGLE ADWORDS FOR BUSINESSES – 1 DAY

In this course, students will create an AdWords account, run an ad campaign, and track the performance of ads. **ILT OLL**

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Business Skills Training

ADVANCED GOOGLE ADWORDS – 1 DAY

Students will take a deeper dive into understanding and optimizing search engine marketing campaigns, covering advanced features of Google AdWords. [ILT](#) [OLL](#)

GOOGLE APPS FOR BUSINESS – 2 DAYS

In this course, students will communicate and collaborate with others using the various applications in Google Apps. [ILT](#) [OLL](#)

GRAMMAR ESSENTIALS – 1 DAY

In this course, students will review the rules of grammar, identify common grammar errors, and refine their business writing style. [ILT](#) [OLL](#)

HIRING OUTSTANDING TEAMS – 1 DAY

In this course, students assess the team needs, attract candidates, interview them, select and hire the ideal candidate, and integrate the employee into their team. [ILT](#) [OLL](#)

HR OPTIMIZATION – 1 DAY

Students will learn to optimize human resources practices by creating and maintaining a talented workforce, managing employees, creating development plans, and communicating effectively. [ILT](#) [OLL](#)

INTERNET BUSINESS FOUNDATIONS – 2 DAYS

In this course, students will be introduced to the fundamentals of the Internet and its related technologies in the business environment. Students will explore the fundamentals and technical aspects of the Internet. [ILT](#) [OLL](#)

INTRODUCTION TO EFFECTIVE PRESENTATIONS – 1 DAY

In this course, students will learn active listening skills to facilitate the exchange of ideas in meetings and presentations. They will also organize ideas to create coherent and convincing oral presentations. [ILT](#) [OLL](#)

INTERVIEWING SKILLS FOR MANAGEMENT – 0.5 DAY

In this course, students will practice techniques that will empower them to hire the best candidate every time through strategies that will improve their success in interviewing. They will examine guidelines and strategies for making effective hiring. [ILT](#) [OLL](#)

IPAD FOR BUSINESS USE – 1 DAY

Students will begin by setting up their iPads, learn basic features, and expand their knowledge into the many useful features that make an iPad such an exciting experience. [ILT](#) [OLL](#)

IT PROJECTS - INFLUENCING WITHOUT AUTHORITY – 1 DAY

In this course, students practice skills and apply principles for leading virtual teams so that they can achieve high-performance status. [ILT](#) [OLL](#)

LEADERSHIP SKILLS – 0.5 DAY

Students will develop critical leadership skills to be able to step forward with confidence as leaders in their organization. Students will develop practical, necessary skills such as managing their time well, communicating effectively, and delegating work. [ILT](#) [OLL](#)

LEADING IN TOUGH TIMES – 1 DAY

In this course, students will learn to lead during tough times. They will learn to prepare for tough times, lead through actions, and lead people through change. [ILT](#) [OLL](#)

LEADING VIRTUAL TEAMS – 1 DAY

In this course students practice skills and apply principles for leading virtual teams so your team can achieve high-performance status. [ILT](#) [OLL](#)

MANAGING INFORMATION EFFECTIVELY – 1 DAY

In this course, students will apply important principles and skills to acquire, manage, and optimize the information they have to do their jobs. [ILT](#) [OLL](#)

MANAGING MULTIGENERATIONAL TEAMS – 1 DAY

In this course, students will recognize how generational differences affect a team's performance and conduct, students will change problematic behavior, leverage generational assets, and hire and retain members of a specific generation to complement teams. [ILT](#) [OLL](#)

MANAGING ORGANIZATIONAL GOALS – 1 DAY

In this course, students will develop skills needed to establish tactical goals for their team based on organizational directives and general goals from their manager and create and manage action plans to achieve these goals. [ILT](#) [OLL](#)

MANAGING OUTSOURCED PROJECTS AS AN IT VENDOR – 1 DAY

In this course, students will examine the management of outsourced projects as an IT vendor. [ILT](#) [OLL](#)

MANAGING PROJECT TEAMS – 1 DAY

In this course, students will determine how to manage the team so that it remains effective. They will identify ways of building a team, apply strategies for managing a working team, and identify ways of effectively decommissioning a team. [ILT](#) [OLL](#)

MARKETING ESSENTIALS – 1 DAY

In this course, students will develop essential marketing skills. They will learn strategic and tactical skills to use to create, execute, and evaluate a marketing plan. [ILT](#) [OLL](#)

