Planning and Managing Windows 7 Desktop Deployments and Environments

Course Number: 6294ACourse Length: 5 Days

Course Overview

This five-day course is intended for desktop administrators who want to specialize in desktop deployment, configuration, and management. In this course, students will learn how to plan and deploy Windows 7 desktops in large organizations. They will also learn how to design, configure, and manage the Windows 7 client environment. This course helps students prepare for the Exam 70-686, Pro: Windows 7, Enterprise Desktop Administrator.

Prerequisites

Before attending this course, students must have:

- A solid understanding of TCP/IP and networking concepts.
- A solid Windows and Active Directory background. For example, domain user accounts, domain vs. local user accounts, user profiles, and group membership.
- A good understanding of scripts and batch files.
- A solid understanding of security concepts such as authentication and authorization.
- Performed a clean installation of Windows 7, Upgrade to Windows 7, and migrate user-related data and settings from Windows XP.
- Configured disks, partitions, volumes, and device drivers to enable Windows 7 to function as desired.
- Experience configuring and troubleshooting permissions and other settings to allow access to resources and applications on Windows 7 Systems.
- Experience configuring settings to enable network connectivity.
- Experience configuring and troubleshooting a wireless network connection.
- Experience configuring and troubleshooting Windows 7 security.
- Configure mobile computers and devices.
- Familiarity with the client administration capabilities of Windows Server and familiar with management tools such as the System Center suite of products.
- Familiarity with deployment, packaging, and imaging tools.
- The ability to work in a team/virtual team
- Trained and mentored others

Audience

This course is intended for IT Professionals who are interested in specializing in Windows 7 desktop and application deployments and managing the desktop environments for large organizations. People attending this training could be support technicians or currently in deployment roles and are looking at taking the next step in their career or enhancing their skills in the areas of planning and deploying Windows 7 desktops.

Course Outline

<u>Course Introduction</u> 5m

Course Introduction

Module 01 - Preparing to Deploy Windows 7 Business Desktops

1h 44m

Lesson: Overview of the Desktop Lifecycle

Overview of the Client Lifecycle

Overview of the Hardware Lifecycle

Overview of the Desktop Deployment Lifecycle

Discussion: Desktop Lifecycle

Lesson: Desktop Deployment: Challenges and Considerations

Discussion: What are the Challenges When Deploying a New Business Desktop?

Guidelines for an Effective Business Desktop Deployment

What is the Infrastructure Optimization Model?

Considering the Cost Savings of Automation

Discussion: Determining Your Automation Level

Lesson: Tools and Technologies Used in the Desktop Deployment Lifecycle

Tools Used to Support the Planning Phase

Tools Used to Support the Building Phase

Tools Used to Support the Deploying Phase

Lesson: Assessing the Current Computing Environment for Deploying Windows 7

Windows 7 Key Features

Editions of Windows 7

Hardware Requirements for Windows 7

Assessment Features of the MAP Toolkit

Demo - Assessing the Computing Environment by Using the MAP Toolkit

Overview of Collecting Inventory by Using Configuration Manager 2007

Overview of Collecting Asset Inventory by Using MDOP

Network Infrastructure Requirements for a Desktop Deployment

Considerations for Assessing the Current Network Infrastructure

Lesson: Designing Windows Activation

Activation Options

Overview of Volume Activation Models

MAK Model

Volume Activation Management Tool

KMS Model

Configuring a KMS Host

Troubleshooting Volume Activation

Module 01 Review

Module 02 - Assessing Application Compatibility in Windows 7

Lesson: Overview of Application Compatibility

Discussion: Which Applications Must Be Tested for Compatibility?

Guidelines for Testing Commercial Applications

Guidelines for Testing Custom Applications

What are Common Application Compatibility Problems?

Process for Resolving Application Compatibility Issues

What are Common Mitigation Methods?

38m

Guidelines for Resolving Application Compatibility Issues

Lesson: Assessing and Resolving Application Compatibility Issues by Using ACT 5.5

What is the Application Compatibility Toolkit?

ACT 5.5 System Requirements

Features of ACT 5.5

ACT 5.5 Architecture Overview

Compatibility Evaluators for Windows 7

How Application Compatibility Manager Helps in Collecting and Analyzing Application Data

Configuring and Using ACM

Using the Standard User Analyzer

Using the Compatibility Administrator Tool

Module 02 Review

Module 03 - Evaluating Windows 7 Deployment Methods

47m

Lesson: Evaluating In-Place Deployment

What is an In-Place Deployment?