MOTIVATING YOUR EMPLOYEES – 1 DAY

This course will assist students in understanding and implementing strategies that will help to motivate their work force. [ILT](#)

NEGOTIATING SKILLS – 1 DAY

In this course, students will perform the basic steps in a business negotiation - preparing and initiating negotiations, setting ground rules, negotiating, and following through. The course also discusses negotiating in special circumstances. [ILT](#) [OLL](#)

POSITIVE WORK ENVIRONMENT – 1 DAY

In this course students will apply methods of overcoming a negative work environment and creating a positive work environment. [ILT](#) [OLL](#)

PRACTICAL LEADERSHIP – 1 DAY

In this course, students will learn the practical skills they need to be an effective leader in their organization. [ILT](#) [OLL](#)

PUBLIC PRESENTATIONS – 1 DAY

In this course, students will gain confidence in public speaking by practicing proven techniques for preparing and delivering effective public presentations. [ILT](#)

RECRUITING THE WORKFORCE OF THE FUTURE – 1 DAY

In this course, students will develop the skills you need to develop the right-sized workforce for today's business needs. Students will also explore traditional hiring criteria and create new, more appropriate employee profiles. [ILT](#) [OLL](#)

SALES NEGOTIATION – 1 DAY

In this course, students will apply sales negotiation strategies when interacting with customers to achieve a mutually beneficial outcome. [ILT](#) [OLL](#)

SALES TERRITORY MANAGEMENT – 1 DAY

In this course, students will identify how to plan daily tasks efficiently, manage territory effectively, and maximize business success. [ILT](#)

SEXUAL HARASSMENT AWARENESS FOR EMPLOYEES – 0.5 DAY

In this course, non-management employees will develop a working knowledge of how to prevent sexual harassment. [ILT](#) [OLL](#)

SEXUAL HARASSMENT AWARENESS FOR SUPERVISORS – 0.5 DAY

In this course, students will identify methods of educating and guiding supervisors and managers to prevent sexual harassment complaints and concerns. [ILT](#) [OLL](#)

SIX SIGMA GREEN BELT – 1 DAY

Students will implement Six Sigma as a Green Belt. [ILT](#) [OLL](#)

SIX SIGMA LEAN - INTRODUCTION – 1 DAY

In this course, students will identify the fundamental concepts of Lean Six Sigma. [ILT](#) [OLL](#)

LEAN SIX SIGMA MASTER BLACK BELT – 5 DAYS

The Lean Six Sigma Master Black Belt program allows students to complete certification requirements faster than traditional Lean Six Sigma training programs. This course combines combines Six Sigma Methodology and Lean Thinking. [ILT](#) [OLL](#)

STRATEGIC DEVELOPMENT OF TALENT – 1 DAY

Students will learn to create a strategic development plan, choose a development strategy, and develop a learning organization. [ILT](#) [OLL](#)

TEAM SPONSORSHIP – 1 DAY

In this course, students will acquire skills and strategies to sponsor teams. Standing and ad hoc teams, as well as natural teams, will be reviewed. [ILT](#) [OLL](#)

WOMEN IN LEADERSHIP – 1 DAY

Students will recognize leadership traits and compare their own leadership styles to those they have identified. Students will practice effective leadership skills and get around challenges that prevent female leaders from advancing in their careers. [ILT](#)

ARE YOU PREPARED TO SOAR IN THE CLOUD?



The cloud is at the core of how we work and play. Leveraging all the cloud has to offer, be it public, private, or hybrid, is essential in today's landscape.

New Horizons is one of the leading providers of cloud training in the world. We offer both vendor-neutral and authorized vendor training from:

- Microsoft
- VMware
- IBM
- Cloudera
- SAP
- Many others!



Online ANYTIME®

Get comprehensive IT training. **Independently.**

Leverage your software investment by providing yourself with the training and tools to improve productivity. From the novice to the advanced user, these collections will sharpen skills and enhance user ability.

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- Award winning elearning courses with breadth and depth across the critical technology areas.
- Simulations offering task-based scenarios to provide realistic practice of subjects.
- Interactive technical reference collection of books from today's top publishers.
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Project Management / Business Analysis Training

PROJECT MANAGEMENT

PROJECT MANAGEMENT ESSENTIALS – 3 DAYS

In this course, students will identify and apply generally recognized practices in project management. **ILT OLL**

PROJECT MANAGEMENT FUNDAMENTALS – 1 DAYS

In this course, students will identify effective project management practices and their related processes. They will examine the elements of sound project management and apply the generally recognized practices to successfully manage projects. **ILT OLL**

PROJECT MANAGEMENT SKILLS FOR NON-PROJECT MANAGERS – 0.5 DAY

In this course, students will identify methods of effectively managing small- to medium-sized projects and achieving their stated objectives. **ILT OLL ML**

PRINCE2 FOUNDATION – 3 DAYS

PRINCE2 is a process-based approach for project management providing an easily tailored and scalable method for all types of projects. Foundation is suitable for people requiring a solid grounding in the PRINCE2 project management methodology. **ILT OLL**

PRINCE2 PRACTITIONER – 3 DAYS

PRINCE2 Practitioner course covers best practice guidance on project management. Practitioner is suitable for people requiring a solid grounding on PRINCE2 project management methodology and those requiring the depth of the Practitioner program. **ILT OLL**

PRINCE2 FOUNDATION/PRACTITIONER BOOTCAMP – 5 DAYS

This combination bootcamp course covers both PRINCE2 Foundation and Practitioner and prepares students to pass both PRINCE2 exams. **ILT OLL**

PROJECT MANAGEMENT SKILLS FOR NON-PROJECT MANAGERS – 1 DAY

Learn how to strategically plan a project so you can achieve the desired results on time and on budget. Identify project requirements and resources, monitor the project's progress, and mitigate related obstacles so you can lead a team in bringing the project to a successful completion. **ILT**

PROJECT MANAGEMENT FUNDAMENTALS – 1 DAY

In this course, students will identify effective project management practices and their related processes. They will examine the elements of sound project management and apply the generally recognized practices to successfully manage projects. **ILT OLL**

CERTIFIED ASSOCIATE IN PROJECT MANAGEMENT (CAPM) - FOURTH EDITION – 3 DAYS

In this course students will apply the generally recognized practices of project management acknowledged by the Project Management Institute (PMI) to manage projects successfully. **ILT OLL**

INTRODUCTION TO AGILE PROJECT MANAGEMENT – 1 DAY

In this course, students become familiar with the concepts of traditional project management and may have used the concepts to manage multiple projects. Students will use Agile project management. **ILT OLL**

INTRODUCTION TO PROJECT PORTFOLIO MANAGEMENT – 1 DAY

In this course, students become familiar with the basic concepts of Project Portfolio Management (PPM). **ILT OLL ML**

RISK MANAGEMENT PROFESSIONAL (PMI-RMP) CERTIFICATION – 4 DAYS

In this course, students will apply the generally recognized practices of project risk management acknowledged by the Project Management Institute (PMI) to manage project risks successfully. **ILT OLL**

PROJECT MANAGEMENT ESSENTIALS – 3 DAYS

In this course, students will identify and apply generally recognized practices in project management. **ILT OLL ML**

PROJECT MANAGEMENT PROFESSIONAL (PMP) CERTIFICATION PREPARATION – 5 DAYS

In this course, students will apply the generally recognized practices of project management acknowledged by the Project Management Institute (PMI) to successfully manage projects. **ILT OLL ML**

PROJECT MANAGEMENT ESSENTIALS – 3 DAY

In this course, students will identify and apply generally recognized practices in project management. **ILT OLL ML**

IT PROJECTS - INFLUENCING WITHOUT AUTHORITY – 1 DAY

In this course, students will influence others to get results in their IT projects without any formal authority. **ILT**

PROJECT MANAGEMENT TRAINING this an integral focus area at New Horizons. We have numerous Project Management Professionals (PMPs) on staff to deliver training and continuously review our course content to ensure we offer our students the most current project management methodologies and best practices. From entry level to expert, New Horizons project management training benefits every project manager in every industry.

MANAGING OUTSOURCED PROJECTS AS AN IT VENDOR – 1 DAY

In this course, students will examine the management of outsourced projects as an IT vendor. **ILT**

MANAGING PROJECT TEAMS – 1 DAY

In this course, students will determine how to manage the team so that it remains effective. They will identify ways of building a team, apply strategies for managing a working team, and identify ways of effectively decommissioning a team. **ILT**

COMPTIA PROJECT+

In this course, students will apply recognized practices of project management and understand a project's life cycle and roles and skills necessary to effectively initiate, plan, execute, monitor and control, and close a project. **ILT OLL ML**

BUSINESS ANALYSIS

(BA01) BUSINESS ANALYSIS ESSENTIALS – 2 DAYS

This introductory course is designed to provide participants with a basic understanding of the benefits, functions and impact of a Business Analyst has within an organization. **ILT OLL**