Advantages and Disadvantages of In-Place Deployment

Considerations for In-Place Deployment

Lesson: Evaluating Side-by-Side Deployment

What is a Side-by-Side Deployment?

Advantages and Disadvantages of Side-by-Side Deployment

Considerations for Side-by-Side Deployment Discussion: Determining a Deployment Scenario

Lesson: Evaluating Lite-Touch Deployment Method

Discussion: What is Lite-Touch Deployment? Advantages of Lite-Touch Deployment Considerations for Lite-Touch Deployment

Discussion: Determining the Feasibility of Using Lite-Touch Deployment Method

Lesson: Evaluating Zero-Touch Deployment Method

Discussion: What is Zero-Touch Deployment? Advantages of Zero-Touch Deployment Considerations for Zero-Touch Deployment

Discussion: Determining the Feasibility of Using Zero-Touch Deployment Method

Module 03 Review

Module 04 - Designing Standard Windows 7 Images

1h 18m

Lesson: Overview of Windows 7 Installation Architecture

Windows 7 Automated Installation Elements

What is Windows Imaging File Format?

Benefits of the WIM File Format

How Windows 7 Uses Modularization

The Windows 7 Imaging and Deployment Platform

Windows Setup Configuration Passes

Lesson: Overview of the Imaging Process

The Imaging Process

The Planning Phase

The Developing Phase

The Stabilizing Phase

Lesson: Determining the Image Strategy

Types of Images

What is an Image Strategy?

Considerations for Designing the Overall Image Strategy

Determining the Language Packs to be Added to an Image

Determining the Device Drivers to be Included in an Image

Determining the Applications to be Included in an Image

Determining the Method of Adding Updates to an Image

Discussion: Sharing Best Practices for Designing Images

Lesson: Selecting the Image Servicing Methods

Why Image Servicing?

Considerations for Choosing Offline Servicing

Considerations for Choosing Online Servicing

Module 04 Review

Module 05 - Deploying Windows 7 by Using Windows AIK

1h 5m

Lesson: Overview of Windows AIK 2.0

Key Features of Windows AIK 2.0

Overview of Tools Included in Windows AIK 2.0

Deployment Phases Supported by Windows AIK

Deployment Scenarios Supported by Windows AIK

Lesson: Building a Reference Windows 7 Image by Using Windows SIM and Sysprep

What is Windows SIM?

Demo - Using Windows SIM

Using Sysprep

Lesson: Managing the Windows Pre-Installation Environment

What is Windows PE?

Windows PE 3.0 Support Utilities

Demo - Customizing a Windows PE Boot Disk

Lesson: Capturing, Applying, and Servicing a Windows 7 Image

What is ImageX?

Managing WIM Files by Using ImageX

What is DISM?

Demo - Servicing Windows 7 Images by Using DISM

Servicing Windows PE Images

Module 05 Review

Module 06 - Deploying Windows 7 by Using Windows Deployment Services

50m

Lesson: Overview of WDS

What is WDS?

WDS Role Services

Types of Images Supported by WDS

Process of Deploying Windows 7 by Using WDS

Lesson: Designing and Configuring WDS for Windows 7 Deployment

Considerations for Designing a WDS Environment

Demo - Configuring the WDS Server Role

Adding Boot and Install Images

Creating a Custom Install Image by Using the Image Capture Wizard

Demo - Provisioning Drivers by Using WDS

Configuring WDS to Manage Client Computer Requests

Deploying VHD Images by Using WDS

Module 06 Review

Module 07 - Deploying Windows 7 by Using Lite Touch Installation

Lesson: Designing the Lite Touch Installation Environment

Process of Deploying Windows 7 by Using LTI

Considerations for Designing an LTI Environment

Discussion: Designing a Lite Touch Installation Environment for a Given Scenario

Lesson: Implementing MDT 2010 for Deploying Windows 7

Installing and Configuring MDT 2010

Demo - Configuring a Deployment Share

Demo - Creating a Task Sequence

Demo - Updating a Deployment Share

Installing Windows 7 by Using the Windows Deployment Wizard

Advanced Configuration Options for LTI Deployments

Module 07 Review

Module 08 - Deploying Windows 7 by Using Zero Touch Installation

Lesson: Designing the Zero Touch Installation Environment

Process of Deploying Windows 7 by Using ZTI

Packages and Images Required by the Task Sequence Process

Considerations for Designing a ZTI Environment

Discussion: Designing a Zero Touch Installation Environment for a Given Scenario

Lesson: Performing Zero Touch Installation by Using MDT 2010 and Configuration Manager 2007

Demo - The Configuration Manager Console

Demo - Installing Prerequisite Components for ZTI

Demo - Configuring Deployment Packages and Images

Demo - Configuring and Advertising Task Sequences

Module 08 Review

Module 09 - Migrating User State by Using WET and USMT 4.0

Lesson: Overview of User State Migration

What is User State Migration?