(BA02) STRATEGIC ENTERPRISE ANALYSIS – 2 DAYS

This course provides the knowledge and skills to gain a clear understanding and systematic approach to Strategic Enterprise Business Analysis. **ILT OLL**

(BA03) WRITING EFFECTIVE BUSINESS CASES – 2 DAYS

Acquire the practical skills and techniques needed to make high-impact recommendations and receive full management support for your ideas. **ILT OLL**

(BA04) ELICITING AND WRITING EFFECTIVE REQUIREMENTS – 3 DAYS

This course provides the skills to write well-formed, testable, verifiable user requirements that can translate client needs into clear and measurable metrics. **ILT OLL**

(BA05) PROCESS MODELING USING BPMN – 2 DAYS

Gain the hands-on skills required to map business processes easily and efficiently using the industry standard Business Process Modeling Notation (BPMN) format. **ILT OLL**

(BA06) MANAGING AND COMMUNICATING REQUIREMENTS FOR PROJECTS – 2 DAYS

Learn to develop a plan that includes determining the requirements activities a Business Analyst will perform on a particular project and how to control and manage changes to the deliverables. **ILT OLL**

(BA09) MANAGING REQUIREMENTS FOR SHAREPOINT PROJECTS – 2 DAYS

For those leading, managing and analyzing SharePoint initiatives, this course provides the knowledge and skills required to successfully manage requirements in an effective SharePoint environment. **ILT OLL**

(BA10) UNDERSTANDING ROOT CAUSE ANALYSIS – 2 DAYS

In this course, students will learn to apply several practical, systematic methods for analyzing incidents and problems to uncover root causes. **ILT OLL**

(BA17) PROBLEM DETERMINATION ROOT CAUSE ANALYSIS – 2 DAYS

Experienced professionals will learn to find and fix root causes and develop corrective actions that will effectively eliminate or control costly problems. **ILT OLL**

(BA20) BUSINESS PROCESS IMPROVEMENT – 2 DAYS

Students will gain a strong understanding of how to manage and implement BPI to effectively lead teams to deliver on initiatives. **ILT OLL**

(BA26) REQUIREMENTS ELICITING – 2 DAYS

In this highly interactive course, students will learn how to enhance and refine your elicitation skills using proven industry best practices augmented with professional tips and methods. **ILT OLL**

(BA27) WRITING AND MANAGING EFFECTIVE REQUIREMENTS – 3 DAYS

This course provides the techniques to help Business Analysts write well-formed, verifiable requirements that translate stakeholder needs into clear and testable solutions. **ILT OLL**

(BA28) USE CASES WORKSHOP – 2 DAYS

This course provides a strong hands-on foundation in the mechanics of use case diagramming and writing textual descriptions of use cases. **ILT OLL**

(BA29) USER ACCEPTANCE TESTING FOR BUSINESS ANALYSTS – 2 DAYS

Students discover the business issues which drive the need for a fully functional UAT process and gain the practical knowledge of the components of such a process. **ILT OLL**

(BA30) FOUNDATIONS OF BUSINESS ANALYSIS – 4 DAYS

This course provides the techniques to help Business Analysts write well-formed, testable, verifiable user requirements that translate client needs into clear and testable solutions. **ILT OLL**

(BA31) THE UNIFIED MODELING LANGUAGE FOR BUSINESS ANALYSTS – 4 DAYS

This course will provide Business Analysts with new capabilities to improve their skills with using visual modeling techniques to document requirements. **ILT OLL**

(BA32) THE UNIFIED MODELING LANGUAGE FOR DEVELOPERS – 1 DAY

This course is designed for developers interested in learning how to use the UML as a graphical modeling technique for defining, analyzing, and capturing requirements visually. **ILT OLL**

(BA39) SOFTWARE TESTING WORKSHOP – 2 DAYS

This interactive course is designed to help testers develop an understanding of their role, the process, and the deliverables associated with testing. **ILT OLL**

(BACP02) CBAP AND CCBA EXAM PREPARATION – 4 DAYS

This intensive exam preparation course is designed for experienced Business Analysts who are preparing to sit either the CCBA or CBAP certification exam. **ILT OLL**

(BAPB04) PMI PROFESSIONAL IN BUSINESS ANALYSIS (PMI-PBA) EXAM PREPARATION – 4 DAYS

This course is an in-depth review of the PMI business analysis standard Business Analysis for Practitioners: A Practice Guide, to prepare students to sit the PMI-PBA exam. **ILT OLL**

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