Tools for Migrating User State

Migrating User State by Using WET

Lesson: Overview of USMT 4.0

Process of Migrating User State by Using USMT 4.0

Features of USMT 4.0

45m

1h 15m

1h 12m

Elements of USMT 4.0

User State Data that Can be Migrated by Using USMT 4.0

Lesson: Planning User State Migration (USMT 4.0)

Overview of Planning User State Migration

Determining What to Migrate

Choosing a Migration Store Type and Location

Lesson: Migrating User State by Using USMT 4.0

Creating the Config.xml File

Creating a Custom XML File

Capturing User State by Using ScanState

Restoring User State by Using LoadState

Performing an Offline Migration

Best Practices When Using USMT 4.0

Discussion: Troubleshooting Common Issues During Migration

Module 09 Review

<u>Module 10 - Designing, Configuring, and Managing</u> <u>the Client Environment</u>

2h 56m

Lesson: Overview of Planning Client Configuration

The Need for Planning Client Configuration

Methods for Implementing Client Configuration

Discussion: Advantages and Disadvantages of Client Configuration Implementation Methods

Discussion: Categories of Client Configuration Settings

Lesson: Designing and Configuring Standard System Settings

Standard System Settings

Determining the Standard System Settings

Demo - Configuring the Standard System Settings by Using Local Policies

Lesson: Designing and Configuring Internet Explorer Settings

Discussion: The Need for Configuring IE Settings

Privacy Features of IE 8.0

Demo - Security Features of IE 8.0

Discussion: Compatibility Features in Internet Explorer 8.0

What are Accelerators?

Discussion: Determining the IE 8.0 Settings

Demo - Configuring IE 8.0 Settings

Lesson: Designing and Configuring Security Settings

Determining the AppLocker Rules

Demo - Configuring and Enforcing AppLocker Rules

Determining the BitLocker Settings

Demo - Configuring BitLocker Settings

Demo - Determining and Configuring the UAC Settings

Determining the Firewall Rules and Settings

Demo - Configuring Firewall Settings

Demo - Determining and Configuring Windows Defender Settings

Lesson: Designing and Implementing Group Policy

How are GPOs Processed?

Synchronous and Asynchronous Processing of GPOs

Group Policy Inheritance

Loopback Processing

Group Policy Planning Considerations

Demo - Configuring Group Policy Settings and Preferences

Best Practices for Implementing Group Policy

Lesson: Troubleshooting Group Policy

Discussion: Reasons for Group Policy Application Failures Discussion: Fixing Common Group Policy Problems

Group Policy Troubleshooting Tools

Process for Resolving Group Policy Application Failures

Module 10 Review

Module 11 - Planning and Deploying Applications and Updates to Windows 7 Clients

Lesson: Determining the Application Deployment Method

Software Distribution in Configuration Manager 2007

Software Deployment by Using GPOs

Application Virtualization and TS RemoteApp

Comparing the Application Deployment Methods

Considerations for Using Different Types of Application Installation File Formats

Lesson: Deploying the 2007 Microsoft Office System

The 2007 Office System Deployment Process

Demo - Using the Office Customization Tool

Methods to Deploy the 2007 Office System

Troubleshooting a 2007 Office System Deployment

Lesson: Planning and Configuring Desktop Updates by Using WSUS

What is WSUS?

Update Management Process

Considerations for Managing Updates

Demo - Configuring the Automatic Updates Client by Using Group Policy

Demo - Managing Updates by Using the WSUS Administration Console

Module 11 Review

Module 12 - Deploying Windows 7 - Challenge Scenario

Lab B: Deploying Windows 7 Using the LTI Deployment Plan

Exercise 1: Performing a Network Assessment

Exercise 2: Configuring MDT 2010 for an LTI Deployment

Exercise 3: Configuring WDS for a PXE and Multicast Deployment

Exercise 4: Configuring an MDT 2010 Deployment Share

Exercise 5: Creating the Reference Computer

Exercise 6: Preparing the Deployment Task Sequences

Exercise 7: Performing an Upgrade on Target Computers

Module 12 Review

Course Closure

11h 14m

1h 16m

Total Duration: 15h 3m